

## CORRIGENDUM-1

NIT No. – EdCIL/DES/VC/2025-26/01

Date: 07-05-2025

Name:

**“Design, Supply, Installation, Testing and Commissioning for Comprehensive Upgradation of Video Conferencing Infrastructure, Jaipur”**

The following corrigendum is made to the above tender.

S. No.	Chapter No.	Page No.	Description as per Tender Document	Modified Description
1	<b>Section 17</b>	47	Training and support	The SI shall provide training to at least five people nominated by MNIT JAIPUR
2	<b>Section 4</b>	25	<b>Scope of work and Timelines</b>	MNIT invites proposals for the Supply, Installation, and Commissioning of video conferencing equipment for the five rooms of Prabha Bhawan at MNIT Jaipur. (details of items/works to be carried out by the contractor as per the Schedule of Requirements Section).
3	<b>Section 17</b>	47	<b>Acceptance Protocol</b>	Complete Video Conferencing Infrastructure (VCI) systems are functional as per functional requirements and scope of work.c. MNIT Jaipur users are able to use the installed VCI equipment without any technical glitches for both audio, video and online streaming services access internet and intranet services.
4	<b>Section 17</b>	47	<b>Maintenance SupportService &amp;</b>	The Bidder/SI must provide comprehensive OEM onsite warranty maintenance services (On Normal Working Hours: 9-7pm (Monday To Friday), (9-2pm Saturdays) for the installed hardware and software.
5	<b>Section 20</b>	61	DISPLAY & PROJECTION SYSTEM, PROJECTOR: f=17.23 - 27.9mm	f=17.23 - 27.9mm or better

6	<b>Section 20</b>	61	DISPLAY & PROJECTION SYSTEM, PROJECTOR: Altitude ≤ 5000M,	deleted
7	<b>Section 20</b>	53	Projection System:3LCD	DLP laser projector
8	<b>Section 20</b>	61	DISPLAY & PROJECTION SYSTEM, Projection System:2xUSB	1xUSB or higher
9	<b>Section 20</b>	54	DISPLAY & PROJECTION SYSTEM, Interactive Display 75 inches: Altitude ≤ 5000M,	deleted
10	<b>Section 20</b>	54	DISPLAY & PROJECTION SYSTEM, Interactive Display 75 inches: NEW Added	AI Lesson Plan Generator as per Indian Curriculum, Lesson structured as per 5E methodology with multi media content,AI Document Based Content Creator: Summarise / chat / generate questions from any pdf / digital books,
11	<b>Section 20</b>	86	Apple IPAd with table stand	Smart Tablet with table stand
12	<b>Section 20</b>	52	Upgrade of Rooms NKN-G & NKN-2, Point 2.2, Interactive Display: Altitude ≤ 5000M,	deleted
13	<b>Section 20</b>	61	Upgrade of Room NKN-1, Point 2.2, Interactive Display 86 Inches: Altitude ≤ 5000M,	deleted
14	<b>Section 20</b>	73	Upgrade of Malaviya Sabhagar, Point 2.3, Interactive Display 86 Inches: Altitude ≤ 5000M,	deleted
15	<b>Section 20</b>	73	Malaviya Sabhagar, Point 2.1, Projector: f=17.23 - 27.9mm	f=17.23 - 27.9mm or better
16	<b>Section 20</b>	77	Apple IPAd with Docking Station	Smart Tablet with Docking Station (station should be capable of connecting to Apple devices)
17	<b>Section 20</b>	79	Upgrade of Neeti Sabhagar, Point 9, Projector: f=17.23 - 27.9mm	f=17.23 - 27.9mm or better
18	<b>Section 20</b>	79	Apple IPAd with Docking Station	Smart Tablet with Docking Station (station should

				be capable of connecting to Apple devices)
19	<b>Section 15</b>	43	Complete loss of a core organizational or business process where work cannot reasonably continue. Catastrophic impact on business. Workflow cannot move forward until the issue is resolved. The issue may be caused by a critical failure that causes data failure or precludes the use of the function of the product. e.g., the Whole network is down due to a failure.	Complete AV system failure, major impact on classroom sessions
20	<b>Section 15</b>	43	High impact on organizational or business processes. Operation of an existing network is severely degraded, or significant aspects of a customer's business operation are negatively impacted by inadequate performance of the products. Inability to deploy a key feature or function. Network/Internet usage is affected but can continue for a reasonable amount of time before the problem becomes catastrophic.e.g., the network in a department/ building/ block network is down	Degraded performance, issues with projector/display, audio disruptions
21	<b>Section 15</b>	43	Minimal organizational or business impact. Anything which is not out of service or Major is classified as Minor. e.g., at least one user/one Lab is affected due to network down, etc.	cosmetic defects, intermittent disruptions, remote configuration issues)
22	<b>Section 15</b>	43	SLA	The assigned engineer will visit the customer site to within 24 to 48 hours: 1. Acknowledge the issue 2. Diagnose and collect necessary details. 3. Report back to the organization with findings and recommendations.
23	<b>Section 15</b>	43	<b>Incident/Fault Resolution - SLA :6<sup>th</sup> Hour</b>	24 <sup>th</sup> Hour

24	<b>Section 15</b>	44	<b>: Incident/Fault Resolution - SLA</b> 12 <sup>th</sup> Hour	48 <sup>th</sup> Hour
25	<b>Section 15</b>	44	<b>Incident/Fault Resolution - SLA</b> :12 <sup>th</sup> Hour	48 <sup>th</sup> Hour
26	<b>Section 15</b>	44	<b>Incident/Fault Resolution - SLA</b> :24 <sup>th</sup> Hour	96 <sup>th</sup> Hour
27	<b>Section 15</b>	44	<b>Incident/Fault Resolution - SLA</b> :24 <sup>th</sup> Hour	96 <sup>th</sup> Hour
28	<b>Section 15</b>	44	<b>Incident/Fault Resolution - SLA</b> :48 <sup>th</sup> Hour	192 <sup>th</sup> hour
29	<b>Section 15</b>	44	<b>Incident/Fault Resolution - SLA</b> :<6 Hrs.	<24 Hrs.
30	<b>Section 15</b>	44	<b>Incident/Fault Resolution - SLA</b> :>6 Hrs. and <12 Hrs.	>24 Hrs. and <48 Hrs.
31	<b>Section 15</b>	44	<b>Incident/Fault Resolution - SLA</b> :>12 Hrs. and <24 Hrs.	>48 Hrs. and <96 Hrs.
32	<b>Section 15</b>	44	<b>Incident/Fault Resolution - SLA</b> :>24 Hrs. and <48 Hrs.	>96 Hrs. and <192 Hrs.
33	<b>Section 15</b>	44	<b>Incident/Fault Resolution - SLA</b> :>48 Hrs.	>192 Hrs.
34	<b>Section 15</b>	44	<b>Incident/Fault Resolution - SLA</b> :<12 Hrs.	<48 Hrs.
35	<b>Section 15</b>	44	<b>Incident/Fault Resolution - SLA</b> :>12 Hrs. and <24 Hrs.	>48 Hrs. and <96 Hrs.
36	<b>Section 15</b>	44	<b>Incident/Fault Resolution - SLA</b> :>24 Hrs. and <48 Hrs.	>96 Hrs. and <192 Hrs.
37	<b>Section 15</b>	44	<b>Incident/Fault Resolution - SLA</b> :>48 Hrs.	> 192 Hrs.

38	<b>Section 15</b>	44	<b>Incident/Fault Resolution - SLA</b> :<24 Hrs.	< 7 2 H r s .
39	<b>Section 15</b>	44	<b>Incident/Fault Resolution - SLA</b> :>24 Hrs. and <48 Hrs.	>72 Hrs. and <144 Hrs.
40	<b>Section 15</b>	44	<b>Incident/Fault Resolution - SLA</b> :>48 Hrs. and <72 Hrs.	>144 Hrs. and <216 Hrs.
41	<b>Section 15</b>	44	<b>Incident/Fault Resolution - SLA</b> :> 7 2 H r s .	>216 Hrs.
42	<b>Section 15</b>	43	SLA	If the system remains non-functional for more than 30 days, MNIT Jaipur reserves the right to arrange repairs through an alternate source, with the incurred costs recoverable from the SD/PG. No Penalty will apply if the delay is due to: 1. Force Majeure events (natural disasters, government regulations, strikes, etc.). 2. OEM part unavailability (certified from OEM) provided the vendor has documented proof of timely escalation and a temporary alternative solution is provided 3. Delays approved in writing by MNIT Jaipur
43	<b>Section 15</b>	43	All services registered by the bidder/SI with the OEM must use cwn@mnit.ac.in and ad.ni@mnit.ac.in email addresses for registration.	All services registered by the bidder/SI with the OEM must use vomnit@mnit.ac.in and coordinator.vci@mnit.ac.in email addresses for registration.
44	<b>Section 15</b>	43	Resident engineer: -i. The bidder/SI will provide a resident engineer for a period of five years or a contractual period. i. The working shift of the resident engineer will be at least 9 hours per day, six days a week.iii. The resident engineer must have minimum technical qualifications such as a Degree/ Diploma in a relevant Engineering discipline and at least two years of experience handling a network of	deleted

			more than 1000 nodes with similar OEM equipment. iv. The cost of the resident engineer is to be included in the tender cost only. MNIT will not be responsible for the salary of the resident engineer. The bidder/ SI must provide an alternate in case the resident Deleted 50 81	
45	<b>Section 21</b>	82	Buy back items	Relevant installation details of buy back items added
46	<b>Section 1</b>	6	Last date & time for Offline and Online submission of Bids:13/05/2025 upto 13:00Hrs	Last date & time for Offline and Online submission of Bids:26/05/2025 upto 13:00Hrs

Sd/-

Chief General Manager (DES)

EdCIL (India) Limited