

CORRIGENDUM-1

NIT No. **EdCIL/OTAS/TBT/2026/01**

Date: 10-02-2026

Name: **“SELECTION OF IMPLEMENTING AGENCY FOR TABLET BASED TEST (TBT)”**

The following corrigendum is made to the above tender.

S. No.	Chapter No.	Page No.	Description as per Tender Document	Modification/ Description
1	CHAPTER-V: SCOPE OF WORK	15	Pre-Examination Phase: 5.1.1.1 The website will be used for inviting Online Application for various TBT examinations conducted by EdCIL, eKYC with UIDAI, integration with payment gateways, correction window, answer key challenge and declaration of results of the examination will be held for TBT examination on this website. All these activities will generate large number of hits on the website and result in establishment of a very high number of simultaneous sessions.	EdCIL will provide the AUA license and authorized link for Aadhar Authentication. However, the audit of software application will be done by Vendor on its own cost.
2	CHAPTER-V: SCOPE OF WORK	17	Pre-Examination Phase: 5.1.1.6 The system will be integrated with other platforms of the Government like Aadhaar, Digilocker, APAAR etc	EdCIL will provide the AUA license and authorized link for Aadhar Authentication. However, the audit of software application will be done by Vendor on its own cost.
3	CHAPTER-V: SCOPE OF WORK	16	Pre-Examination Phase: 5.1.1.9 - S No. 2 - Online Application Form Depending upon the requirement of examination, online application form must be designed for each examination. Key features are mentioned below: II. Aadhar based authentication.	EdCIL will provide the AUA license and authorized link for Aadhar Authentication. However, the audit of software application will be done by Vendor on its own cost.
4	CHAPTER-V: SCOPE OF WORK	16	Pre-Examination Phase: 5.1.1.9 - S No. 2 - Online Application Form Depending upon the requirement of examination, online application form has to be designed for each examination. Key features are mentioned below: III. Exceptional handling for non-Aadhar user	For non-Aadhar user, candidates have to upload their documents; Example pan card, driving license, voter-d card etc and the same will be notified for each project.

5	CHAPTER-V: SCOPE OF WORK	16	Pre-Examination Phase: 5.1.1.9 - S No. 2 - Online Application Form Depending upon the requirement of examination, online application form has to be designed for each examination. Key features are mentioned below: IV. Real time duplicate user detection using Aadhar, mobile and email ID etc.	If real time duplicate user detection using Aadhar, mobile and email ID etc. is not feasible then duplicate candidates can be identified on the basis of Name, Father's Name, DOB, Mother's name or any other criteria that EdCIL may suggest.
6	CHAPTER-V: SCOPE OF WORK	17	Pre-Examination Phase: 5.1.1.9 - S No. 2 - Online Application Form Depending upon the requirement of examination, online application form has to be designed for each examination. Key features are mentioned below: X. AI based chat bot model which can help candidates in answering frequently asked questions and guide them on how to fill applications	AI chatbot is optional not mandatory.
7	CHAPTER-V: SCOPE OF WORK	17	Pre-Examination Phase: 5.1.1.9 - S No. 2 - Online Application Form A new candidate application form should be developed by the vendor in 10 working days.	This should be read as: A new candidate application form should be developed by the vendor in 15 working days.
8	CHAPTER-V: SCOPE OF WORK	17	Pre-Examination Phase: 5.1.1.9 - S No. 3 - Integration capability The portal shall be designed to integrate seamlessly with external systems and services to ensure interoperability and data exchange. I. API based integration with: • Aadhar Authentication service or Aadhar Authentication service provider empaneled by EdCIL.	EdCIL will provide the AUA license and authorized link for Aadhar Authentication. However, the audit of software application will be done by Vendor on its own cost.
9	CHAPTER-V: SCOPE OF WORK	18	Pre-Examination Phase: 5.1.1.9 - S No. 6 - Admit card generation Module The Service provider to generate and publish admit cards of eligible candidates after finalizing the template with EdCIL. Key features are mentioned below: III. Notification via SMS and email to candidates for updates regarding admit card.	EdCIL would facilitate registration with TRAI for bulk SMS including approvals on SMS, templates/ Content. However, the cost of bulk SMS etc shall be borne by successful bidder.
10	As per corrigendum 1	19	Pre-Examination Phase: 5.1.1.9 - S No. 8 - Communication gateway Module A dedicated Bulk SMS / Email Module shall be developed for	EdCIL would facilitate registration with TRAI for bulk SMS including approvals on SMS,

			<p>effective communication with candidates throughout the examination lifecycle. This module will act as a centralized messaging system with candidates. The module must be capable of handling high volumes and be able to run for concurrent examinations. The Integration with SMS and email services for:</p> <ul style="list-style-type: none"> I.OTPs II.Application form submission III. Payment status IV. Application updates V. Important alerts VI. Exam-related updates and notifications VII. City intimation VIII. Admit card alerts IX. Grievance responses X. Exam day reminder XI. Last moment changes in exam centres XII. Any other important communication 	<p>templates/ Content. However, the cost of bulk SMS etc shall be borne by successful bidder.</p>
11	CHAPTER-V: SCOPE OF WORK	26	<p>CCTV Surveillance: 5.1.5.3 Service provider shall arrange to provide both live footage and recorded footage to EdCIL as per timeline finalized by EdCIL.</p>	<p>This should be read as: Service provider shall arrange to provide both live footage and recorded footage to EdCIL as per timeline to be mutually agreed between the two parties.</p>
12	CHAPTER-V: SCOPE OF WORK	27	<p>CCTV Surveillance: 5.1.5.11 Service Provider will be required to provide CCTV camera footages in appropriate storage media with necessary meta data to EdCIL within 15 days from completion of exam along with a certificate that the CCTV footages are for the said exam centre, date and shift and are complete and no tampering has been done. However, SP shall</p>	<p>This should be read as: Service Provider will be required to provide CCTV camera footages in appropriate storage media with necessary meta data to EdCIL within 4 weeks from completion of exam along with a certificate that the CCTV footages are for the said exam centre, date and shift and are</p>

			arrange to provide specific footages as demanded by EdCIL from time to time within 96 hours.	complete and no tampering has been done. However, SP shall arrange to provide specific footages as demanded by EdCIL from time to time within 96 hours.
13	CHAPTER-V: SCOPE OF WORK	28	During - Examination Phase: 5.2.1 - S. No. 1 - Venue Manager Terms of engagement - An employee of the Service Provider.	This should be read as: An employees / long term employee on contract of the service provider.
14	CHAPTER-V: SCOPE OF WORK	28	During - Examination Phase: 5.2.1 - S. No. 2 - Supervisor Terms of engagement - An employee of the Service Provider.	This should be read as: An employees / long term employee on contract of the service provider.
15	CHAPTER-V: SCOPE OF WORK	29	During - Examination Phase: 5.2.5 Service Provider to provide a mock test link for Tablet bases test for the practice of candidates with clear instruction on how to attempt the questions and examination. Similar to exam day experience.	This should be read as: If possible, service Provider to provide a mock test link for Tablet based test for the practice of candidates with clear instruction on how to attempt the questions and examination otherwise service provider may facilitate the videos for the familiarity with exam.
16	CHAPTER-V: SCOPE OF WORK	30	During - Examination Phase: 5.2.8 Tablet based examination software shall support standard features such as display of details of candidates, detailed instruction upon login, start and closure of examination at scheduled time, time left, flag questions for review, marking/ unmarking of question(s), display of status of questions with different colour and symbols, switching between sections (if applicable), switching between Hindi and English languages or any other language as applicable, provision for enlargement of font, navigation to unanswered questions and prompt for submission. If the EdCIL decides for timer(s) for answering questions or sections, the same needs to be provided by SP in its Exam Software Solution.	This should be read as: Tablet based examination software shall support standard features such as display of details of candidates, detailed instruction upon login, start and closure of examination at scheduled time, time left, flag questions for review, marking/ unmarking of question(s), display of status of questions with different colour and symbols, switching between sections (if applicable), provision for enlargement of font, navigation to unanswered questions and prompt for submission. If the EdCIL decides for timer(s) for answering questions or sections, the

				same needs to be provided by SP in its Exam Software Solution.
17	CHAPTER-V: SCOPE OF WORK	30	During - Examination Phase: 5.2.11 c. Free locker/ rack facility shall be provided to keep candidate's belonging under supervision of a security guard and under surveillance of CCTV	The clause has been deleted.
18	CHAPTER-V: SCOPE OF WORK	30	During - Examination Phase: 5.2.12 Bio-metric registration of candidates: a. The Service Provider to scan the QR code provided on the admit card. This will retrieve the candidate's roll number and Aadhaarverified details, if applicable (name, date of birth, father's name, and photograph).	This should be read as: The Service Provider to check the candidates roll number as provided on the admit card. And verify details as applicable. If Aadhaar verification is configured, then the system should fetch the relevant details during Bio-Metric Verification, including details, like name, date of birth, father's name, and photograph.
19	CHAPTER-V: SCOPE OF WORK	30	During - Examination Phase: 5.2.27 Other hard copy documents such as attendance sheets, filled proformas, etc. shall be scanned immediately at the venue and dispatched to EdCIL within 7 days of the conclusion of the examination. All these documents are to be arranged roll number wise before dispatch. The scanned copy of attendance sheet, rough sheet, etc to be uploaded to Central Server within 2 hours of close of shift.	This should be read as: Other hard copy documents such as attendance sheets, filled proformas, etc. shall be scanned immediately at the venue and dispatched to EdCIL within 7 days of the conclusion of the examination. All these documents are to be arranged roll number wise before dispatch. The scanned copy of attendance sheet, rough sheet, etc to be uploaded to Central Server within 4 hours of close of shift.
20	CHAPTER-V: SCOPE OF WORK	34	Post - Examination Phase: 5.3.1.6 - Validation of question challenged: The Service provider shall get all the questions challenged by the candidate validated form experts and submit a report to EdCIL within 2-3 days of the challenge window closure.	This should be read as: The Service provider shall get all the questions challenged by the candidate validated form experts and submit a report to EdCIL within the timeline to be mutually agreed between the two parties

21	CHAPTER-V: SCOPE OF WORK	35	Post - Examination Phase: 5.3.2.5 - Timely Processing: The complete result processing, including verification and finalization, shall be completed within five (5) working days from the date of receipt of finalized answer keys and candidate response data	This should be read as: The complete result processing, including verification and finalization, shall be completed within the timeline to be mutually agreed between the two parties.
22	CHAPTER-V: SCOPE OF WORK	36	Post - Examination Phase: 5.3.4.7 The Service Provider shall provide documented inputs and support for handling. a. Candidate's queries b. RTI queries c. Court Cases d. FIR against candidates caught in impersonation or any other malpractice during exam in consultation with EdCIL. e. Such other information sought by EdCIL.	This clause should be read as: Post - Examination Phase: 5.3.4.7 The Service Provider shall provide documented inputs and support for handling. a. Candidate's queries b. RTI queries c. Court Cases d. FIR against candidates caught in impersonation or any other malpractice during exam in consultation with EdCIL. However all malpractices and related incidents will be handled, including lodging FIR with the police will be as per the provision of the Public Examinations (Prevention of Unfair Means) Act, 2024. e. Such other information sought by EdCIL.
23	CHAPTER-V: SCOPE OF WORK	38	5.5.7 The bidder should have all relevant facilities and logistics available to execute the work. The bidder's examination software should be STQC/CERT-IN certified and the process should meet ISO 9001, ISO 20000-1 & ISO 27001 Certification standards	The required certificates should be submitted within 90 days of award of WO. However, the bidder has to submit the proof that the process of certification has been initiated.
24	CHAPTER-V: SCOPE OF WORK	39	5.5.8 The TBT software should meet the cyber security audit requirements as specified by MeitY, Government of India, i.e., audited and certified by Cert-In's empanelled agency. The bidding agency shall ensure that such certificate(s) is valid through the agreement term. Any renewal of such certificate(s) shall be the sole	This should be read as: The bidder should meet the cyber security audit requirements as specified by MeitY, Government of India, i.e., audited and certified by Cert-In's empaneled agency. The bidding agency shall ensure that such certificate(s) is

			responsibility of the bidding agency without any recourse to EdCIL in any manner whatsoever.	valid through the agreement term. Any renewal of such certificate(s) shall be the sole responsibility of the bidding agency without any recourse to EdCIL in any manner whatsoever.
25	CHAPTER-V: SCOPE OF WORK	43	Software/application for conduct of exam: 5.7.11 The software must be able to enable sectional timing/ question wise timing if needed.	The clause has been deleted.
26	CHAPTER-V: SCOPE OF WORK	43	Software/application for conduct of exam: 5.7.12 Software must not store any response of the candidate at Tablet	Clause here means: After transfer of data directly from candidate's device to Data centre or from candidate's device to master device (post exam completion); the software must not store any response or details of the candidate at tablet.
27	CHAPTER-V: SCOPE OF WORK	43	Software/application for conduct of exam: 5.7.13 Software must have the capability to synchronize the responses in the real time with the local server at venue.	This should be read as: The responses are transferred directly from candidate device to Data centre or from candidate device to master device as per requirements, without any hindrance to the candidate's examination arresting all the possibilities of failures.
28	CHAPTER-V: SCOPE OF WORK	44	Software/application for conduct of exam: 5.7.27 There should be not internet connection software to detect all such incident and generate logs and restrict the user	The clause has been deleted.
29	CHAPTER-V: SCOPE OF WORK	45	Help desk and grievance redressal software: 5.8.1.4 The Help Desk shall handle candidate queries through Phone calls (inbound and outbound), Emails, Chatbot integrated with the Online Application Portal and candidate 360 portal etc.	This should be read as: The Help Desk shall handle candidate queries through Phone calls (inbound and outbound), Emails, if possible (Chatbot integrated with the Online Application Portal and candidate 360 portal etc).

30	CHAPTER-VI : ELIGIBILITY AND BID EVALUATION	49	Pre-Qualification/Eligibility Criteria 2 Bidder's Certifications - Sr. No. 2.1 CMMI 5/ CMMI 3 level certificate is necessary for Service & Development Organization Development along with proof of result published on CMMI website at https://www.cmmiinstitute.com/pars/ . The bidder's TBT software should be STQC/CERT-IN certified of the process meet must have authorized and globally accepted certifications-ISO 9001, ISO 20000-1 & ISO 27001 standards.	This should be read as: CMMI 5/ CMMI 3 level certificate is necessary for Service & Development Organization Development along with proof of result published on CMMI website at https://www.cmmiinstitute.com/pars/ . The bidder should be CERT-IN certified and must have authorized and globally accepted certifications-ISO 9001, ISO 20000-1 & ISO 27001 standards.
31	EOI Document	4	Last Date and Time for receipts of Bids - 20.02.2026 up to 14:00 Hrs	Last Date and Time for receipts of Bids - 23.02.2026 up to 14:00 Hrs
32	EOI Document	4	Date and Time of Opening of Technical Bids - 20.02.2026 up to 15:30 Hrs	Date and Time of Opening of Technical Bids - 23.02.2026 up to 15:30 Hrs

Sd/-
Chief General Manager (OTAS)
EdCIL (India) Limited