

Response to Pre-bid Queries

NIT No. – EdCIL/DES/EOI/ICT&AV/2025/01

Date: 14-08-2025

Name:

“Expression of Interest for Empanelment of Service Provider for offering Design, Supply, Installation, Testing, Commission and Maintenance of Smart Campus (Networking & other ICT Solution & AV Solutions)”

S. No.	Chapter No.	Page No.	Clause as per RFP	Clarification Sought	Response
1	VI.	22-23 (EOI pdf page 24)	Security Deposit - 3. NEFT/RTGS to the bank details for the transfer of funds is as below:	The Provided Security Deposit Bank Detail is prescribed for NEFT/RTGS only. Is this bank detail is also applicable for SFMS Based BG. Otherwise please provide the Bank Detail for BG also.	No Change
2	VI.	24 (EOI pdf page 25)	Pre-Qualification/ Eligibility Criteria	Point 9 - Solvency certificate issued from bank of bidder, not more than 6 months old , Solvency certificate issued by bidder's bank (Nationalized Bank). Request to kindly accept the Solvency Certificate from Scheduled commercial Bank Also.	Please Refer Corrigendum 1
3	VII.1	29	SCOPE OF WORK for ICT Networking EdCIL wishes to set up active and passive network infrastructure for various prospective clients and providing high connectivity, scalable, reliable, secure and robust network architecture. It is intended to build a network that will provide latest technology benefits like data security, guaranteed application response, reliability etc. In a broad scope of the work of the Implementing bidder for the prospective projects include a survey of the existing setup, supplying of passive and active components, route survey for laying of cables, route map diagram &	We kindly request to add supplies and installation of End point devices eg Computers, Tablets, Smartphones, Printers in the SCOPE OF WORK for ICT Networking	No Change

			laying, testing of laid cables (fiber and copper), installation of passive and active components, connectivity, testing of the upgraded campus LAN, post implementation network audit, post implementation maintenance of the LAN for 99.75% uptime and a roadmap for support throughout tenure of project.		
4	Chapter no VI	24	<p>The Bidder should have satisfactorily completed at least three work orders each of similar type of ICT work each costing not less than Rs. 3,00,00,000/- as mentioned in point no. 2 of eligibility criteria respectively. These work orders should be issued from any Govt. department/institutes in the last eight years (executed as on date of submission of bid)</p> <p>Or</p> <p>The Bidder should have satisfactorily completed at least two work orders each of similar type of ICT work each costing not less than Rs. 5,00,00,000/- as mentioned in point no. 2 of eligibility criteria respectively. These work orders should be issued from any Govt. department/institutes in the last eight years (executed as on date of submission of bid)</p> <p>Or</p> <p>The Bidder should have satisfactorily completed at least one work orders each of similar type of ICT work each costing not less than Rs. 10,00,00,000/- as mentioned in point no. 2 of eligibility criteria</p>	<p>Please confirm whether the value of the order required are inclusive or exclusive of GST</p> <p>Also please confirm whether Orders from Reputed Private Organization can be taken into consideration</p>	Inclusive of taxes, however we are not taking into consideration the orders from private organization
5	Chapter no VI	Page no 25	The bidder should be a certified ISO 9000:9001 certified company. Relevant Organizational Level Certificates to be provided.	There is some mismatch in typing as it should be ISO 9001:2015. Please clarify	Please Refer Corrigendum 1
6	Chapter no VI	Page no 23 & 24	<p>The bidder should enclose Security Deposit commensurate amount in the form of following:</p> <p>1. Demand Draft from a Nationalized Bank in India Demand Draft drawn in favor of EdCIL (India) Limited and payable at NOIDA</p>	As the bidder has to submit Security of Rs 4 Lakh for empanelment, please confirm if the security can be submitted in the form of BG or a FDR	No Change

			<p>OR</p> <p>2. Security Deposit from a Nationalized Bank in India, the Security Deposit should be valid till 2 years and 6 months from the last date of submission of bid, as per Annexure E</p> <p>OR</p> <p>3. NEFT/RTGS to the bank details for the transfer of funds is as below: Bank Name - BANK-SBI-DELHI 36830596465 A/c No.- 36830596465 Branch & IFSC Code - New Delhi & SBIN0000691 Scanned copy of BG/DD/NEFT or RTGS submission receipt (UTR number) to be uploaded with EOI documents and original BG/DD shall be submitted as per the instruction to bidders.</p>		
7	Pre-Qualification Criteria for ICT Networking (ICT)	24-25	<p>3. The Bidder should have satisfactorily completed at least three work orders each of similar type of ICT work each costing not less than Rs. 3,00,00,000/- as mentioned in point no. 2 of eligibility criteria respectively. These work orders should be issued from any Govt. department/institutes in the last eight years (executed as on date of submission of bid) Or The Bidder should have satisfactorily completed at least two work orders each of similar type of ICT work each costing not less than Rs. 5,00,00,000/- as mentioned in point no. 2 of eligibility criteria respectively. These work orders should be issued from any Govt. department/institutes in the last eight years (executed as on date of submission of bid) Or The Bidder should have satisfactorily completed at least one work orders each of similar type of ICT work each costing not less than Rs. 10,00,00,000/- as mentioned in point no. 2 of eligibility criteria Work Order + Satisfactory Certificate of Completion For MSME's-</p>	Please allow some good private educational institutes & universities like Thapar, Ashoka, Plaksha, Amity etc.	No Change

			NSIC/MSME certificate Page 25 of 59 respectively. These work orders should be issued from any Govt. department/institutes in the last eight years (executed as on date of submission of bid) For MSMEs duly registered with the Government of India, shall be relaxed by 20%.		
8	Annexure G	42	List of Orders Executed for Govt. Organizations	Please allow some good private educational institutes & universities like Thapar, Ashoka, Plaksha, Amity etc.	No Change
9	Pre-Qualification Criteria for ICT Networking (ICT) clause 2	25	The bidder shall be in IT & ITES business for the last 5 years and shall have 5 years of experience as on date of floating of EOI in the following area: Supply and maintenance of networking devices like wireless Access Points with controller/ switches/ routers/ NGFW servers as well as supply and maintenance of passive components	Please change this clause to "The bidder shall be in IT & ITES business for the last 5 years and shall have 5 years of experience as on date of floating of EOI in the following area: Supply and maintenance of networking devices like wireless Access Points with controller/ switches/ routers/ NGFW servers /Network Management system as well as supply and maintenance of passive components"	No Change
10	Pre-Qualification Criteria for ICT Networking (ICT) clause 3	25	The Bidder should have satisfactorily completed at least three work orders each of similar type of ICT work each costing not less than Rs. 3,00,00,000/- as mentioned in point no. 2 of eligibility criteria respectively. These work orders should be issued from any Govt. department/institutes in the last eight years (executed as on date of submission of bid) Or The Bidder should have satisfactorily completed at least two work orders each of similar type of ICT work each costing not less than Rs. 5,00,00,000/- as mentioned in point no. 2 of eligibility criteria respectively. These work orders should be issued from any Govt. department/institutes in the last eight years (executed as on date of submission of bid) Or	Please change this clause to "The Bidder should have satisfactorily completed at least three work orders each of ICT work each costing not less than Rs. 3,00,00,000/-. These work orders should be issued from any Govt. department/institutes /Reputed Private organization in the last eight years (executed as on date of submission of bid) Or The Bidder should have satisfactorily completed at least two work orders each of ICT work each costing not less than Rs. 5,00,00,000/- . These work orders should be issued from any Govt. department/institutes / Reputed Private organization in the last eight years (executed as on date of submission of bid) Or	No Change

			<p>The Bidder should have satisfactorily completed at least one work orders each of similar type of ICT work each costing not less than Rs. 10,00,00,000/- as mentioned in point no. 2 of eligibility criteria respectively. These work orders should be issued from any Govt. department/institutes in the last eight years (executed as on date of submission of bid)</p> <p>For MSMEs duly registered with the Government of India, shall be relaxed by 20%.</p>	<p>The Bidder should have satisfactorily completed at least one work orders each of ICT work each costing not less than Rs. 10,00,00,000/- . These work orders should be issued from any Govt. department/institutes /Reputed Private organization in the last eight years (executed as on date of submission of bid)</p> <p>For MSMEs duly registered with the Government of India, shall be relaxed by 20%.</p>	
11	Pre-Qualification Criteria for ICT Networking (ICT) clause 8	26	<p>The firm/company should be a profit-making concern for each of the last three consecutive financial years (FY 2022-23, 2023-24& 2024-25).</p>	<p>Please change this clause to "The firm/company should be a profit-making concern for each of the last three consecutive financial years (FY 2021-22, 2022-23, 2023-24)".</p>	Tender is self-explanatory
12	Pre-Qualification Criteria for Audio and Video conferencing (AV) Clause 8	28	<p>The Bidder should have satisfactorily completed at least three similar works of AV projects each costing not less than Rs. 1.6 Crores in Central Govt. Educational Institutes of National Importance/State Govt. in the last five years ending, as on last date of submission of EOI.</p> <p>OR The Bidder should have satisfactorily completed at least two works of similar works of AV projects each costing not less than Rs. 2 Crores in Central Govt. educational Institutes of National Importance/ State Govt. in the last five years ending, as on last date of submission of bid.</p> <p>OR The Bidder should have satisfactorily completed at least one works of similar works of AV projects each costing not less than Rs. 3.2 Crores in Central Govt. educational Institutes of National Importance/ State Govt. in the last five years ending, as on last date of submission of bid.</p> <p>Note: Similar work shall mean supply, installation, commissioning,</p>	<p>The Bidder should have satisfactorily completed at least three similar works of AV projects each costing not less than Rs. 1.6 Crores in Central Govt. Educational Institutes of National Importance/State Govt. in the last five years ending, as on last date of submission of EOI.</p> <p>OR The Bidder should have satisfactorily completed at least two works of similar works of AV projects each costing not less than Rs. 2 Crores in Central Govt. educational Institutes of National Importance/ State Govt. in the last five years ending, as on last date of submission of bid.</p> <p>OR The Bidder should have satisfactorily completed at least one works of similar works of AV projects each costing not less than Rs. 3.2 Crores in Central Govt. educational Institutes of</p>	No Change

			and integration of professional AV system for a smart classroom, including video conferencing facility, in a single contract.	National Importance/ State Govt. in the last five years ending, as on last date of submission of bid. Please change this clause to " Similar work shall mean supply, installation, commissioning, and integration of Video wall ,Displays,AV System,Video Conferencing in a single contract".	
13	Pre- Qualification Criteria for Audio and Video conferencing (AV)	Page No. 28, Clause No.8	The Bidder should have satisfactorily completed at least three similar works of AV projects each costing not less than Rs. 1.6 Crores in Central Govt. educational Institutes of National Importance/ State Govt. in the last five years ending, as on last date of submission of EOI. OR The Bidder should have satisfactorily completed at least two works of similar works of AV projects each costing not less than Rs. 2 Crores in Central Govt. educational Institutes of National Importance/ State Govt. in the last five years ending, as on last date of submission of bid. OR The Bidder should have satisfactorily completed at least one works of similar works of AV projects each costing not less than Rs. 3.2 Crores in Central Govt. educational Institutes of National Importance/ State Govt. in the last five years ending, as on last date of submission of bid. *Note: Similar work shall mean supply, installation, commissioning, and integration of professional AV system for a smart classroom, including video conferencing facility, in a single contract.	The Bidder should have satisfactorily completed at least three similar works of AV projects each costing not less than Rs. 1.6 Crores in Central Govt. educational Institutes of National Importance/ State Govt./institutes in the last five years ending, as on last date of submission of EOI. OR The Bidder should have satisfactorily completed at least two works of similar works of AV projects each costing not less than Rs. 2 Crores in Central Govt. educational Institutes of National Importance/ State Govt./institutes in the last five years ending, as on last date of submission of bid. OR The Bidder should have satisfactorily completed at least one works of similar works of AV projects each costing not less than Rs. 3.2 Crores in Central Govt. educational Institutes of National Importance/ State Govt./institutes in the last five years ending, as on last date of submission of bid. *Note: Similar work shall mean supply, installation, commissioning, and integration of professional AV system for a smart classroom or video conferencing facility.	No Change

14	Pre-Qualification Criteria for ICT Networking (ICT) Pre-Qualification/Eligibility Criteria Point No 2.	24	The bidder shall be in IT & ITES business for the last 5 years and shall have 5 years of experience as on date of floating of EOI in the following area: Supply and maintenance of networking devices like wireless Access Points with controller/ switches/ routers/ NGFW servers as well as supply and maintenance of passive components	We request EdCIL to please add/include the following for experience. Supply and maintenance of networking devices like wireless Access Points with controller/ switches/ routers/ NGFW servers/ NAC/ EDR as well as supply and maintenance of passive components/Network Maintenance and operations.	No Change
15	Pre-Qualification Criteria for ICT Networking (ICT) Pre-Qualification/Eligibility Criteria Point No 3.	24	These work orders should be issued from any Govt. department/institutes in the last eight years (executed as on date of submission of bid)	We request EdCIL to please add/include the similar work in public listed companies also apart from Govt. Dept/institutes	No Change
16	Pre-Qualification Criteria for Audio and Video conferencing (AV) Pre-qualification Criteria Point No 5	26	The Bidder must be valid ISO 9001:2015, ISO 14001, ISO 45001, and ISO 27001 certified.	We request EdCIL to please remove ISO 45001 and ISO 14001 certifications. ISO 45001 is for Occupational Health and Safety Management Systems (OHSMS). ISO 14001 specifies requirements for an effective environmental management system (EMS)	Please Refer Corrigendum 1
17	Pre-Qualification Criteria for Audio and Video	27	The Bidder should have satisfactorily completed similar works Central Govt. educational Institutes of National Importance/ State Govt. in the last five years ending, as on last date of submission of bid.	We request EdCIL to please add/include any Govt. department instead of only educational institute	Please Refer Corrigendum 1

	conferencing (AV) Pre-qualification Criteria Point No 8				
18	Pre-qualification Criteria for Audio and Video conferencing (AV) Pre-qualification Criteria Point No 8	27	*Note: Similar work shall mean supply, installation, commissioning, and integration of professional AV system for a smart classroom, including video	We request EdCIL to please amend as below: Similar work shall mean supply, installation, commissioning, and integration of professional AV system, including interactive video such as smart board rooms and experience centers	Please Refer Corrigendum 1
19	Pre-qualification Criteria for ICT Networking (ICT)	25 of 59	Solvency certificate issued from bank of bidder, not more than 6 months old for Minimum value of Rs3.0 Crore	Request to amend this Clause " Solvency Certificate issued from Bank of bidder, not more than 6 months old for Minimum Value of 2.0 Crore.(For MSME)	No Change

Sd/-

Chief General Manager (DES)

EdCIL (India) Limited