

BID DOCUMENT

Selection of System Integrator for entering into Rate Contract for design, supply & installation of Virtual Reality (VR) Lab solution

Part -I – TECHNICAL BID

NIT No- EdCIL/DES/RC VR Lab Solution/2025/005



EdCIL (India) Limited

A Govt. of India, Mini Ratna Category-I CPSE

EdCIL House, Plot No. 18A, Sector 16A,

Noida-201301 (U.P.) India

Tel: 0120 – 2512001-006, FAX: 0120-2515372

Reg. Office: 7th Floor, Amba Deep, 14, KG Marg, New Delhi-110001

CIN No.: U74899DL1981GOI011882

Dated: 19.09.2025

This document is serially numbered from page number 01 to 92

DISCLAIMER

The information contained in this Request for Proposal document (the "RFP") or subsequently provided to Bidder(s), whether verbally or in documentary or any other form by or on behalf of the Company or any of its employees or advisors, is provided to Bidder(s) on the terms and conditions set out in this RFP and such other terms and conditions subject to which such information is provided.

This RFP is not an Agreement and is neither an offer nor invitation by the Company to the prospective Bidders or any other person. The purpose of this RFP is to provide interested parties with information that may be useful to them in making their financial offers (BIDs) pursuant to this RFP. This RFP includes statements, which reflect various assumptions and assessments arrived at by the Company in relation to the Project. Such assumptions, assessments and statements do not purport to contain all the information that each Bidder may require. This RFP may not be appropriate for all persons, and it is not possible for the Company, its employees or advisors to consider the investment objectives, financial situation and particular needs of each party who reads or uses this RFP. The assumptions, assessments, statements and information contained in the Bidding Documents may not be complete, accurate, adequate or correct. Each Bidder should, therefore, conduct its own investigations and analysis and should check the accuracy, adequacy, correctness, reliability and completeness of the assumptions, assessments, statements and information contained in this RFP and obtain independent advice from appropriate sources.

Information provided in this RFP to the Bidder(s) is on a wide range of matters, some of which may depend upon interpretation of law. The information given is not intended to be an exhaustive account of statutory requirements and should not be regarded as a complete or authoritative statement of law. The Company accepts no responsibility for the accuracy or otherwise for any interpretation or opinion on law expressed herein.

The Company, its employees and advisors make no representation or warranty and shall have no liability to any person, including any Bidder under any law, statute, rules or regulations or tort, principles of restitution or unjust enrichment or otherwise for any loss, damages, cost or expense which may arise from or be incurred or suffered on account of anything contained in this RFP or otherwise, including the accuracy, adequacy, correctness, completeness or reliability of the RFP and any assessment, assumption, statement or information contained therein or deemed to form part of this RFP or arising in any way for participation in this BID Stage.

The Company also accepts no liability of any nature whether resulting from negligence or otherwise howsoever caused arising from reliance of any Bidder upon the statements contained in this RFP. The Company may in its absolute discretion, but without being under any obligation to do so, update, amend or supplement the information, assessment or assumptions contained in this RFP.

The issue of this RFP does not imply that the Company is bound to select a Bidder or to appoint the Selected Bidder, as the case may be, for the Project and the Company reserves the right to reject all or any of the Bidders or BIDs without assigning any reason whatsoever.

The Bidder shall bear all its costs associated with or relating to the preparation and submission of its BID including but not limited to preparation, copying, postage, delivery fees, expenses associated with any demonstrations or presentations which may be required by the Company, site visits, investigations, studies or any other costs incurred in connection with or relating to its BID. All such costs and expenses will remain with the Bidder and the Company shall not be liable in any manner whatsoever for the same or for any other costs or other expenses incurred by a Bidder in preparation or submission of the BID, regardless of the conduct or outcome of the Bidding Process.

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Notice Inviting Tender

(e-Tendering mode)

EdCIL (INDIA) LIMITED
(A Govt. of India Mini Ratna CATEOGRY-I CPSE)
SECTOR 16A, NOIDA

N.I.T. No.: EdCIL/DES/RC VR Lab Solution/2025/005

Date: 19.09.2025

Name of work	Selection of System Integrator for Entering into Rate Contract for design, supply & installation of Virtual Reality (VR) Lab solution
The Currency in which payment shall be made	Indian Rupees (INR)
Date of Issue/Publishing	19.09.2025
Document Download Start Date	19.09.2025
Pre-Bid Submission	24.09.2025
Pre-Bid meeting	25.09.2025 at 1200 Hrs
Document Download End Date and Time	03.10.2025
Last Date and Time for receipts of Bids	03.10.2025 till 1600 Hrs In case a Holiday is declared on the day of the event, the same will be held on the next working day at the same time & venue.
Date and Time of Opening of Technical Bids	03.10.2025 at 1630 Hrs
Earnest Money Deposit	EMD in form of Bank Guarantee / Demand Draft. Scanned copy to be uploaded with tender documents and original BG/ DD has to be submitted. Rs. 6,50,000 (Rupees Six Lakh Fifty Thousand Only). In case EMD is submitted in the form of BG, the BG should be valid till 180 days after the bid validity date, as per Annexure-X. The list of bank from where the EMD is acceptable is placed at annexure XV.
No. of Covers	02 (Two Packets)
Bid Validity days	180 days (From last date of opening of tender)
Performance Bank Guarantee (PBG)	5% of the work order (LOA) value of the successful bidder. PBG is required to be submitted within 15 days from the date of issue of LOA.
Email Address	destenders@edcil.co.in
Corporate Office	EdCIL House, 18-A, Sector 16A, Film City, Noida,

	Uttar Pradesh 201301
Registered Office	7th Floor, Amba Deep, 14, KG Marg, New Delhi-110001

1. Tender document shall be downloaded from electronic tender portal link available at EdCIL Tender web page. Aspiring bidders who have not got registered in e-procurement should get register/enroll before participating.
2. No manual bids shall be accepted. All bids (both Technical and Financial should be submitted in the E- procurement portal).
3. Bidders are advised to visit the EdCIL Web site to keep themselves updated for information on this tender. Corrigendum and addendum (if any) may be issued on the changes required. Reply on pre-bid queries received by EdCIL shall be displayed on EdCIL website/e-tendering website. The Pre-Bid queries, Corrigendum/addendum are part of the tender document and Bidders are supposed to upload the same accordingly, duly signed as per the guidelines in the tender document.
4. In case a holiday is declared on any day, the event will be shifted to the next working day, same time.

Chief General Manager (DES)
EdCIL (India) Limited,
18 A, Sector-16A, Noida-201 301
Tel: 0120-4156001, 4156002, 4154003

CHAPTER- I

Offline and Online Bid Submission

1.1 Offline Submissions:

The bidder is requested to submit the hardcopy of the below mentioned documents in a Sealed Envelope and the hardware equipment's to the under mentioned address before the start of Public Online Tender Opening Event.

The envelope shall bear name (the project name), the tender number and the words 'DO NOT OPEN BEFORE' (due date & time).

- a) Original copy of the EMD Security in the form of Demand Draft/BG.
- b) Original Power of Attorney / Board Resolution Copy on a non-judicial stamp paper.
- c) Original copy of the Non-Blacklisting Certificate.

Note: The Bidder should also upload the scanned copies of all the above-mentioned original documents as Bid-Annexure during Online Bid-Submission.

1.2 Online Submissions:

The Online bids (complete in all respect) must be uploaded online in **two** Envelope as explained below: -

Envelope – 1			
(Following documents to be provided as single PDF file)			
Sl. No.	Documents	Content	File Type
1.	Technical Bid	Annexure-I, II, III, IV, V, VI, VII, VIII, IX,X,XI, XII,XIII,XIV,XV,XVI,XVII, XVIII, XIX, XX, XXI,XXII	.PDF
2.		EMD in form of Bank Guarantee / Demand Draft.	
Envelope-2			
Sl. No.	Documents	Content	File Type
1.	Financial Bid	Price bid as per Financial Bid Submission Form.	.PDF

CHAPTER-II
Term of Reference & Definitions

Term	Definition
Supplier	Successful/Selected bidder
Authorized Signatory	The bidder's representative (explicitly, implicitly, or through conduct) with the powers to commit the authorizing organization to a binding agreement. Also called signing officer/ authority having the Power of Attorney from the Competent authority of the respective Bidding firm.
Bid	"Bid" means the response to this document presented in Single Packet, Technical Cum Commercial Bid and Financial Bid, which are supplied with necessary documents and forms as given in Annexure, complete in all respect adhering to the instructions and spirit of this document.
Tenderer/Bidder	"Tenderer" or "Bidder" means any individual/proprietor/ partnership firm/ agency/ company/ responding to Request for Proposal and who makes a Bid.
Contract	"The Contract" means the agreement entered into between EdCIL and the selected bidder(s) in terms of clauses mentioned
Day	"Day" means a calendar day as per rules of EdCIL.
EMD	Earnest Money Deposit
D.D	Demand Draft
EdCIL	EdCIL (India) Limited, Noida (A Govt. of India Undertaking)
TC	Tender Committee
PBG	Performance Bank Guarantee
Security Deposit (SD)	Amount of the Order Value deposited by the Bidder and retained till the successful completion of the project (as long as the bidder fulfils the contractual agreement).
Services	"Services" means the services to be delivered by the successful bidder and as required to run the project successfully as per the Contract.
RFP	" RFP " means the Request For Proposal
Order	"Order" shall mean the Letter of Award/Work order and its attachments and exhibits.
Consignee	"Consignee" shall mean EdCIL (India) Limited.
OEM	Original Equipment Manufacturer
Similar Project	Installation and commissioning of Virtual Reality Lab

CHAPTER-III

Instructions for E-Tendering

3.1 Instructions for Online Bid Submission:

- 1) E-tendering is new technology for conducting public procurement in a transparent and secured manner. As per Government of India's directives, EdCIL (India) Limited has adopted E-tendering.
- 2) For conducting electronic tendering, EdCIL (India) Limited has decided to use Electronic tender portal link available with detailed information on e-tendering process. This portal built using Electronic tender's software is referred to as www.tenderwizard.com/EDCIL.
- 3) The bidders are required to submit soft copies of their bids electronically on www.tenderwizard.com/EDCIL e-tendering website, using valid Digital Signature Certificates. The instructions given below are meant to assist the bidders in registering on the Tender Wizard E-Tendering Portal, prepare their bids in accordance with the requirements and submitting their bids online on the Tender Wizard E-Tendering Portal.
- 4) The scope of work to be tendered is available in the complete bid documents which can be viewed /downloaded from Tender Wizard E-Tendering Portal of www.tenderwizard.com/EDCIL. Both Technical Bid and Financial Bid will be submitted concurrently duly digitally signed in the website www.tenderwizard.com/EDCIL. No claim shall be entertained on account of disruptions of internet service being used by bidders. Bidders are advised to upload their bids well in advance to avoid last minute technical snags.
- 5) All Corrigendum/Amendment/Corrections, if any, will be published on the website www.tenderwizard.com/EDCIL as well as on EdCIL's website.
- 6) It is mandatory for all the applicants to have class-III Digital Signature Certificate (in the name of person who will sign the bid document) from any of the licensed certifying agency (Bidders can see the list of licensed Certifying Agencies from the link www.cca.gov.in) to participate in e-Procurement of EdCIL.
- 7) It is mandatory for the bidders to get their Supplier registered with e-procurement portal of EdCIL, i.e. www.tenderwizard.com/EDCIL to have user ID & password by submitting a non-refundable annual registration charges as follows:

1	Registration charges for 1 year	Rs. 2000/-
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(exclusive of taxes, levies, etc.) which can be paid online using the e-payment gateway to KEONICS through the portal address mentioned above. The registration so obtained by the prospective bidder shall be valid for one year from the date of its issue and shall be subsequently renewed.

- (i) Participant shall safely keep their User ID and password, which will be issued by the service provider i.e. KEONICS Ltd. upon registration, and which is necessary for e-tendering.
- (ii) Bidders are advised to change the password immediately on receipt of activation mail.
- (iii) Bidders shall not disclose their User ID as well as password and other material information relating to the e-tendering to any one and safeguard its secrecy.

- 8) Submit your tender well in advance by relevant documents along with copy of EMD of tender submission deadline on **Tender Wizard E-Tendering Portal** www.tenderwizard.com/EDCIL, as there could be last minute problems due to internet timeout, breakdown, etc.
- 9) Tenders should be submitted only through Tender Wizard E-Tendering Portal and obtain the Tender Acknowledgement copy as a proof of successful submission.
- 10) Vendors are requested to contact at Tender wizard Helpdesk for any information regarding E-tendering / training.

EdCIL / Tender Wizard E-Tendering Portal Helpdesk
Customer Support: 080-49352000 (Multiple Telephone lines) Emergency Mobile Numbers: 9686115318 / 8800496478 / 8800445981 (Please contact in case of emergency during non-working hours.)
To Tender Wizard harishkumar.kb@etenderwizard.com ambasa@etenderwizard.com arijeet@etenderwizard.com twhelpdesk963@gmail.com sandeep.g@etenderwizard.com & cc to: destenders@edcil.co.in & avinashkumar@edcil.co.in

3.2 PREPARATION OF BIDS

- 1) Bidder should take into account any corrigendum/addendum published on the portal before submitting their bids.
- 2) **Please go through the tender document carefully to understand the documents required to be submitted as part of the bid.** Please note the number of covers in which the bid documents have to be submitted, the number of documents (including the names and content of each of the document) that need to be submitted. Any deviations from these may lead to rejection of the bid.
- 3) Bidder, in advance, should get ready the bid documents to be submitted as indicated in the tender document/ schedule and generally, these can be in PDF format. Bid documents may be scanned with 100dpi with black and white option.

3.3 SUBMISSION OF BIDS

- 1) Bidder should log into the site well in advance for bid submission and complete all formalities of registration (at least two days in advance of the closing date) so that he/she upload the bid in time i.e. on or before the bid submission time. Bidder will be sole responsible for any delay in uploading of bid within the stipulated time.
- 2) The bidder has to digitally sign and upload the required bid documents one by one as indicated in the tender document.
- 3) Bidder has to pay EMD as applicable through demand draft/BG/direct bank transfer as per tender condition in favor of “**EdCIL (India) Ltd**” payable at Noida and enter details of the instruments. Original copies of demand draft/BG for EMD are required to be submitted.
- 4) A standard Financial Bid form has been provided with the tender document to be filled by all the bidders. Bidders are requested to note that they should necessarily submit their financial bids in the format provided and no other format is acceptable. If the financial bid format is found to be modified by the bidder, the bid will be rejected.

- 5) The server time will be considered as the standard time for referencing the deadlines for submission of the bids by the bidders, opening of bids etc. The bidders should follow this time during bid submission.
- 6) Upon the successful and timely submission of bids, the portal will give a successful bid submission message & a bid summary will be displayed with the bid no. and the date & time of submission of the bid with all other relevant details.

3.4 ASSISTANCE TO BIDDERS

Any queries relating to the tender document and the terms and conditions contained therein should be addressed to the Tender Inviting Authority. For any other tender related queries bidders are requested to contact on below given numbers/email.

EdCIL / Tender Wizard E-Tendering Portal Helpdesk
Customer Support: 080-49352000 (Multiple Telephone lines) Emergency Mobile Numbers: 9686115318 / 8800496478 / 8800445981 (Please contact in case of emergency during non-working hours.)
To Tender Wizard harishkumar.kb@etenderwizard.com ambasa@etenderwizard.com arijeet@etenderwizard.com twhelpdesk963@gmail.com sandeep.g@etenderwizard.com & cc to: destenders@edcil.co.in

3.5 Offline Submissions: (AS PER TENDER REQUIREMENT)

The bidder is requested to submit documents as mentioned in the **Clause 1.1**

3.6 MINIMUM REQUIREMENTS AT BIDDER'S END

- Computer System having configuration with minimum Windows 7 or above, and Broadband connectivity
- Digital Certificate(s)

CHAPTER-IV

Instruction to bidders

4.1 Due date:

The tender has to be submitted before the due date and time. The offers received after the due date and time will not be considered.

4.2 Preparation of Bids

The offer/ bid shall be submitted in two bid systems (i.e.) Technical Bid and Financial Bid. The technical bid shall consist of all technical details along with commercial terms and conditions. Financial bid shall indicate component wise price for all the mentioned component in the technical/financial bid in the given format.

4.3 General

- i. All information supplied by bidders shall be treated as contractually binding on the bidders on successful award of the assignment by EdCIL on the basis of this tender.
- ii. No commitment of any kind, contractual or otherwise shall exist unless and until a formal written contract has been executed by or on behalf of the EdCIL. EdCIL may cancel this RFP at any time prior to a formal written contract being executed by or on behalf of EdCIL.
- iii. This RFP does not constitute an offer by EdCIL. The bidder's participation in this process may result in EdCIL selecting the bidder to engage towards execution of the contract.
- iv. The offer/bid should be inclusive of GST as per prevailing rates. However, the percentage of GST should be clearly indicated.
- v. The prices must be quoted in the Performa given in Commercial Bid, failing which the Bid would be treated as unresponsive. Any discount or any other offers affecting the package price must be mentioned in Financial Bid only. Discount or any other offers affecting the Package price mentioned at any other place of the bid other than Financial Bid will not be considered.
- vi. Price quoted by the bidder is including all transportation and installation etc. cost (if any).

4.4 Code of integrity

No official of the procuring entity or a Bidder shall act in contravention of the codes which includes:

- i. Prohibition of
 - a) Making offer, solicitation or acceptance of bribe, reward or gift or any material benefit, either directly or indirectly, in exchange for an unfair advantage in the procurement process or to otherwise influence the procurement process.
 - b) Any omission, or misrepresentation that may mislead or attempt to mislead so that financial or other benefits may be obtained, or an obligation avoided.

- c) Any collusion bid rigging or anti-competitive behaviour that may impair the transparency, fairness and the progress of the procurement process.
 - d) Improper use of information provided by the procuring entity to the Bidder with an intent to gain unfair advantage in the procurement process or for personal gain.
 - e) Any financial or business transactions between the Bidder and any official of the procuring entity related to tender or execution process of contract; which can affect the decision of the procuring entity directly or indirectly.
 - f) Any coercion or any threat to impair or harm, directly or indirectly, any party or its property to influence the procurement process.
 - g) Obstruction of any investigation or auditing of a procurement process.
 - h) Making false declaration or providing false information for participation in a tender process or to secure a contract;
- ii. Disclosure of conflict of interest.
 - iii. Disclosure by the Bidder of any previous transgressions made in respect of the provisions of sub-clause (a) with any entity in any country during the last three years or of being debarred by any other procuring entity.

In case of any reported violations, the procuring entity, after giving a reasonable opportunity of being heard, concludes that a Bidder or prospective Bidder, as the case maybe, has contravened the code of integrity, may take appropriate measures.

4.5 Preparation to Bids:

- i. The Bidder is expected & deemed to have carefully examined all the instructions, guidelines, forms, requirements, appendices and other information along with all terms and condition and other formats of the bid. Failure to furnish all the necessary information as required by the bid or submission of a proposal not substantially responsive to all the requirements of the bid shall be at Bidder's own risk and may be liable for rejection.
- ii. The Bid and all associated correspondence shall be written in English and shall conform to prescribed formats. If any supporting documents submitted are in any language other than English, translation of the same in English language is to be duly attested by the Bidders. Any interlineations, erasures or over writings shall be valid only if they are authenticated by the authorized person signing the Bid.
- iii. The bid shall be uploaded on the website as per the instruction given in the RFP by the Bidder or duly authorized person(s) to bind the Bidder to the contract.
- iv. No bidder shall be allowed to modify, substitute, or withdraw the Bid after its submission.
- v. The bidder shall be responsible for all costs incurred in connection with participation in the Bid process, including, but not limited to, costs incurred in conduct of informative and other diligence activities, participation in meetings/discussions/presentations, preparation of bid, in providing any additional information required by EdCIL to facilitate the evaluation process and all such activities related to the bid process. EdCIL will in no case be responsible or liable for those costs, regardless of the conduct or outcome of the bidding

- process.
- vi. Every page of the documents submitted by the bidder must be duly signed by the authorized signatory of the bidder along with the Organization seal.
 - vii. The bids submitted by fax/e-mail etc. shall not be accepted. No correspondence will be entertained on this matter.
 - viii. Failure to comply with the below requirements shall lead to the Bid rejection: -
 - a. Comply with all requirements as set out within this RFP.
 - b. Submission of the forms and other particulars as specified in this tender and respond to each element in the order as set out in this tender.
 - c. Non-submission of all supporting documentations specified in this RFP, corrigendum or any addendum issued.

4.6 Language of Proposal:

The proposal prepared by the firm and all correspondence and documents relating to the RFP exchanged by the bidder and the Client, shall be written in the English language, provided that any printed literature furnished by the firm may be written in another language so long as accompanied by an English translation in which case, for purposes of interpretation of the bid, the English translation shall govern.

4.7 Bidder's Authorized Signatory:

A Proposal should be accompanied by an appropriate board resolution or power of attorney in the name of an authorized signatory of the Bidder stating that he is authorized to execute documents and to undertake any activity associated with the Bidder's Proposal. Furthermore, the bid must also be submitted online after being digitally signed by an authorized representative of the bidding entity.

4.8 Cost of Bidding:

The bidder shall bear all costs associated with the preparation and submission of its bid, including cost of presentation for the purposes of clarification of the bid, if so desired by the client and client will in no case be responsible or liable for those costs, regardless of the conduct or outcome of the bidding process. The bidder is expected to carefully examine all instructions, forms, terms and specifications in the bid document. Failure to furnish all information required in the bid document or submission of a bid not substantially responsive to the bid document in every respect will be at the bidder's risk and may result in the rejection of the bid.

4.9 EMD:

The bidder should enclose EMD of Rs. 6,50,000/- (Rupees Six Lakhs Fifty Thousand only) in the form of Demand Draft drawn in favor of EdCIL (India) Limited and payable at NOIDA. In case EMD is submitted in the form of BG, the BG should be valid beyond 180 days after the bid validity date and should be as per the Annexure. Bidders registered with MSME and having valid registration certificate issued by NSIC/MSME are exempted for submission of EMD.

However, MSMEs are advised to submit their financial solvency certificate issued not earlier than 3 months from the last date of bid submission as per Annexure. The Bid sent without EMD will be considered as UNRESPONSIVE and will not be considered.

- i. The EMD will be returned without any interest to the unsuccessful bidders immediately after the signing of the agreement with the successful bidder.
- ii. EMD of the successful bidder will be released after the end of rate contract.
- iii. The EMD submitted shall be interest free and will be refundable to the bidders without any accrued interest on it.
- iv. The Earnest Money will be forfeited on account of one or more of the following reasons:
 - a) Earnest money will be forfeited if the bidder unilaterally withdraws the offer, or unilaterally amends, impairs or rescinds the offer within the period of its validity.
 - b) Bidder does not respond to requests for clarification of its bid.
 - c) Bidder fails to provide required information during the evaluation process or is found to be non-responsive.
 - d) In case of a successful bidder, the said bidder fails to sign the Agreement in time; or furnish Performance Bank Guarantee in time.
 - e) The Bank details for EMD preparation are

Name: EdCIL (India) Ltd

Bank Account No: 36830596465

IFSC Code: SBIN0000691

Bank Name: State Bank of India

Branch Name & Address: (00691) New Delhi Main Branch-11, Parliament Street,
New Delhi-110001

4.10 Acceptance/ Rejection of bids:

- I. EdCIL reserves the right to reject any or all offers without assigning any reason.
- II. EdCIL based on the requirement without assigning any reason to the Bidder may split work/Scope/Bid offer in stages or in parts according to the need of work for ease of execution of work.

4.11 Performance Security

- I. Performance security in the form of following against each work order to be submitted by the successful bidder:
 - i. FDR/DD from any Bank in India.
 - ii. Performance Security should be form of Performance bank guarantee (PBG) from a Nationalized/Approved Scheduled Banks in India as per Annexure XVI.
- II. Performance Security:
 - i. Whenever a work order is placed by the EdCIL, the concerned supplier would be required to submit a FDR / DD / PBG as per Annexure of an amount of 5% of the value of each work order issued within 15 working days of placing of order failing which appropriate action may be taken by EdCIL.

The PBG value (in % terms) may vary if more than 5% PBG is required by the client.

- ii. This FDR / DD/ PBG shall remain valid for a period of 90 (Ninety) days beyond the date of completion of warranty / AMC period.
- iii. In case the concerned “Supplier” fails to submit this PBG within the time stipulated, EdCIL at its discretion may cancel the work order for the “Supplier” without giving any notice and terminate the contract.

III. The successful bidder will not be entitled for any interest on the PBGs submitted.

IV. The EdCIL shall forfeit their respective PBG in full or part in the following cases:

- When the terms and conditions of contract are breached/ infringed.
- When contract is being terminated due to non-performance of the Supplier.
- EdCIL incurs any loss due to “Supplier’s” negligence in carrying out the project implementation as per the agreed terms & conditions.

V. PBG shall be returned to the successful bidder only after 90 days of the successful completion of the Contract. In case of any shortfall of any activity/ specification/ other terms and conditions of the contract, EdCIL reserves the right to recover damages or loss from the due the payment or by the encashment of PBG.

In case the work order is extended beyond the initial period the successful bidder is required to deposit Performance Bank Guarantee equivalent to 3% of contract value to EdCIL within 15 days from the date of receipt of extension order.

4.12 Amendment in Tender Document

- i. At any time up to the last date for receipt of RFP, EdCIL may, for any reason, whether at his own initiative or in response to a clarification requested by a prospective bidder, modify the Bid Document by an amendment. EdCIL shall not be responsible for any oversight or negligence on part of the bidders on the amendments to the terms and conditions of the tender document and notified through the website.
- ii. The corrigendum (if any) & any other related communication regarding this tender shall be posted only on the website and no separate communication either in writing or through email will be made to any interested/ participating bidders.
- iii. Any such corrigendum(s) or addendum(s) or clarification(s) shall be deemed to be incorporated into the tender document.

4.13 Clarifications on submitted bids

During process of evaluation of the Bids, EdCIL may, at its discretion, ask Bidders for clarifications on their bids. The Bidders are required to respond within the prescribed time frame given for submission of such clarification.

4.14 Validity of Bids

- i. Bids shall remain valid till 180 (one eighty) days from the date of submission of bids. EdCIL reserves the right to reject a proposal valid for a shorter period as nonresponsive.

- ii. In exceptional circumstances, EdCIL may solicit the bidder's consent to extend the period of validity. The request and the response thereto shall be made in writing. Extension of validity period by the bidder should be unconditional. A bidder may refuse the request without forfeiting the Earnest Money Deposit. A bidder granting the request will not be permitted to modify its Bid.
- iii. EdCIL reserves the right to annul the tender process, or to accept or reject any or all the bids in whole or part at any time without assigning any reasons and without incurring any liability to the affected bidder(s) or any obligation to inform the affected bidder(s) of the grounds for such decision.

4.15 Pre-Bid Conference

The bidder is requested to submit any queries in writing by e-mail so as to reach EdCIL . If required, EdCIL reserves the right to conduct the pre-bid meeting using virtual mode only.

- i. Queries relevant to the bid documents shall be addressed to the CGM (DES), EdCIL at destenders@edcil.co.in and avinashkumar@edcil.co.in
- ii. The queries should necessarily be submitted in the format as specified in the Annexure.
- iii. Any requests for clarifications post the indicated date and time may not be entertained by the Purchaser.
- iv. The officer notified by the Purchaser will endeavour to provide timely response to all queries. However, Purchaser makes no representation or warranty as to the completeness or accuracy of any response made in good faith, nor does Purchaser undertake to answer all the queries that have been posed by the Bidders.
- v. At any time prior to the last date for receipt of bids, Purchaser may, for any reason, whether at its own initiative or in response to a clarification requested by a prospective Bidder, modify the RFP Document by a corrigendum.
- vi. The corrigendum (if any) & clarifications to the queries from all Bidders will be posted on the website www.edcilindia.co.in and on the e-tendering portal <http://www.tenderwizard.com/EDCIL> and may be emailed to all participants who have raised the queries.
- vii. Any such corrigendum shall be deemed to be incorporated into this RFP.
- viii. In order to provide prospective bidders reasonable time for taking the corrigendum(s) or addendum(s) into account, EdCIL, at its discretion, may extend the last date for the receipt of Bids.

4.16 Acceptance/ Rejection of bids

- i. EdCIL reserves the right to reject any or all offers without assigning any reason.
- ii. EdCIL based on the requirement without assigning any reason to the Bidder may split work/Scope/Bid offer in stages or in parts according to the need of work for ease of execution of work.
- iii. EdCIL reserves right to take decision according to requirement and no claim on whatsoever ground shall be entertained from the bidder.

CHAPTER-V

Scope of Work

5.1 Virtual Reality Labs

- **Definition:** Virtual Reality (VR) is an immersive technology that creates a simulated environment, often interactive, where users can engage with 3D worlds using VR headsets and other devices.
- **Purpose of VR in Education:** Enhance learning by immersing students in real-world simulations or environments, making learning more interactive and engaging.
- Virtual reality is significantly more complex with an immersive, three-dimensional, computer-generated environment which can be explored and interacted with by a person. Instead of projecting the images and sounds on a real environment, virtual reality uses a VR headset to immerse users in the 360-degree environment they want to be in. VR-based immersive and experiential learning has the potential to create a deeper level of engagement with target topics, in a distraction-free environment. Such an environment creates chances for focus and attention on a topic or idea, which should positively affect retention rates of the subject matter.
- VR has emerged as an innovative, revolutionary concept in the educational industry, aiming to significantly enhance student engagement and knowledge retention across all age groups. By leveraging the immersive power of VR technology, the Centre can provide children and students with an unparalleled learning experience that goes beyond traditional classroom settings.

5.2 Objectives

- To improve Learning Outcomes of students in Science subject through experiential learning that allows students to grasp theoretical concepts faster and in greater depth.
- To enhance curiosity & the learning process through immersive learning.
- To facilitate teachers with a wide range of teaching options like 3D design, modelling, presentations, simulations.
- To supplement STEM education by providing access to practical training & virtual experiments & simulations overcoming logistical challenges.

5.3 Key Components

The bill of material for VR Lab solution is detailed at Annexure XIX.

- **VR Headsets:** Devices that provide an immersive experience by displaying virtual worlds directly in front of the user's eyes.
- **Tracking Sensors:** Used to track head, hand, or body movement, enabling interaction with the virtual environment.
- **Interactive Controllers:** Tools that allow students to interact with the virtual environment (e.g., hand controllers or motion-sensing devices).
- **Interactive Content :** Highly Interactive 3D content in subjects such as Maths, Science, Social Science, etc. This allows students to gain experiential and gamified learning. Interactive content

(non-video based content) allows self-paced, in-situ learning and active learning which improves retention among students

- **Tablet:** Tablet has two major purposes-
 - **Teacher’s governance and control of content** – Teacher can control and govern the delivery of the content for all the students via Teacher’s App installed in the Tablet. Teacher can choose which content to play and can pause, change etc. the topic of content.
 - **Augmented Reality Content** – Augmented Reality content are played out of Tablet via dedicated Augmented Reality App installed in the Tablet
- **Storage:** Storage with simultaneous charging facility is provided for the safe storage and charging of VR devices and Tablet
- **Other Infrastructure:** Other infrastructure includes seating arrangements such as Bean Bags, Chairs, Tables etc. requisite for the better ergonomics of the lab. Lab beautification such as Wall Papers etc. are taken up to create right environment. Requisite electrification are carried out to make the lab functional

5.4 Integrating VR into the Curriculum

- i. **Identifying Areas for VR Application:** Discuss how VR can be incorporated into various subjects such as:
 - **Science:** Virtual labs, simulations of biological processes, chemistry experiments.
 - **History:** Virtual historical sites, events, or experiences like time travel.
 - **Mathematics:** 3D visualizations of geometry, graphs, and data analysis.
 - **Geography:** Virtual field trips to famous landmarks, geography explorations, etc.
- ii. **Creating Engaging Lessons:** Provide guidance on creating VR-based lesson plans. For example:
 - Assigning projects where students create their own VR content.
 - Using VR as a tool for exploring theoretical concepts through real-world applications.
- iii. **Managing VR in the Classroom:** How to effectively manage VR lessons:
 - **Classroom Setup:** Organizing the space to accommodate students and ensure safety.
 - **Student Guidance:** Ensuring students know how to use the VR tools, as well as assisting with any technical issues.
 - **Time Management:** Balancing VR use with traditional teaching methods to ensure students are fully engaged.
- iv. **Technical Troubleshooting:**
 - How to resolve common VR issues such as tracking errors, headset malfunctions, or software problems.
 - Ensuring smooth transitions between VR and traditional classroom activities.

5.5 Key Outcomes

- Increase in student motivation and active participation through immersive VR experiences.
- Better long-term retention and recall of information due to vivid and memorable VR learning experiences.
- Enhanced comprehension and real-world application of abstract or challenging ideas through VR visualization.
- Development of analytical and innovative thinking abilities by engaging in VR-based problem-solving activities.
- Fostered teamwork and communication skills through collaborative VR learning

environments.

- Tailored educational experiences based on individual student needs through adaptive VR content delivery.
- Cultivation of empathy, cultural understanding, and global awareness through immersive VR experiences.
- Practical skill development and career readiness through VR simulations of professional environments.
- Equal educational opportunities for all students, regardless of location or disabilities, through inclusive VR learning experiences.

5.6 Key Deliverables

I. Infrastructure and Equipment:

- **VR Headsets:** Installation of VR headsets that allow immersive learning experiences.
- **VR Software:** Installation of VR educational software tailored to different subjects (e.g., virtual science labs, historical explorations, virtual field trips).

II. Curriculum Integration:

- **Subject-Specific VR Modules:** Developing or acquiring VR modules for subjects like science, geography, history, or engineering, which allow students to interact with content in a more engaging way.
- **Lesson Plans:** Creating lesson plans that incorporate VR-based experiences, helping teachers integrate immersive learning into their curriculum.

III. Teacher Training:

- **VR Training for Educators:** Providing training for teachers on how to use VR equipment and how to create or deliver VR-based lessons.

IV. Student Engagement and Activities:

- **VR-based Learning Activities:** Offering VR lessons and experiences that cover topics such as anatomy, space exploration, historical events, and complex scientific processes.
- **Projects:** Encouraging students to work on VR-based projects (e.g., creating virtual models or exploring VR simulations related to their coursework).

V. Monitoring and Evaluation:

- **Engagement Metrics:** Tracking student participation in VR lessons and measuring their engagement levels.
- **Performance Assessment:** Evaluating student understanding and knowledge retention after VR-based learning activities.

VI. Maintenance and Sustainability:

- **Hardware and Software Maintenance:** Regular updates and maintenance of VR equipment and software to ensure optimal functioning.
- **Content Refresh:** Continuous addition of new VR content or updates to existing content to keep it current and relevant to the curriculum.

5.7 Maintenance Activities

Each equipment comes with a different warranty period, which is specified in the technical specifications. Bidders shall quote for yearly AMC beyond warranty period for items individually.

- **On-Site Support:**
 - a) Availability of on-site technical support for immediate troubleshooting of hardware or software problems.
 - b) Addressing any VR headset malfunctions, tracking issues, or connectivity errors.
- **Remote Support:**
 - a) Providing remote technical support for minor software-related issues (e.g., software updates, VR platform troubleshooting).

- **Preventive Maintenance:** Regular scheduled visits (e.g., quarterly or bi-annually) to inspect all hardware and software components for wear and tear, calibration, and necessary updates.
- **Breakdown Maintenance:** Immediate attention to equipment failures, breakdowns, or malfunctions. This would cover the repair or replacement of faulty equipment and software within a certain time frame.
- **Calibration and Software Updates:** Ensuring all equipment is properly calibrated for optimal performance. Includes updates to VR platforms, applications, and the operating systems used in the VR Lab.

5.8 Help Desk Setup

Helpdesk shall comprise of Helpdesk tool, policies, and helpdesk personnel. Manpower deployed at the helpdesk shall log calls regarding the queries/complaints of Hardware users (Schools). This Helpdesk tool shall have facility which allows user to log ticket using internet, email, telephone call, SMS, and any app provided by the bidder. User shall be able to log ticket using any of these options. Helpdesk tool, if required shall be developed/ implemented by successful bidder in consultancy with EDCIL. Bidder should also manage the inventory of all hardware supplied and installed by him with the help of this setup.

A Help Desk coordinator shall monitor the Help Desk Operations. The Help Desk Agents shall also carry-out project related back-end work. The Help Desk setup shall be fully integrated with online project monitoring tool for real-time monitoring. The system should have a common toll-free number facility with a minimum up time of 98%. No extra cost shall be paid for this setup. The bidder helpdesk team will work with the centralised helpdesk team of EdCIL in future (if required).

5.9 Insurance and Transportation

- The successful Bidder shall be responsible for acquiring comprehensive insurance including transit insurance, liability insurance and any other insurance as required for all the equipment till the delivery, installation and commissioning at the respective end client location/school level (whichever applicable).
- For delivery of goods at the end client's location, the insurance should be obtained by the Supplier in an amount equal to 110% of the value of the goods from "supplier location to end client location" (final destinations) on "All Risks" basis including War Risks and Strikes. The insurance should be valid for a period of not less than 3 months after the completion of installation and commissioning. If orders placed on CIF/CIP basis, the insurance should be up to End Client place.
- The Supplier should make all arrangements towards safe and complete delivery at End Clients Location. Such responsibility on part of the supplier will include taking care of insurance, freight, octroi, state level permits etc. as applicable.
- The supplier should also take care of transit insurance, comprehensive insurance or any other insurance as required which may have direct bearing on the delivery of the items / equipment's at End Clients location.
- It is the total responsibility of supplier to complete all formalities to transit of goods from the place of dispatch to End Clients Location.
- The bidder should ensure that no person can engage in the business of a common carrier unless he has granted a certificate of registration to do so for supply of items at End Clients Location.

- The transportation of goods through unregistered common carrier is illegal. The bidder should ensure to comply the carriage by latest Road Act and any other relevant.
- The supplier will keep EdCIL informed about various stages of deliveries & installation.
- All costs related to insurance shall be borne by the successful Bidder for goods supplied under the Agreement against loss or damage incidental to manufacture or acquisition, transportation, storage and delivery etc. A copy of Insurance Certificate should be provided to EdCIL.
- Unless specified otherwise in the purchase order, Unloading and storage of the same at the designated place should be undertaken by the successful bidder. The Unpacking of the materials should also be arranged by successful bidder.

5.10 Pre-Delivery Inspection

- The pre-delivery inspection of the goods should be carried out (at the location provided by the supplier) by the EdCIL officials to check whether the goods are in conformity with the technical specifications attached to the purchase order. A team including the representative of the end client would inspect the material if required.
- The successful Bidder shall facilitate and make available a random 20% sample of each equipment type being supplied by them for a Pre-dispatch Inspection (PDI) by a committee comprising of EdCIL and end client. The PDI will be a key requirement prior to shipment of the equipment. As part of the preparation for PDI, the successful Bidder will provide to EdCIL PDI preparation report.
- The inspection test will be conducted by the EdCIL officials, their consultant or other such person nominated by the EdCIL and by the end client (if required), in the presence of supplier's representatives. The inspection will involve trouble free operation and ascertaining conformity with the ordered specifications and quality. There should not be any additional charges for carrying out inspection test. No malfunction, partial or complete failure of any part of the equipment is expected to occur.
- Successful conduct and inspection of the acceptance test for the installed goods and equipment should also be the responsibility and at the cost of the Supplier.
- The time taken for pre-dispatch inspection is inclusive of the scheduled completion time of the delivery & installation of the equipment's. Only the line item certified by the EdCIL official should be dispatched to the end client.
- If any of the equipment supplied by the Tenderer is found to be substandard, refurbished, unmerchantable or not in accordance with the description/specification or otherwise faulty, the EdCIL official or the official from end client (if required) will have the right to reject the equipment or its part. All damaged or unapproved goods should be returned at suppliers cost and risk and the incidental expenses incurred thereon should be recovered from the supplier.
- In the event of the hardware and software failing to pass the PDI, as per the specifications given, a period not exceeding 3 calendar days will be given to the successful Bidder to rectify the failure and clear the inspection, failing which, EdCIL reserves the right to cancel the Purchase Order and levy appropriate penalties in addition to the Liquidated Damages. EdCIL/client will not be responsible for any costs associated with such rejection. The bidder will be responsible for all equipment supplied till they are delivered and commissioned at the designated location/end client location.
- Additionally, the bidder shall replace the complete lot of equipment belonging to an equipment type, if more than 25% of the sample size for the equipment type are found

defective during the PDI. If the lots for two consecutive types of equipment are rejected, the entire shipment of equipment by the manufacturer shall stand rejected and shall have to be replaced by the successful Bidder with a fresh batch of equipment for shipment and related PDI. Any cost impacts of rejection at any stage shall be borne by the Bidder. If the complete shipment is rejected, EdCIL reserves the right to cancel the Purchase Order and levy penalties in addition to the Liquidated Damages. All penalty calculation are explained in detail in SLA.

5.11 Delivery Installation and Commissioning

- Delivery, Installation and commissioning at the school level or the desired location should be made within a maximum of 90 calendar days from the date of placement of purchase order.
- The successful bidder to provide absolute supply and Commissioning schedule within 15 days from the receipt of Purchase Order.
- Within 24 hours of dispatch, the supplier should notify the EdCIL by cable/ telex/ fax/ e- mail the full details of the shipment.
- Till the EdCIL/end client takes over/ receives the equipment/ items, the supplier should be responsible to keep the same in safe custody and the charges (if any) to be borne by the successful bidder.
- As part of commissioning of the delivered equipment, the successful bidder shall depute its technically qualified representative(s) to facilitate the conduct of inspection of 100% of the delivered quantity in presence of the EdCIL Official(s) and End Client (s), if required. This inspection shall start immediately after delivery of the equipment's at the centralized location.
- After completion of the inspection, all the equipment shall be repackaged. Rejected equipment if any shall be returned back to the authorized representative of the successful bidder. The numbers of such rejected equipment shall be struck off from the Delivery Receipt/Acceptance Receipt and from the Invoice claimed by the bidder.
- The equipment to be commissioned for a specific schools/ colleges shall be decided by EdCIL and End client. The power supply and internet connectivity for commissioning will be arranged by End Client. Until the equipment is handed over to respective school authorities/end client location, successful bidder will be solely responsible for the security of all the equipment.
- The successful bidder shall carry out for delivery of all the equipments to the school level/end client location provided by EdCIL and its subsequent installation in the classrooms.

5.12 Final Acceptance and Sign-off from client

Against the Delivery and Installation & Commissioning in each school/location, the selected Bidder shall get a Delivery Certificate and Installation & Commissioning Sign-off certificate from the Headmaster/Teacher/authorised representative of the respective school/college. In all likelihood, the Delivery Certificate and Installation & Commissioning Sign-off certificate for a school/college shall be provided to the successful Bidder on the same day of successful delivery and commissioning of the equipment for that school. The damaged/defective equipment, if any shall be taken back by the successful Bidder

5.13 Warranty and Support Services

- The Selected Bidder is required to provide a standard onsite warranty support The warranty

would ensure that the goods/ articles would continue to conform to the standards and specifications as prescribed in the RFP for the entire duration of the Contract.

- All infrastructure procured by the selected bidder for this Project adheres to the service level requirements. IT Infrastructure proposed by the selected bidder which will not meet the minimum service level requirements will be upgraded without any additional fee to the EdCIL.
- The period of warranty for all equipment shall commence after project commissioning sign-off date from the end client.
- The warranty shall cover the system software, pre-loaded software and all the hardware parts including patches and update (free of cost) of the Operating System.
- In case of offsite warranty, replacement of similar specification IT related hardware shall be provided to the end user.
- Selected Bidder shall ensure adequate regular supply of spare parts needed for a specific type of machinery and equipments. None of the components and sub-components proposed for this Project are second-hand or used items. None of the components and sub-components are declared "End-of-sale" by the respective OEM in next two years as on date of submission of Bid.
- All infrastructure procured by the Selected Bidder for this Project is purchased within last two months from the date of deployment and documentary proof for warranty and proof of purchase (unless existing infrastructure is being reused) should be produced at the time of deployment of infrastructure
- All infrastructure procured by the Selected Bidder for this Project is ready and functional before commencing any kind of services.
- The scope of post warranty support services will include preventive and corrective comprehensive maintenance and cover installation, diagnosis and resolution of hardware faults in response to the reported problems at the designated service centre. The selected bidder will also resolve all the problems detected during routine operational support activities and will ensure that the problems are resolved within the defined SLAs including appropriate replacement and /or replenishment of systems and equipment as and when required.

5.14 Site Preparation

- I. The supplier should inform to the Consignee about the site preparation, needed for the installation of equipment, immediately after the receipt of the purchase order. The supplier must provide complete details regarding space and all the other infrastructural requirements needed for the equipment, which the End Client should arrange before the arrival of the equipment to ensure its timely installation and smooth operation thereafter.
- II. The supplier should visit the End clients Location and see the site where the equipment is to be installed and should offer his advice and render assistance to the End Client in the preparation of the site and other pre installation requirements.

5.15 Duration

Duration of the rate contract is for 1 year. The same can be extended based on satisfactory performance for one year at a time to maximum period of 2 years. However, the financials would be negotiated after every one year/at the time of renewal of contract based on the volume of business awarded or expected and any other related factors.

5.16 Price Revision and Technology Advancement

- I. The supplier empanelled through this RFP shall be asked to resubmit the prices for all the items every year in sealed bids.
- II. The prices quoted should either be the same or can be lower. No upward revision in prices shall be accepted.
- III. No conditional bid shall be accepted and the price format (to be provided by EdCIL) should be strictly adhered to.
- IV. If there is technology advancement and reasonable price reduction happens on any of the line items as per commercial bid then it should be passed on to EDCIL and end buyers.

5.17 Service Centre Setup

The selected Bidder should have its own service centres or authorized local partner to operate a service centre in each region of India for the maintenance and warranty of all equipment supplied under this RFP.

Records of all calls/emails/visits made to the service centre shall be kept in a computerised system for easy tracking of complaints and calculating SLA.

5.18 SLA and Penalties

- I. The purpose of this Service Level Agreement (hereinafter referred to as SLA) is to clearly define the levels of service which shall be provided by the Selected Bidder to EdCIL/ end client for the duration of this Agreement. EdCIL shall regularly review the performance of the services being provided by the Selected Bidder and the effectiveness of this SLA.

II. Definitions:

For purposes of this Service Level Agreement, the definitions and terms as specified in the Contract along with the following terms shall have the meanings set forth below:

- a. "Incident" refers to any event specifying the defect in all the related Hardware & Software supplied.
- b. "Service Centre Support" shall mean the Regional Service centres which will be set up by the Bidder in all the regions.
- c. "Resolution Time" shall mean the time taken (after the incident has been reported at the Online Ticketing Tool), in resolving (diagnosing, troubleshooting and fixing) or asking the school officials in case of a hardware or software technical issue which can only be resolved at or the incident resolved at the nearest Service Centre or the time taken by Service Centre to resolve a defective Hardware/Software for VR Lab at this service centre.

III. Category of SLAs

1. This SLA document provides for minimum level of services required as per contractual obligations based on performance indicators and measurements thereof. The Bidder shall ensure provisioning of all required services while monitoring the performance of the same to effectively comply with the performance levels. The services provided by the Bidder shall be reviewed by EdCIL as following:
 - a. Adherence of delivery as per the schedule.
 - b. Regularly check performance of the Bidder against this SLA.
 - c. Discuss escalated problems, new issues and matters still outstanding for resolution.
 - d. Review of statistics related to rectification of outstanding faults and agreed changes.

- e. Obtain suggestions for changes to improve the service levels.
- f. Periodic inspection of selected Bidder's Help Desk Records like:
 - Volume of tickets
 - Types of Incidents and requests
 - Time to resolve and number of unclosed tickets
 - Systems involved
 - Areas involved

2. The SLA shall be logically segregated in the following categories:

- a. Pre-Dispatch Inspection
- b. Implementation Service levels/Delivery Schedule
- c. Warranty obligations
- d. AMC
- e. Compliance and Reporting Procedures

3. The following measurements and targets shall be used to track and report performance on a regular basis. The targets shown in the following tables are applicable for the duration of the Contract. All the targets for the measurements shall be calculated on a monthly basis. Please note that the selected bidder should provide comprehensive, end-to-end service including Installation, Commissioning and maintenance of VR Lab solution and replacement of the defective in case of physical damage under the warranty and AMC period. No reason shall be entertained (unless those mentioned in Force Majeure) in case of un-availability of any service given in the Scope of Work in this RFP and the appropriate penalty shall be levied. All penalties shall be paid by the Selected Bidder to EdCIL.

Delivery Schedule

Sl. No.	Measurement	Target	Penalty
1.	Delivery of all the IT related Hardware supplied for the Virtual Reality Lab at the centralized location/School Location/end client location.	Within 75 calendar days from issuance of LOA	Penalty of 1% per week, subject to a maximum of 10% of the relevant Milestone payment.
2.	Commissioning of all the IT related Hardware supplied for the Virtual Reality Lab at the centralized location/School Location/end client location.	Within 90 calendar days from issuance of LOA	

Operations & Maintenance

The VR Lab solution shall be operational as well as monitored & managed on all working days (Incl. Saturday) of the year as per the working hours defined below;

Sl. No.	Issue	Target
1.	Any technical issue related to IT hardware	Online Support within 2 working days, If the issue is not resolved, Visit by technician is to be arranged in 5 working days.

		If the issue remains unresolved in 5 working days, the bidder should repair/replacement of Hardware within 15 working days.
2	Any issue related to software/content	Online support withing 2 working days. If the issue is not resolved, Visit by technician is to be arranged in 5 working days.

Compliance & Reporting procedures SLAs

Sl. No.	Measurement	Definition	Target	Penalty
1.	Submission of SLA Reports	The selected Bidder shall submit the SLA reports as requested by the EdCIL.	Report for the previous month shall be submitted by the 7th of the next month.	INR 500 every 1 day of delay in submission on an incremental basis to a maximum of 10% of quarterly payment

SLA Exclusions

- Any approved planned downtime of the solution
- Any issues which are outside the scope of the selected bidder.

CHAPTER-VI

Eligibility and Bid Evaluation

6.1 Bid Opening

- I. EdCIL will constitute a committee to evaluate the Bids submitted by Bidders. Only two persons for each participating bidder's shall be allowed to attend the Bid opening meetings. The representatives of the bidders are advised to carry the identity card or a letter of authority from the bidders to establish their identity for attending the bid opening.

- II. Committee will examine the Proposals to determine whether they are complete, whether the documents have been properly signed and the proposals are generally in order. Any proposals found to be non-responsive for any reason or not meeting any criteria specified in this RFP, will be rejected by the EDCIL and shall not be included for further consideration. Initial proposal scrutiny will be held and the proposals may be treated as non-responsive, if they are:
 - a. Not submitted in the format as specified in this RFP document;
 - b. Received without the Power of Attorney;
 - c. Found with suppression of details;
 - d. Submitted with incomplete information;
 - e. Submitted without the documents required under this RFP;
 - f. Non-compliant to any of the clauses mentioned in this RFP;
 - g. Lesser validity period than that prescribed in this RFP

- III. Committee may, at its discretion, call for additional information from the bidder(s) through email/fax/telephone/meeting or any other mode of communication. Such information has to be supplied within the set-out time frame as provided by Committee, otherwise Committee shall make its own reasonable assumptions at the total risk and cost of the bidder and the bid may lead to rejection. Seeking clarifications cannot be treated as acceptance of the bid. For verification of information submitted by the bidders, the committee may visit bidder's offices at its own cost. The bidders shall provide all the necessary documents, samples and reference information as desired by the committee.

6.2 Pre-Qualification Criteria

S.No.	Description of the Criteria	Documents to be Submitted
1	<p>The firm should be a company registered in India under Companies Act 1956, Act 2013 or Proprietorship or a partnership registered under the India Partnership Act 1932 or Partnership firm registered under Limited Liability Partnership Act 2008 with their registered office in India in operation for the last six years. Consortium of companies/ firms is not allowed.</p> <p><u>For MSME/NSIC registered bidder:</u></p> <p>The firm should be a company registered in India under Companies Act 1956, Act 2013 or Proprietorship or a partnership registered under the India Partnership Act 1932</p>	<ul style="list-style-type: none"> • Valid copy of certificate of incorporation and registration certificates. • Copy of GST registration. Copies of relevant certificates of registration income tax • PAN

	<p>or Partnership firm registered under Limited Liability Partnership Act 2008 with their registered office in India in operation for the last five years. Consortium of companies/ firms is not allowed.</p>	
2	<p>The BIDDER should not have been blacklisted by the Central Government, State Governments, PSU or any Government Corporations in India, preceding bid due date.</p>	<p>Copy of undertaking signed by authorized signatory of bidder should be submitted with the technical bid. Format enclosed as Annexure IV</p>
3	<p>The OEM for VR Headset & VR content should have at least one single order of establishing Virtual Reality Labs for at least 1000 VR headsets in government schools/PSUs. The work order from Government/PSU/System Integrator should be provided. In case of work order by System Integrator then the original work order in the name of System Integrator from the Government/PSU must also be submitted.</p> <p><u>For MSME/NSIC registered bidder:</u> The OEM for VR Headset & VR content should have at least one single order of establishing Virtual Reality Labs for at least 900 VR headsets in government schools/PSUs. The work order from Government/PSU/System Integrator should be provided. In case of work order by System Integrator then the original work order in the name of System Integrator from the Government/PSU must also be submitted.</p>	<p>Copy of work order/MoU and completion certificate from client / Installation Certificate duly certified from client/Experience certificate from Center/State Govt/PSU The work order should be issued from Center/State Govt/PSU only.</p>
4	<p>Bidder must have minimum average annual turnover of Rs. 4 crores during the last three financial year i.e. 2021-22, 2022-23, and 2023-24</p> <p><u>For MSME/NSIC registered bidder:</u> Bidder must have minimum average annual turnover of Rs. 3.2 crores during the last three financial year i.e. 2021-22, 2022-23, and 2023-24</p>	<ul style="list-style-type: none"> • Audited Profit and Loss Statement and Balance sheets for FY 2021-22, 2022-23, 2023-24 • Auditor Certificate clearly specifying the turnover during 2021-22, 2022-23, and 2023-24 . <p>MSME Bidder should produce valid registration certificate from NSIC/MSME.</p>
5	<p>The Bidder should have the following certificates:</p> <ul style="list-style-type: none"> • ISO 9001:2015 or latest • ISO 14001:2015 or latest • ISO 27001:2013 or latest. <p>The OEM for VR headset should have the following certificates:</p> <ul style="list-style-type: none"> • ISO 9001:2015 or latest • ISO 27001:2013 or latest. 	<p>Copies of the valid certificates.</p>

<p>6</p>	<p>OEM for Virtual Reality Headset should have</p> <ul style="list-style-type: none"> • Minimum average annual turnover of Rs. 6 crores during the last three financial year i.e. 2021-22, 2022-23, and 2023-24. • Positive Net Worth and be profitable in each of the last 3 financial year i.e. 2021-22, 2022-23, and 2023-24. <p><u>For MSME/NSIC registered OEM:</u> OEM for Virtual Reality Headset should have</p> <ul style="list-style-type: none"> • Minimum average annual turnover of Rs. 4.8 crores during the last three financial year i.e. 2021-22, 2022-23, and 2023-24. • Positive Net Worth and be profitable in each of the last 3 financial year i.e. 2021-22, 2022-23, and 2023-24. 	<p>Copies of the valid certificates. CA certificate clearly specifying Turnover, Profit and Networth with UDIN</p>
<p>7</p>	<p>OEM for Virtual Reality Headset should provide BIS Certificate. The BIS certificate should clearly mention License Number, factory address and QR code for authentication of the letter. The Manufacturing address should be based in India and should be mentioned in the BIS Certificate.</p>	<p>BIS Certificate clearly mentioning License Number, factory address and QR code</p>
<p>8</p>	<p>A Power of Attorney / Board Resolution in the name of the person signing of the tender.</p>	<p>Original Power of Attorney / Board Resolution Copy on a non-judicial stamp paper as per Annexure VIII</p>
<p>9</p>	<p>The BIDDER must not have been declared insolvent/ bankrupt or should not have filed for insolvency/ bankruptcy or in the process of being declared bankrupt before any designated authority preceding bid due Date</p>	<p>A Self Declaration on the Letter head of the BIDDER regarding BIDDER Company not being bankrupt or in process of being declared insolvent / bankrupt as on date as per Annexure XVIII.</p>
<p>10</p>	<p>The bidder has to give undertaking for acceptance of terms of “Restrictions on procurement from a bidder of a country which shares a land border with India”</p>	<p>Undertaking as per Annexure- XXII.</p>
<p>11</p>	<p>The bidder has to provide the MAF for the items mentioned in Annex XXIII.</p>	<p>MAF as per Annexure VII.</p>
<p>12</p>	<ul style="list-style-type: none"> • Bidder have to submit one Virtual Reality headset preloaded with entire content with clear segregation of topics of Maths, Science and Social Science in English & Hindi specified in the technical specification physically in the office of EdCIL, before bid end date and time in the office hour for quality inspection. • Minimum 100 interactive modules each of Maths, Science and Social Science (History and Geography) should be preloaded as a minimum content criteria for pre-qualification of bidder for further scrutiny • Bidder will have to qualify quality inspection and minimum content criteria for further documentary scrutiny. Bidders who will not submit sample physically within stipulated time will not be considered for any 	<ul style="list-style-type: none"> • One Virtual Reality Headset loaded with entire Content. Content List with clear segregation of topics, grade wise of Maths, Science and Social Science (History and Geography), Financial Literacy and SOP of how to operate along with representative’s contact detail to be submitted. • Minimum 100 interactive modules each of Maths, Science and Social Science (History and Geography)

	<p>evaluation.</p> <ul style="list-style-type: none"> • A brief (3-5 pages) of Standard Operating Procedure (SOP) of how to operate the device shall be submitted along with Virtual Reality Headset. Contact Details of the representative of the bidder to be mentioned. • Bidder have to submit complete content list with clear segregation of topics, grade wise of Maths, Science and Social Science ensuring minimum number of modules as mentioned in the specification. In case of the mismatch, the bid shall be summarily rejected. • Bidder have to ensure that the Virtual Reality device submitted is in good working condition with all the content specified in the buyer specification document loaded in it. If a bidder's submitted device is not in working condition or fails to meet the buyer specifications, the bidder will not be considered for further assessment. The sample stand-alone VR headset Preloaded content of each bidder shall be validated and In case of the mismatch, the bid shall be summarily rejected. 	<p>should be preloaded as a minimum content criteria for pre-qualification of bidder for further scrutiny</p>
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Note:

- EdCIL reserves the right to verify the work order submitted by prospective bidder from issuing department.
- Documents must be provided in support of the following otherwise bids will be summarily rejected.
- Technical bids will also be reviewed for compliance with the necessary Instructions, terms and conditions, scope of work, formats etc. as outlined in this tender.
- Notwithstanding anything stated above, the EdCIL reserves the right to assess bidder's capability and capacity to perform the contract, should circumstances warrant such an assessment in the overall interest of the EdCIL.

6.3 Bid Evaluation

- Evaluation will be based on the bidder meeting the Pre- qualification criteria and subsequent evaluation of financial bid. It is mandatory for the bidder to fulfil all the Pre-qualification criteria to be technically qualified and for being considered for opening of their Financial Bid and evaluation thereof.
- The bidder with lowest financial quote (L1) for total cost of VR Labs Solution (as per Form 1 of Financial Bid) shall be considered for award of contract.

6.4 Contract Finalization and Award

The Purchaser shall reserve the right to discuss with the Bidder(s) whose Proposal has been ranked best value bid based on Technical and Commercial Evaluation to the proposed Project, as per the guidance provided by Central Vigilance Commission (CVC).

6.5 Signing of Contract

- I. The successful bidder will sign the contract with EdCIL within 15 working days of the release of work order.
- II. At the time of execution of contract, successful bidder shall submit Rs 10,00,000 (Rs Ten lakh) for the VR Labs solution RC as security deposit in the form of DD/NEFT/FDR. The security deposit will be retained for complete duration of contract. Further, successful bidder will be

required to renew the validity of security deposit as per contract validity. The security deposit shall remain valid for a period of 90 (Ninety) days beyond the contract duration.

- III. The contract will be signed as per Annexure XIII format.
- IV. After signing of the contract, no variation in or modification of the terms of the contract shall be made except by mutual written amendment signed by both the parties.

6.6 Work Order

- I. Whenever the Client needs the VR Lab solution, a requirement containing a list of line items or solution (as identified in commercial bid) would be generated. Then the work order will be issued to Selected bidder of that solution directly on the quoted price.
- II. Failure to provide services as per requirement by bidder may result into forfeiture of EMD, PBG & termination of the contract.
- III. The EdCIL reserves the right to place a work order of any time duration.
- IV. EdCIL will intimate the Supplier in writing regarding any extension in the work order. Extension in the contract would not lead to extension of any of the in-force work orders.
- V. Contract termination shall automatically lead to termination or expiry of all work orders which were issued based on the contract.
- VI. The expiry of the contract does not lead to the expiry of the work order. The supplier must complete the obligation of the work order as per the signed contract until the time duration which will be mention in the work order.

6.7 Fraud and Corrupt /Malpractices

All the bidders must observe the highest standards of ethics during the process of selection of Successful Bidder and during the performance and execution of contract.

- I. For this purpose, definitions of the terms are set forth as follows:
 - a. "Corrupt practice" means the offering, giving, receiving or soliciting of anything of value to influence the action of the EdCIL or its personnel in contract executions.
 - b. "Fraudulent practice" means a misrepresentation of facts, in order to influence a selection process or the execution of a contract, and includes collusive practice among bidders (prior to or after Proposal submission) designed to establish Proposal prices at artificially high or noncompetitive levels and to deprive EdCIL of the benefits of -responsive. free and open competition.
 - c. "Unfair trade practice" means supply of services different from what is ordered on, or change in the Scope of Work.
 - d. "Coercive practice" means harming or threatening to harm, directly or indirectly, persons or their property to influence their participation in the selection process or execution of contract.
- II. EdCIL will reject a proposal for award, if it determines that the Bidder recommended for award, has been determined to be having been engaged in corrupt, fraudulent or unfair trade practices.
- III. EdCIL will declare a bidder ineligible, either indefinitely or for a stated period of time, for award of contract, if bidder is found to be engaged in corrupt, fraudulent and unfair trade practice in competing for, or in executing, the contract at any point of time.

6.8 Failure to Agree with the Terms and Conditions of the RFP

Failure of the successful bidder to agree with the Draft Legal Agreement and Terms & Conditions of the RFP shall constitute sufficient grounds for the annulment of the award, in which event

Purchaser may award the contract to the next best value Bidder or call for new proposals from the interested Bidders. In such a case, the Purchaser shall invoke the Fixed Performance Guarantee of the most responsive Bidder.

6.9 Indemnity

- I. The selected Bidder shall execute and furnish to EdCIL a Deed of Indemnity in favor of “EdCIL” in a form and manner acceptable to EdCIL, indemnifying EdCIL from and against any costs, loss, damages, expense, claims including those from third parties or liabilities of any kind howsoever suffered, arising or incurred inter alia during and after the Agreement period out of:
 - a) Any negligence or wrongful act or omission by the selected Bidder or the selected Bidder’s Team in connection with or incidental to this Agreement; or
 - b) A breach of any of the terms of selected Bidder Bid as agreed, the RFP and this Agreement by the Bidder or the selected Bidder’s Team.

- II. The indemnity shall be to the extent of 100% in favor of EdCIL.

Chapter-VII

Delivery Timeline & Payment terms

7.1 Delivery Schedule

- I. The Supplier should Provide the project plan after getting the work order from EdCIL. Also, the supplier should inform the deviation from the project plan with proper reason to EdCIL.
- II. Bidder shall make all the arrangements for the timely delivery and installation of equipment for successful completion of project. No other incidental/TA/DA/any other such expenditure shall be paid by EdCIL.

S.No	Milestone	Timeline (In Calendar Days)
1.	Acceptance of LOA	T+3
2.	Submission of Performance Security	T+14
3.	Pre-Delivery Inspection	T+30
4.	Delivery of equipment at school level	T+60
5.	Installation and commissioning of equipment at school level	T+75

Note: In case of different timelines from the End Client, EdCIL may ask the bidder to implement the project with the timelines provided by the End Client and Bidder has to adhere to the provided timelines. (Note: Timelines may change as per the requirement of the End Client).

- III. In case of any miss happening/ damage to equipment and supplies during the carriage of supplies from the origin of equipment to the installation site, the supplier has to replace it with new equipment/supplies immediately at his own risk. Supplier will settle his claim with the insurance company as per his convenience. EdCIL or End Client will not be liable to any type of losses in any form.

7.2 Payment Terms:

- I. Payment will be processed after proper quality checks and signing of handing over certificates by concerned authorities.
- II. No advance payment shall be released to the Supplier. The payment terms will be defined on case to case basis in accordance with the MoU/Work order with client.
- III. Payment to the Supplier shall be made in Indian Rupees through account payee cheque / NEFT / RTGS, Payments will be done only on the back-to- back basis on receipt of the related payment/funds from the end client. Subject to submission of following documents:
 - PDI Certificate issued by the nominated inspection committee (signed and stamped) as applicable.
 - Delivery Certificates in original duly Signed and Stamped by the authorized official (Teacher / Principal / Head Master / Head Mistress / Warden) of the end client. (Or as per the requirement of the end client).

- Installation and commissioning report in original duly Signed and Stamped by the authorized official (Teacher / Principal / Head Master / Head Mistress / Warden) of the end client. (Or as per the requirement of the end client).
 - E-way Bills of all the equipments.
 - Suppliers/Manufacturer's warranty certificate of all the items after the installation of equipment.
 - If requested from end client, confirmation from the end client for the successful delivery and installation of the equipment at the specified location.
 - Letter of successful performance during warranty period signed and stamped by client/EdCIL.
- IV. However, a portion of the total project cost including taxes will be withheld for onsite comprehensive warranty as per work order from client. The successful bidder will be required to produce successful work completion certificate from the respective client.
- V. The payment terms may vary according to the order received by EdCIL from their respective clients.
- The invoices shall be billed to GST No. of EdCIL and should be based on work orders (or any amendments thereof) issued by EdCIL.
 - Payment will be done on back-to-back basis on receipt of related payment/funds from the end client.
 - Warranty start will be reckoned from the date of commissioning as approved by the end client.
 - The invoices must be based on work orders (or any amendments thereof) issued by the EdCIL.
 - SLA Breaches (if any) provided by the client may also result in deduction of the payment against the work order.
 - Geo-tagged school wise colored photographs of every delivery location when the product is delivered and when the product is installed provide location wise colored photographs and videos of 1 – minute duration (in soft copy) separately. The video must capture the functionality of the device(s) in presence of any school/concerned official/teacher.
 - Payments shall be subject to deductions / damages / penalties of any amount for which the Supplier is liable under the contract. Further, all payments shall be made subject to deduction of TDS (Tax Deduction at Source) at the rate applicable from time to time as per the Income-Tax Act, 1961 and any other applicable deductions/ taxes.

Chapter-VIII

Key Contract Terms

8.1 Standards of Performance

The Successful bidder shall deliver the services and carry out their obligations with due diligence, efficiency and economy in accordance with generally accepted professional standards and practices. The Successful bidder shall always act in respect of any matter relating to this contract as faithful successful bidder to EdCIL. The Successful bidder shall always support and safeguard the legitimate interests of EdCIL, in any dealings with the third party. The Successful bidder shall conform to the standards laid down in the RFP in totality.

8.2 Applicable Law

The Contract should be interpreted in accordance with the laws of the Union of India and all disputes should be subject to place of jurisdiction. The place of jurisdiction would be New Delhi (India).

8.3 Governing Language

The contract should be written in English language. English language version of the Contract should govern its interpretation. All correspondence and other documents pertaining to the Contract, which are exchanged by the parties, should be written in the same language.

8.4 Taxes

Successful Bidder should be entirely responsible for all taxes incurred until delivery of the contracted Services. Only GST charged in the invoice will be paid; other than that no other taxes/ duties/ levies will be paid.

8.5 Successful bidder Integrity

The Successful bidder is responsible for and obliged to conduct all contracted activities in accordance with the Contract using state of the art methods and economic principles and exercising all means available to achieve the performance specified in the contract.

8.6 Termination for default

The EdCIL should, without prejudice to any other remedy for breach of contract, by written notice of default sent to the Successful bidder, terminate the Contract in whole or part:

- I. In case the supplier fails to submit the performance bank guarantee within stipulated time, EdCIL reserved the right to terminate the contract without any further notice.
- II. If the Successful bidder fails to complete the work within the period(s) specified in the order, or within any extension thereof granted by the EdCIL; or
- III. If the Successful bidder fails to perform any other obligation(s) under the Contract.
- IV. If the Successful bidder, in the judgment of the EdCIL has engaged in corrupt or fraudulent practices in competing for or in executing the Contract.
- V. For the purpose of this Clause:

- “Corrupt practice” means the offering, giving, receiving or soliciting of anything of value to influence the action of a public official in the procurement process or in contract execution.
- “Fraudulent practice” means a misrepresentation of facts in order to influence a procurement process or the execution of a contract to the detriment of the Borrower, and includes collusive practice among Bidders (prior to or after bid submission) designed to establish bid prices at artificial non-competitive levels and to deprive the Borrower of the benefits of free and open competition;
- In the event the EdCIL terminates the Contract in whole or in part, the EdCIL should procure, upon such terms and in such manner, as it deems appropriate, Goods or Services similar to those undelivered, and the Successful bidder should be liable to the EdCIL for any excess costs for such similar Goods or Services. However, the Successful bidder should continue the performance of the Contract to the extent not terminated.

8.7 Risk Purchase Clause

In event of failure of completion of work within the stipulated delivery schedule, the consignee has all the right to purchase the item/equipment/service from the other source on the total risk and cost of the successful bidder under risk purchase clause.

8.8 Force Majeure

The Successful bidder should not be liable for forfeiture of its performance security, liquidated damages or termination for default, if and to the extent that, it’s delay in performance or other failure to perform its obligations under the Contract is the result of an event of Force Majeure.

- I. For purposes of this Clause, "Force Majeure" means an event beyond the control of the Successful bidder and not involving the Successful bidder's fault or negligence and not foreseeable. Such events shall include, but are not limited to, acts of the Consignee either in its sovereign or contractual capacity, wars or revolutions, fires, floods, epidemics, quarantine restrictions and freight embargoes.
- II. If a Force Majeure situation arises, the Successful bidder should promptly notify the Consignee in writing of such conditions and the cause thereof. Unless otherwise directed by the Consignee in writing, the Successful bidder shall continue to perform its obligations under the Contract as far as is reasonably practical, and should seek all reasonable alternative means for performance not prevented by the Force Majeure event.

8.9 Confidential Information

Each Party (the “Receiving Party”) acknowledges and agrees to maintain the confidentiality of Confidential Information (as hereafter defined) provided by the other Party (the “Disclosing Party”) hereunder. The Receiving Party shall not disclose or disseminate the Disclosing Party’s Confidential Information to any person other than those employees, agents, contractors, subcontractors and licensees of the Receiving Party, or its affiliates, who have a need to know it in order to assist the Receiving Party in performing its obligations, or to permit the Receiving Party to exercise its rights under this Agreement. In addition, the Receiving Party (i) shall take all such steps to prevent unauthorized access to the Disclosing Party’s Confidential Information, as it takes to protect its own confidential or proprietary information of a similar nature, which

steps shall in no event be less than a reasonable standard of care, (ii) shall not use the Disclosing Party's Confidential Information, or authorize other persons or entities to use the Disclosing Party's Confidential Information, for any purposes other than in connection with performing its obligations or exercising its rights hereunder, and (iii) shall require all persons and entities who are provided access to the Disclosing Party's Confidential Information, to execute confidentiality or non-disclosure agreements containing provisions substantially similar to those set forth in this Clause. The provisions of this Clause respecting Confidential Information shall not apply to the extent, but only to the extent, that such Confidential Information is: (a) already known to the Receiving Party free of any restriction at the time it is obtained from the Disclosing Party, (b) subsequently learned from an independent third party free of any restriction and without breach of this provision; (c) is or becomes publicly available through no wrongful act of the Receiving Party or any third party; (d) is independently developed by the Receiving Party without reference to or use of any Confidential Information of the Disclosing Party; or (e) is required to be disclosed pursuant to an applicable law, rule, regulation, government requirement or court order, or the rules of any stock exchange. Upon the Disclosing Party's written request at any time, or following the completion or termination of this Agreement, the Receiving Party shall promptly return to the Disclosing Party, or destroy, all Confidential Information of the Disclosing Party provided under or in connection with this Agreement, including all copies, portions and summaries thereof.

8.10 Non-Disclosure

The firm and their personnel shall not, either during the term or after expiration of this contract, disclose any proprietary or confidential information relating to the services, contract, terms, prices or the client's business or operations details without the prior written consent of the client.

8.11 Prices

The prices must be quoted in the Performa given in Financial Bid failing which the Bid would be treated as unresponsive. Any discount or any other offers affecting the overall price must be mentioned in Financial Bid only. Discount or any other offers affecting the overall price mentioned at any other place of the bid other than Financial Bid will not be considered. Price information shall not be there in Technical Bid. The prices quoted by the bidder should be valid for a period of 5 years.

8.12 Limitation of Liability

Neither Party shall be liable to the other Party for any indirect or consequential loss or damage (including loss of revenue and profits) arising out of or relating to the Contract.

8.13 Indemnity

The successful bidder shall indemnify EdCIL from and against any costs, loss, damages, expense, claims including those from third parties or liabilities of any kind howsoever suffered, arising or incurred inter alia during and after the Contract period out of:

- I. Any negligence or wrongful act or omission by the successful Bidder or the successful Bidder's Team or any third party associated with Bidder in connection with or incidental to this contract; or

- II. Any breach of any of the terms of the successful Bidder's Bid as agreed, the Tender and this Contract by the successful Bidder, or the successful Bidder's Team or any third party.
- III. Any infringement of patent, trademark/copyright arising from the use of related services or any part thereof.

The indemnity shall be to the extent of 100% in favor of EdCIL.

8.14 Liquidated Damages

- I. Notwithstanding EdCIL's right to cancel the order, liquidated damages for non-conformance to the SLAs mentioned in this RFP document will be charged as per the penalties, subject to a maximum of 10% of the total value of the Work Order.
- II. EdCIL reserves its right to recover these amounts by any mode such as adjusting from any payments to be made by EdCIL to the successful bidder.
- III. Applicable GST shall be charged extra from the successful bidder on SLA penalty and other Liquidated Damages.

8.15 Arbitration

- I. Any dispute arising out or in connection with this contract, including any question regarding its existence, validity or termination, shall be referred to and finally resolved by arbitration administered by the Indian International Arbitration Centre (IIAC) in accordance with the Indian International Arbitration Centre (conduct of arbitration) Regulations (IIAC regulations) for the time being in force, which regulations are deemed to be incorporated by reference in this clause.
- II. The place/seat of arbitration shall be New Delhi India. The tribunal shall consist of one arbitrator(s)
- III. The law governing the arbitration agreement shall be Indian law. The language of the arbitration shall be English. The governing law of the contract shall be Indian law
- IV. The arbitration cost shall be borne by the supplier.

8.16 Jurisdiction

Any legal disputes arising out of any breach of contract pertaining to this tender should be settled in the court of competent jurisdiction located within New Delhi.

8.17 Compliance Certificate

The bidder must provide this certificate on their letter head indicating conformity to the technical specifications. (as per Annexure VI).

8.18 Award of Contract

- I. EdCIL reserves the right to accept or reject any proposal and to annul the bidding process and reject all proposals at any time prior to award of contract, without hereby incurring any liability to the Bidders. In case of annulment, all proposals submitted and specifically, proposal securities shall be promptly returned to the Bidder.
- II. EdCIL has the right to review at any time prior to award of contract that the prequalification criteria, are still being met by the Bidder whose offer has been determined as first rank. A

proposal shall be rejected if the pre-qualification criteria, are no longer met by the Bidder whose offer has been determined as first rank.

8.19 Notices

- Any notice given by one party to the other pursuant to this contract/order should be sent to the other party in writing or FAX or e mail and confirmed in writing to the other party's address.
- A notice should be effective when delivered or on the notice's effective date, whichever is later.

For the purpose of all notices, the following should be the address Consignee:

The Chief General Manager (DES)
EdCIL (India) Limited,
18 A, Sector-16A,
Noida-201301, Uttar Pradesh
Tel: 91-120-2512001 to 2512006

Successful bidder: (To be filled in by the successful bidder)

8.20 Escalation Matrix:

The bidder should provide at-least 3 level escalation matrix for providing resolution of the complaints at local level.

8.21 Acknowledgement

It is hereby acknowledged that we have gone through all the conditions mentioned above and below and we agree to abide by them.

8.22 Fall Clause

The Bidder undertakes that he has not supplied/is not supplying the similar service/ product/ systems or subsystems at a price lower than that offered in the present bid in respect of any other Ministry/ Department of the Government of India or PSU and if it is found at any stage that the similar service/ product/ systems or sub-system was supplied by the Bidder to any Ministry/ Department of the Government of India or PSU at a lower price, then that very price, with due allowance for elapsed time, will be applicable to the present case and the difference in the cost would be refunded by the Bidder to the Purchaser, if the contract has already been concluded.

8.23 Termination for Convenience

EdCIL reserves the right to terminate the contract at any time without assigning any reason thereof.

ANNEXURE-I
Technical Compliance Sheet

We hereby confirm that we are complying to the technical specifications as specified in the tender document and the offer is submitted in accordance of the technical requirement. The all relevant documents in support of our claims are enclosed at the following pages:

Signature of Bidder Name: _____

Designation: _____

Organization Name: _____

Contact No.: _____

Seal of the Company:

ANNEXURE-II
<< Organization Letter Head >>
DECLARATION SHEET

We, _____ hereby certify that all the information and data furnished by our organization with regard to this tender specification are true and complete to the best of our knowledge. I have gone through the specification, conditions and stipulations in details and agree to comply with the requirements and intent of specification.

We further certified that our organization meets all the conditions of eligibility criteria laid down in this tender document. Moreover, we will support on regular basis with technology / product updates and extend support for the warranty.

We, further specifically certify that our organization has not been Black Listed/ De Listed or put to any Holiday by any Institutional Agency/ Govt. Department/ Public Sector Undertaking as on date.	NAME & ADDRESS of the VENDOR/ MANUFACTURER/ AGENT
1 Phone	
2 Fax	
3 E-mail	
4 Contact Person Name	
5 Mobile Number	
6 TIN Number	
7 PAN Number	
(In case of on-line payment of EMD)	
8. UTR No. (For EMD)	
9. Kindly provide bank details of the bidder in the following format:	
a) Name of the Bank	
b) Account Number	
c) Kindly attach scanned copy of one Cheque book page to enable us to return the EMD to unsuccessful	

(Signature of the Tenderer)
Seal of the Company

ANNEXURE-III
Letter of undertaking
(ON THE LETTER HEAD OF THE BIDDER)

To
Chief General Manager (DES)
EdCIL (India) Limited
(EdCIL) EdCIL House, 18 A,
Sector-16 A, NOIDA – 201301 (U.P.)

Sir,

SUBJECT- Selection of System Integrator for Entering into Rate Contract for design, supply & installation of Virtual Reality (VR) Lab solution

This bears reference to EdCIL Bid No. **EdCIL/DES/RC VR Lab Solution/2025/005** dated

We, hereby, accept all the terms and conditions for submitting bid as mentioned in this Bid Document.

We hereby certify that no terms and conditions have been stipulated by us in the Technical Bid.

We warrant that the services do not violate or infringe upon any patent, copyright, trade secret or other property right of any other person or other entity. We agree that we shall not prevent EdCIL from any claim or demand, action or proceeding, directly or indirectly resulting from or arising out of any breach or alleged breach of any of the terms & conditions of bid document and contract.

The above document is executed on at (place)_____ and we accept that if anything out of the information provided by us is found wrong, our bid/ work order shall be liable for rejection.

Thanking you,

Yours faithfully,

Date:

Place:

ANNEXURE-IV
UNDERTAKING OF NON-BLACKLISTING

This is to confirm that we M/s _____ (give full address) have not been declared neither **failed to perform on any Agreement, nor have been expelled from any project or Agreement nor any Agreement terminated** for breach by the us (Agency) in any of the government department and public sector undertaking /enterprise or by any other Client in India, in last five year before release of advertisement.

If the above information found false at any stage after the placement of Work Order / Agreement, EdCIL (India) Limited (EdCIL), 18-A, Sector 16-A, Noida will have full right to cancel the Contact and forfeit the Performance Guarantee. All the direct and indirect cost related to the cancellation of the order will be borne by us besides any legal action by EdCIL which shall be deemed fit at that point of time.

Authorized Signatory

Note: The undertaking regarding the non-blacklisting of firm is to be submitted on a non-judicial stamp paper of Rs. 100/- (Rupees Hundred only).

ANNEXURE-V
Financial Statement

Sl. No.	Financial Year	Annual Turn over	Net Worth
1.	2021-22		
2.	2022-23		
3.	2023-24		
Total			
Average of FY- 2021-22, 2022-23 and 2023-24			

Note: Certificate from Statutory Auditor/ Chartered Accountant certifying balance sheet only for all three years to be attached.

**Signature with Seal of the Chartered
Accountant**

Signature with Seal of the Bidder

ANNEXURE-VI

List of Orders Completed During Last 5 years for Govt. Organizations /Autonomous Institutes in India

Bid No.:

Date:

Name of the Firm:

S.No	Name of Client	Name of the Project and brief description	Value (Exclusive Tax)	Date of award	Date of Completion	Current Status and duration of maintenance period for ongoing project	Name of Contact Person and other details
1.							
2.							
3.							
4.							

Signature of Bidder

(Signature with seal)

Name: _____

Designation: _____

Organization Name: _____

Contact No. : _____

ANNEXURE-VII

Manufacturer's Authorization Form (MAF)
{to be filled by OEM}

To
Chief General Manager (DES),
EdCIL (India) Limited,
EdCIL House, 18A, Sector- 16A,
NOIDA- 201 301 (U.P)

Subject: OEM Authorization Letter for Request for Proposal (RFP) for Selection of System Integrator for Entering into Rate Contract for design, supply & installation of Virtual Reality (VR) Lab solution

Dear Sir,

We, who are established and reputable having factories / development facilities at (address of factory / facility) do hereby authorize _____ to submit a Bid, and accept the Purchase Order against the above Bid Invitation.

We hereby extend our full guarantee and warranty for the Solution, Products and services offered by the above firm against this Bid Invitation. We further undertake that we will support the supplier with all related spares and maintenance during the entire contract period.

We duly authorize the said firm to act on our behalf in fulfilling all installations, technical support and maintenance obligations required by the Project.

Yours faithfully,

Name:

Seal:

Note: This letter of authority should be on the letterhead of the OEM

ANNEXURE-VIII
Power of Attorney

Know all men by these presents, we..... (name of firm and address of the registered office) do hereby constitute, nominate appoint and authorize Mr./Ms..... son/daughter/wife of ... and presently residing at....., who is presently employed with /retained by us and holding position of.....as our true and lawful attorney

(Hereinafter referred to as the “Authorized Representative”) to do in our name and on our behalf, all such acts, deeds and things as necessary or required in connection with or incidental to submission of our proposal for and selection as the <project title> for the <name of the client> project, proposed to be developed by the (the “client”) including but not limited to signing and submission of all applications, proposals and other documents and writings, participating in pre bid and other conferences and providing information /responses to the client, representing us in all matters before the Client, signing and execution of all contracts and undertakings consequent to acceptance of our proposal and generally dealing with the client in all matter in connection with or relating to or arising out of our Proposal for the said project /or upon award thereof to us till the entering into of the Agreement with the client.

AND, we do hereby agree to ratify and confirm all acts, deeds and things lawful done or caused to be done by our said Authorized Representative pursuant to and in exercise of the powers conferred by this power and Attorney and that all acts, and things done by our said Authorized Representative in exercise of the powers hereby conferred shall and shall always be deemed to have been done by us.

[IN WITNESS WHEREOF WE..... THE ABOVE-NAMED PRINCIPAL HAVE EXECUTED THIS POWER OF ATTORNEY ON

THIS DAY OF..... 2025.

For.....(Name and registered address of client)

(Signature, name, designation, and address)

Witness:

1. (Signature, name and address)
2. (Signature, name and address)

Notarized

Accepted

.....

(Signature, name, designation, and address of the attorney)

Notes:

1. The mode of the execution of the power of Attorney shall be in accordance with the procedure, if any, laid down by the applicable law and the charter documents of the executants (s) and when it is so required the same should be under seal affixed in accordance with the required procedure.
2. Wherever required, the applicant should submit for verification the extract of the charter documents and other documents such as a resolution/Power of Attorney in favor of the person executing this Power of Attorney for delegation of power hereunder on behalf of the applicant.
3. For a Power of Attorney executed and issued overseas, the document will also have to be legalized by the Indian Embassy and notarized in the jurisdiction where the Power and Attorney is being issued. However, the Power of Attorney provided by the applicants from countries that have signed The Hague Legislation Convention, 1961 are not required to be legalized by the Indian Embassy if it carries a conforming Apostille certificate.

ANNEXURE-IX
LETTER OF BID SUBMISSION

To
Chief General Manager (DES),
EdCIL (India) Limited,
EdCIL House, 18A,
Sector- 16A,
NOIDA- 201 301 (U.P)

SUBJECT: Selection of System Integrator for Entering into Rate Contract for design, supply & installation of Virtual Reality (VR) Lab solution

-Submission of Bid -

Sir,

Having examined the details given in Press Notice, Notice Inviting Bid & Bid Document for the above work, I/we hereby submit the relevant information.

1. I/We hereby certify that all the statements made and information supplied in the enclosed form _____ and accompanying statements are true and correct.
2. I / we certify that we have not changed/ altered any word/sentence or any figure in number/s or words appearing the original tender document uploaded by EdCIL on the designated web page for e-tendering. In case, if a fraudulent activity is found at any stage between tender submission to final closure of the tender/contract, our candidature/bid/contract shall be immediately cancelled and EMD/Performance security/ security deposit along with the due amount towards the work executed or advance shall be forfeited. EdCIL will not entertain any claim or entertain any reason for this intentional act. EdCIL may go for the legal action against the bidder for recovering any one or all damages caused to EdCIL or its client on this account.
3. I/We have furnished all information and details necessary for eligibility and have no further pertinent information to supply.
4. I/We submit the requisite **certified solvency certificate** and authorize the EdCIL to approach the Bank issuing the solvency certificate to confirm the correctness thereof. I/We also authorize EdCIL to approach individuals, employers, firms and corporation to verify our competency and general reputation.

5. I/We submit the following **certificates** in support of our suitability, technical knowledge and capability for having successfully completed the following works:

S.No.	Name of Work	Certificate From

6. Earnest Money Deposit amounting to Rs. ___ for solution __ in the form of DD/Pay Order No. ----- dated ----- issued by ----- Bank is submitted.

7. Demand Draft of Rs. (NIL)/- towards Bid document cost.: If applicable

Enclosures:

Date of Submission:

ANNEXURE – X
Bank Guarantee towards Bid Security (EMD)

Bank Guarantee No. _____

To
Chief General Manager (DES),
EdCIL (India) Limited,
EdCIL House, 18A, Sector- 16A,
NOIDA- 201 301 (U.P)

Whereas (here in after called "the Bidder") has submitted its Bid dated(Date) in response to the RFP No: for SELECTION OF SERVICE PROVIDER FOR “Selection of System Integrator for Entering into Rate Contract for design, supply & installation of Virtual Reality (VR) Lab solution (here in after called "the Bid")

KNOW ALL MEN by these presents that We..... having our registered office at..... (hereinafter called the "Bank") are bound onto EdCIL India Limited, Noida (hereinafter called "EdCIL") in the sum of.....for which payment well and truly to be made to the said EdCIL itself, its successors and assignees by these presents.

The conditions of these obligations are:

1. If the Bidder withdraws its Bid during the period of Bid validity or
2. If the Bidder, having been notified of the acceptance of its Bid by EdCIL

during the period of Bid validity:

1. fails or refuses to execute the Agreement form if required; or
2. fails or refuses to furnish the performance security, in accordance with the Bid requirement

We undertake to pay EdCIL up to the above amount upon receipt of its first written demand, without EdCIL having to substantiate its demand, provided that in its demand EdCIL will note that the amount claimed by it is due to it, owing to the occurrence of one or both of the two conditions, specifying the occurred condition or conditions.

This guarantee will remain in force up to (Date) and any demand in respect thereof should reach the Bank not later than the above date.

Dated: The Day of for

(Indicate the name of bank)

Signature of Banks Authorized official

Witness (Name)_____

Designation with Code No. -----

1. Full Address-----

2.

Annexure XI
PERFORMANCE BANK GUARANTEE FORMAT

Name of the Bank: _____

To

**Chief General Manager (DES),
EdCIL (India) Limited,
EdCIL House, 18A, Sector- 16A,
NOIDA- 201 301 (U.P)**

In consideration of the Chief General Manager EdCIL acting through _____
(Designation & address of Contract Signing Authority), (hereinafter called “The EdCIL
(India) Ltd”) having agreed under the terms and conditions of agreement/ Contract
Acceptance letter No. _____

Dt : _____ Made between _____ (Designation & address of contract
signing Authority) and _____ (here in after called “the said Agency” for the
work _____ (here in after called “the said agreement”) having agreed
for submission of a irrevocable Bank Guarantee Bond for _____ ₹
(₹ _____ only) as a performance security Guarantee from the Agency for
compliance of his obligations in accordance with the terms & conditions in the said
agreement.

1. We _____ (Indicate the name of the Bank) hereinafter referred to as the Bank,
undertake to pay to the EdCIL (India) Ltd an amount not exceeding
₹ _____ (₹ _____ only) on demand by the EdCIL (India) Ltd.
2. We _____ (Indicate the name of the bank, further agree that (and promise) to
pay the amounts due and payable under this guarantee without anydemur merely on a
demand from the EdCIL (India) Ltd through the CGM(DES),
EdCIL, (India) Ltd. Noida or _____ (Designation & Address of
contract signing authority), stating that the amount claimed is due by way of

loss or damage caused to or would be caused or suffered by the EdCIL (India) Ltd by reason of any breach by the said Agency of any of the terms of conditions contained in the said agreement or by reason of the Agency failure to perform the said agreement. Any such demand made on the Bank shall be conclusive as regards the amount due and payable by the Bank under this guarantee. However, our liability under this guarantee shall be restricted to an amount not exceeding (____) Only).

3. (A) We ₹ _____ (indicate the name of Bank) further undertake to pay to the EdCIL (India) Ltd any money so demanded notwithstanding any dispute or dispute raised by the Agency in any suite or proceeding pending before any court or Tribunal relating to liability under this present being absolute and unequivocal.

(B) The payment so made by us under this Performance Guarantee shall be a valid discharge of our liability for payment there under and the Agency shall have no claim against us for making such payment.

4. We _____ (Indicate the name of bank) to further agree that the guarantee herein contained shall remain in full force and effect during the period that would be taken for the performance of the said agreement and that it shall continue to be enforceable till all the dues of the EdCIL (India) Ltd under or by virtue of the said agreement have been fully paid and its claims satisfied or discharged by _

(Designation & Address of contract signing authority) on behalf of the EdCIL (India) Ltd, certify that the terms and conditions of the said agreement have been fully and properly carried out by the said Agency and accordingly discharges this guarantee.

5 (a) Notwithstanding anything to the contrary contained herein the liability of the bank under this guarantee will remain in force and effect until such time as this guarantee is discharged in writing by the EdCIL (India) Ltd or until (date of validity/ extended validity) whichever is earlier and no claim shall be valid under this guarantee unless notice in writing thereof is given by the EdCIL (India) Ltd within validity/ extended period of validity of guarantee from the date aforesaid.

(b) Provided always that we _____ (indicate the name of the Bank) unconditionally undertakes to renew this guarantee or to extend the period of guarantee form year to year before the expiry of the period or the extended period of the guarantee, as the case shall be on being called upon to do so by the EdCIL (India) Ltd. If the guarantee is not renewed or the period extended on demand, we __ (indicate the name of the Bank) shall pay the EdCIL (India) Ltd the full amount of guarantee on demand and without demur.

6. We _____ (indicate the name of Bank) further agree with the EdCIL (India) Ltd that the EdCIL (India) Ltd shall have the fullest liberty without our consent and without effecting in any manner out of obligations hereunder to vary any of the terms and

conditions of the said contract from time to time or to postpone for any time or from time to time any to the powers exercisable by the EdCIL (India) Ltd against the said Agency and to forbear or enforce any of the terms and conditions of the said agreement and we shall not be relieved from our liability by reason of any such variation, or extension being granted to the said Agency for any bearance act or omission on the part of the EdCIL (India) Ltd or any indulgence by the EdCIL (India) Ltd to the said Agency for by any such matter or thing whatsoever under the law relating to sureties for the said reservation would relive us from the liability.

7. This guarantee will not be discharged by any change in the constitution of the Bank or the Agency.
8. We, _____ (indicate the name of the Bank) lastly undertake not to revoke this guarantee except with the previous consent of the EdCIL (India) Ltd in writing.
9. This guarantee shall be valid up to (Date of Completion plus 90 Days). Unless extended on demand by EdCIL (India) Ltd. Notwithstanding anything to the contrary contained hereinbefore, our liability under this guarantee is restricted to Rs..... (Rs.....only) unless a demand under this guarantee is made on us in writing on or before..... we shall be discharged from our liabilities under this guarantee thereafter.

Dated: The Day of For

(Indicate the name of bank)

Signature of Banks Authorized official

Witness (Name) _____

Designation with Code No. -----

1 Full Address-----

2.

ANNEXURE-XII
PROFORMA PRE CONTRACT INTEGRITY
PACT

GENERAL

This pre-bid pre-contract Agreement (hereinafter called the Integrity Pact) is made on _day of the month of 2025, between, on one hand, acting through Shri/Smt. _____, Designation, EdCIL (India) Limited (hereinafter called the “BUYER”/ “EdCIL” interchangeably, which expression shall mean and include, unless the context otherwise requires, his successors in office and assigns) of the First Part

AND

M/s _____ represented by Shri _____, Chief Executive Officer (hereinafter called the “BIDDER/Seller” which expression shall mean and include, unless the context otherwise requires, his successors and permitted assigns) of the Second Part.

WHEREAS the EdCIL proposes to procure services towards **“Selection of service provider for “Selection of System Integrator for entering into Rate Contract for design, supply & installation of Virtual Reality (VR) Lab solution”**

For its clients and BIDDER/Seller is willing to offer the said services and related items as referred to in the Bid document No. **EdCIL/DES/RC VR Lab Solution/2025/005** Dated 19 September 2025.

WHEREAS the BIDDER is a private company /public company / Government undertaking / partnership / registered expert agency, constituted in accordance with the relevant law in the matter and the EdCIL is a Public Sector Undertaking under Ministry of Human Resource Development performing its functions.

NOW, THEREFORE,

To avoid all forms of corruption by following a system that is fair, transparent and free from any influence / prejudiced dealings prior to, during and subsequent to the currency of the contract to be entered into with a view to:

Enabling the EdCIL to obtain the desired services as referred to in the Bid document No. **EdCIL/DES/RC VR Lab Solution/2025/005** dated 19 September 2025 at a competitive price in conformity with the defined specifications by avoiding the high cost and the distortionary impact of corruption on public procurement and Enabling BIDDERS to abstain from bribing or indulging in any corrupt practice in order to secure the contract by providing assurance to them that their competitors will also abstain from bribing and other corrupt practices and the EdCIL will commit to prevent corruption, in any form, by its officials by following transparent procedures.

The parties hereto hereby agree to enter into this Integrity Pact and agree as follows:

1. Commitments of the EdCIL

1.1 The EdCIL undertakes that no official of the EdCIL, connected directly or indirectly with the contract, will demand, take a promise for or accept, directly or through intermediaries, any bribe, consideration, gift, reward, favor or any material or immaterial benefit or any other advantage from the BIDDER, either for themselves or for any person, organization or third party related to the contract in exchange for an advantage in the bidding process, bid evaluation, contracting or implementation process related to the contract.

1.2 The BUYER will, during the pre-contract stage, treat all BIDDERS alike, and will provide to all BIDDERS the same information and will not provide any such information to any particular BIDDER which could afford an advantage to that particular BIDDER in comparison to other BIDDERS.

1.3 All the officials of the EdCIL will report to the appropriate Government office any attempted or completed breaches of the above commitments as well as any substantial suspicion of such a breach.

2. In case any such preceding misconduct on the part of such official(s) is reported by the BIDDER to the EdCIL with full and verifiable facts and the

same is prima facie found to be correct by the EdCIL, necessary disciplinary proceedings, or any other action as deemed fit, including criminal proceedings shall be initiated by the EdCIL and such a person shall be debarred from further dealings related to the contract process. In such a case while an enquiry is being conducted by the EdCIL the proceedings under the contract would not be stalled.

3. Commitments of Bidders

The BIDDER commits itself to take all measures necessary to prevent corrupt practices, unfair means and illegal activities during any stage of its bid or during any pre-contract or post-contract stage in order to secure the contract or in furtherance to secure it and in particular commit itself to the following:

- 3.1 The BIDDER will not offer, directly or through intermediaries, any bribe, gift, consideration, reward, favour, any material or immaterial benefit or other advantage, commission, fees, brokerage or inducement to any official of the EdCIL, connected directly or indirectly with the bidding process, or to any person, organization or third party related to the contract in exchange for any advantage in the bidding, evaluation, contracting and implementation of the contract.

- 3.2 The BIDDER further undertakes that it has not given, offered or promised to give, directly or indirectly any bribe, gift, consideration, reward, favour, any material or immaterial benefit or other advantage, commission, fees, brokerage or inducement to any official of the EdCIL or otherwise in procuring the Contract or forbearing to do or having done any act in relation to the obtaining or execution of the contract or any other contract with the Government for showing or forbearing to show favour or disfavor to any person in relation to the contract or any other contract with the Government.
- 3.3 Bidders shall disclose the name and address of agents and representatives and Indian BIDDERS shall disclose their foreign principals or associates.

- 3.4 BIDDERS shall disclose the payments to be made by them to agents/brokers or any other intermediary, in connection with this bid/contract.
- 3.5 The BIDDER further confirms and declares to the EdCIL that the BIDDER is the original manufacturer/integrator/authorized government sponsored export entity and has not engaged any individual or firm or company whether Indian or foreign to intercede, facilitate or in any way to recommend to the EdCIL or any of its functionaries, whether officially or unofficially to the award to the contract to the BIDDER, nor has any amount been paid, promised or intended to be paid to any such individual, firm or company in respect of any such intercession, facilitation or recommendation, as the case shall be for satisfactory performance of the proposed terms of Bidder.
- 3.6 The BIDDER, either while presenting the bid or during pre-contract negotiations or before signing the contract, shall disclose any payments he has made, is committed to or intends to make to officials of the EdCIL or their family members, agents, brokers or any other intermediaries in connection with the contract and the details of services agreed upon for such payments.
- 3.7 The BIDDER will not collude with other parties interested in the contract to impair the transparency, fairness and progress of the bidding process, bid evaluation, contracting and implementation of the contract.
- 3.8 The BIDDER will not accept any advantage in exchange for any corrupt practice, unfair means and illegal activities.
- 3.9 The BIDDER shall not use improperly, for purposes of competition or personal gain, or pass on to others, any information provided by the EdCIL as part of the business relationship, regarding plans, technical proposals and business details, including information contained in any electronic data carrier. The BIDDER also undertakes to exercise due and adequate care lest any such information is divulged.
- 3.10 The BIDDER commits to refrain from giving any complaint directly or through any other manner without supporting it with full and verifiable facts.

3.11 The BIDDER shall not instigate or cause to instigate any third person to commit any of the actions mentioned above.

3.12 If the BIDDER or any employee of the BIDDER or any person acting on behalf of the BIDDER, either directly or indirectly, is a relative of any of the officers of the EdCIL, or alternatively, if any relative of an officer of the EdCIL has financial interest / stake in the BIDDER's firm, the same shall be disclosed by the BIDDER at the time of filing of Bid.

3.13 The BIDDER shall not lend to or borrow any money from or enter into any monetary dealings or transactions, directly or indirectly, with any employee of the EdCIL.

4. PREVIOUS TRANSGRESSION

4.1 The BIDDER declares that no previous transgression occurred in the last three years immediately before signing of this integrity pact, with any other company in any country in respect of any corrupt practices envisaged hereunder or with any Public Sector Enterprise in India or any Government Department in India that could justify BIDDER's exclusion from the bid process.

4.2 The BIDDER agrees that if it makes incorrect statement on this subject. BIDDER can be disqualified from the Bid process or the contract, if already awarded, can be terminated for such reason.

5. EARNEST MONEY DEPOSIT

5.1 While submitting Technical bid, the BIDDER shall deposit an amount of Rs. 6,50,000 for each solution as Earnest Money with the EdCIL through Account Payee Bank Demand Draft/ BG in favor of EdCIL (India) Limited.

5.2 The instrument for Security Deposit made shall be valid up to the specified period and the bidder shall be liable to keep the said instrument valid for such extended period as the case shall be for satisfactory performance of the terms of Bidder above referred till the complete conclusion of the contractual obligations to the complete satisfaction of

both the BIDDER and the EdCIL, including O&M period, whichever is later.

- 5.3 In case of the successful BIDDER a clause would also be incorporated in the Article pertaining to Performance Bond in the corresponding Contract governing such agreement that the provisions of Sanctions for Violation shall be applicable for encashment of Performance Bank Guarantee deposited towards forfeiture of said amount in case of a decision by the EdCIL to forfeit the same without assigning any reason for imposing such sanction.
- 5.4 No interest shall be payable by the EdCIL to the BIDDER on Earnest Money Deposit for the period of its currency.

6. SANCTIONS FOR VIOLATIONS

- 6.1 Any breach of the aforesaid provisions by the BIDDER or any one employed by it or acting on its behalf (whether with or without the knowledge of the BIDDER) shall entitle the EdCIL to take all or any one of the following actions, wherever required:
- To immediately call off the pre-contract negotiations without assigning any reason or giving any compensation to the BIDDER. However, the proceedings with the other BIDDER(s) would continue.
 - The Earnest Money Deposit (in pre-contract stage) and/or Security Deposit / Performance Bond (Bank Guarantee) (after the contract is signed) shall stand forfeited either fully or partially, as decided by the EdCIL and the BUYER (EdCIL) shall not be required to assign any reason therefore.
 - To immediately cancel the contract, if already signed, without giving any compensation to the BIDDER.
 - To recover all sums already paid by the EdCIL, and in case of an Indian BIDDER with interest thereon at 2% higher than the prevailing Prime Lending Rate of State Bank of India, while in case of a BIDDER from a country other than India with interest thereon at 2% higher than the LIBOR as the case shall be. If any outstanding payment is

due to the BIDDER from the EdCIL in connection with any other contract for any other stores or on any account whatsoever and by whatsoever name called, such outstanding payment could also be utilized to recover the aforesaid sum and interest thereto.

- To encash the advance bank guarantee and performance bond/warranty bond, if furnished by the BIDDER, in order to recover the payments, already made by the EdCIL, along with interest.
- To cancel all or any other Contracts with the BIDDER. The BIDDER shall be liable to pay compensation for any loss or damage to the EdCIL resulting from such cancellation/rescission and the EdCIL shall be entitled to deduct the amount so payable from the money(s) due to the BIDDER.
- To debar the BIDDER from participating in future bidding processes of the Government of India for a minimum period of five years, which shall be further extended at the discretion of the EdCIL.
- To recover all sums paid in violation of this Pact by BIDDER(s) to any middleman or agent or broker with a view to securing the contract.
- In cases where irrevocable Letters of Credit have been received in respect of any contract signed by the EdCIL with the BIDDER, the same shall not be opened.
- Forfeiture by way of encashment of Performance Bond in case of a decision by the EdCIL to forfeit the same without assigning any reason for imposing sanction for violation of this Pact.

6.2 The EdCIL will be entitled to take all or any of the actions mentioned at Para 6.1(i) to (x) of this Pact also on the Commission by the BIDDER or any one employed by it or acting on its behalf (whether with or without the knowledge of the BIDDER), of any offence as defined in Chapter IX of the Indian Penal code, 1860 or Prevention of Corruption Act, 1988 or any other statute enacted for prevention of corruption.

6.3 The decision of the EdCIL to the effect that a breach of the provisions of this Pact has been committed by the BIDDER shall be final and conclusive on the BIDDER. However, an Independent Monitor(s) shall be appointed by EdCIL, in case of breach of the provisions of the pact.

7. INDEPENDENT MONITORS

- 7.1 An Independent monitor (s) shall be appointed by EdCIL, in case of breach of the provisions of the pact.
- 7.2 The task of the Monitors shall be to review independently and objectively, whether and to what extent the parties comply with the obligations under this Pact.
- 7.3 The Monitors shall not be subject to instructions by the representatives of the parties and perform their functions neutrally and independently.
- 7.4 Both the parties accept that the Monitors have the right to access all the documents relating to the project / procurement, including minutes of meetings.
- 7.5 As soon as the Monitor notices, or has reason to believe, a violation of this Pact, he will so inform the Authority designated by the EdCIL.
- 7.6 The BIDDER(s) accept that the Monitor has the right to access without restriction to all Project documentation of the EdCIL including that provided by the BIDDER. The BIDDER will also grant the Monitor, upon his request and demonstration of a valid interest, unrestricted and unconditional access to his project documentation. The same is applicable to Sub-bidders. The Monitor shall be under contractual obligation to treat the information and documents of the BIDDER/Sub-bidder(s) with confidentiality.
- 7.7 The EdCIL will provide to the Monitor sufficient information about all meetings among the parties related to the Project provided such meetings could have an impact on the contractual relations between the parties. The parties will offer to the Monitor the option to participate in such meetings.
- 7.8 The Monitor will submit a written report to the designated Authority of BUYER/Secretary in the Department/within 8 to 10 weeks from the date of reference or intimation to him by the EdCIL / BIDDER and, shall the occasion arise, submit proposals for correcting problematic situations.

8. FACILITATION OF INVESTIGATION

In case of any allegation of violation of any provisions of this Pact or payment of commission, the EdCIL or its agencies shall be entitled to examine all the documents including the Books of Accounts of the BIDDER and the BIDDER shall provide necessary information and documents in English and shall extend all possible help for the purpose of such examination.

9. LAW AND PLACE OF JURISDICTION

This Pact is subject to Indian Law. The place of performance and jurisdiction is the seat of the EdCIL.

10. OTHER LEGAL ACTIONS

The actions stipulated in this Integrity Pact are without prejudice to any other legal action that shall follow in accordance with the provisions of the extant law in force relating to any civil or criminal proceedings.

11. VALIDITY

11.1 The validity of this Integrity Pact shall be governed by the terms of the Bid No. **EdCIL/DES/RC VR Lab Solution/2025/005** towards complete execution of the contract to the satisfaction of both the EdCIL and the BIDDER/Seller, including O&M period, whichever is later. In case BIDDER is unsuccessful, this Integrity Pact shall expire after six months from the date of the signing of the contract awarding the Bidder with successful bidder.

11.2 Shall one or several provisions of this Pact turn out to be invalid; the remainder of this Pact shall remain valid. In this case, the parties will strive to come to an agreement to their original intentions.

12. The parties hereby sign this Integrity Pact at _____ on _____.

EdCIL (India) Limited		BIDDER
Name of the Officer	:	CHIEF
		EXECUTIVE OFFICER
Designation:		

Witness:		Witness:
_____		1. _____
_____		2. _____

(The Pre-Contract Integrity Pact shall be modified based in line with the conditions of the Bid Documents)

Annexure XIII
Contract Form

THIS AGREEMENT made the day of 2025 between EdCIL (Hereinafter called "the Purchaser") of the one part and (Name & address of Supplier) (Hereinafter called "the Supplier") of the other part:

WHEREAS the Purchase is desirous that certain Goods and ancillary services viz. (Brief Description of Goods and Services) and has accepted a bid by the Supplier for the supply of those goods and services in the sum of (Contract Prize in words and Figures) (Hereinafter called "the Contract Price")

NOW THIS AGREEMENT WITNESSETH AS FOLLOWS:

1. In this Agreement words and expressions shall have the same meanings as are respectively assigned to them in the Conditions of Contract referred to.
2. The following documents shall be deemed to form and be read and constructed as part of this Agreement, viz.,
 - [a] The Price Schedule submitted by the Bidder;
 - [b] The Schedule of Requirements;
 - [c] The Terms & Conditions
 - [d] The EdCIL's Notification of Award/ Purchase Order
3. In consideration of the payments to be made by the EdCIL to the Supplier as hereinafter mentioned, the Supplier hereby covenants with the EdCIL to provide the goods and services and to remedy defects herein in conformity in all respects with the provisions of the Contract.
4. The EdCIL hereby covenants to pay the Supplier in consideration of the provision of the goods and services and the remedying of defects therein, the Contract prices or such other sum as shall become payable under the provisions of the Contract at the times and in the manner prescribed by the Contract.

Brief particulars of the goods and services, which shall be supplied/ provided by the Supplier, are as under:

S. No.	Brief Description of Goods & Services	Quantity to be supplied	Unit Price	Total Price	Delivery Terms
--------	---------------------------------------	-------------------------	------------	-------------	----------------

TOTAL VALUE:

DELIVERY SCHEDULE:

IN WITNESS where of the parties hereto have caused this Agreement to be executed in accordance with their respective laws the day and year first abovementioned.

Signed, Sealed and Delivered by the
said..... (For the EdCIL)

in the presence of

Signed, Sealed and Delivered by the
said.....(For the Supplier)

in the presence of

Annexure XIV
DELIVERY CERTIFICATE FORMAT

The items mentioned as per details given below, have been physically verified by way of opening the cartons/packing and verifying the machine/ equipment supplied and model of the Equipment/Items. It is certified and acknowledged that the same have been received at this Institution in good condition.

Sl. No.	Address	School Name	Description of Equipment	Serial No of Device	Make	Model	Quantity
1							

Please make appropriate column, as per requirement.

The items as per details given below was/were received in damaged conditions and therefore are not acceptable. This damaged goods / equipment have been returned to the supplier and supplier is required to supply the new equipment in lieu of damaged one.

Details of the Goods/Equipment received in objectionable condition

Sl. No.	Addresses	School Name	Description of Equipment	Serial No of Device	Make	Model	Quantity
1							

Signature of Supplier or its representative

Name: _____
Designation: _____
Date: _____
Rubber Seal: _____

Signature of School Representative

Name: _____
Designation: _____
Date: _____
Rubber Seal of the institution

Verified by EdCIL representative

Signature: _____
Name: _____
Designation: _____
Date : _____

Annexure XV
INSTALLATION CERTIFICATE FORMAT

1. The following goods/equipment, supplied by the Supplier at this school have been successfully installed and commissioned by the Supplier.

Sl. No.	School Name	Description of Equipment	Serial No of Device	Make	Model	Quantity
1						

Note:

- i. In case of need, a fresh form on these lines shall be prepared & issued by EdCIL.
Two copies of this certificate to be provided to Supplier.
Serial Number of devices has to be recorded in the certificate.
- ii. The Supplier has fulfilled his contractual obligations related to supply & installation of the
- Projector mounted to the wall mount arrangement
 - Wifi Dongle Connected to the HDMI and USB port of the Projector
 - Projector is switched on and Wifi dongle home screen is displayed
 - Projector display is properly calibrated to the board

OR

- iii. The Supplier has not fulfilled his contractual obligation with regard to following.
(Mention here deviation, if any, related to successful installation.)
- _____

Remarks: _____

Signature of Supplier or its representative

Name: _____

Designation: _____

Date: _____

Rubber Seal: _____

Signature of School Representative

Name: _____

Designation: _____

Date: _____

Rubber Seal of the institution

Verified by EdCIL representative

Signature: _____

Name: _____

Designation: _____

Date : _____

ANNEXURE- XVI
LIST OF AUTHORISED BANKS FOR BG

Any Guarantee issued by PSU Bank (or) Private Bank operating in India must be operational and invocable in Noida only. For Guarantee to be operational in Noida the issuing bank must designate a specified Bank Branch in Noida.

Following banks are permissible for accepting Bank Guarantees:

SCHEDULED PUBLIC SECTOR BANKS

S.No.	Name of the Bank
1	Bank of Baroda
2	Bank of India
3	Bank of Maharashtra
4	Canara Bank
5	Central Bank of India
6	Indian Bank
7	Indian Overseas Bank
8	Punjab & Sind Bank
9	Punjab National Bank
10	State Bank of India
11	UCO Bank
12	Union Bank of India

SCHEDULED PRIVATE SECTOR BANKS

S.No.	Name of the Bank
1	HDFC Bank Ltd
2	ICICI Bank Ltd
3	Axis Bank Ltd
4	Kotak Mahindra Bank Ltd
5	IndusInd Bank Ltd

Annexure XVII
Equipment Specification Compliance

COMPLIANCE STATEMENT FORM

- a) Bidders shall respond to basic sections of this tender clause by clause/Clauses, using a compliance summary statement, the sample format of which is given below. This shall be in sequential order, the same as is given in this specification.

S.N.	Technical specification of each line items as per Scope of work	Compliance statement	Description
		Put Comply or not Comply	Explain how the offered good is complaint or not compliant with the requirement of the Technical specification attached (if the bidder does not mention justification for compliance, it might be considered as non-compliant)

- b) If a compliance is stated for a clause, the good will be assumed not to comply with that particular specification item, contract and standard commercial terms and Conditions
- c) For purpose of compliance verification, a document and page number cross- reference should be given (where applicable) in the reference column of the compliance summary statement.
- d) The supplier may include other relevant documentation by indicating a page number of document. It is mandatory to include detailed technical documentation, covering specification and quality performance of goods to be offered.
- e) Any clause marked with “comply” in the bidders’ compliance summary statement is binding on the successful bidder to supply goods that meet the requirements of that clause. This shall apply for the lifetime of any awarded contract.

Annexure XVIII

Performa for declaration on proceedings under insolvency and bankruptcy code, 2016

Tender No. :

Name of Work :

Bidder 's Name :

I/ We, M/s. _____ declare that:-

- a) I /We am / are not undergoing insolvency resolution Process or liquidation or bankruptcy proceeding as on date.
- b) I /We am / are undergoing insolvency resolution process or liquidation or bankruptcy proceeding as on date as per Details mentioned below. (Attached detail with technical bid)

Note: Strike out one of above which is not applicable.

It is understood that if this declaration is found to be false, EdCIL (India) Ltd. shall have the right to reject my / our bid, and forfeit the EMD, if the bid has resulted in a contract, the contract will be liable for termination without prejudice to any other right or remedy (including holiday listing) available to EdCIL (India) Ltd.

Place:

Date: Signature of Bidder Name of Signatory

EQUIPMENT SPECIFICATION

VR Lab Solution

A. Virtual Reality Headset, Glasses and other components	
S.No.	Items with Minimum Specifications
1	<p>Standalone VR Headset with Controller Type I</p> <ul style="list-style-type: none"> • Display: 2 x LCD RGB, 1600 x1600 px per eye resolution • Chipset: Qualcomm Snapdragon XR2 or equivalent • Memory: 128GB ROM or higher 8GB RAM or higher . • OS/Software: Android 11 or higher • Tracking: 6 degrees of freedom (6DoF) head and hand tracking. • Headset Battery: 2.5 hours of use on a single charge • Audio: Built-in stereo speakers and microphone, 3 • Connectivity: Wi-Fi , Bluetooth 5.2 LE; Type-C USB port, with USB Host support; 3.5mm audio jack • Controllers: 2 x 6 DoF rechargeable controllers • Warranty – 1 Year
2	<p>Standalone VR Headset with Controller Type II</p> <ul style="list-style-type: none"> • Display: Fast LCD Screen, 2.5 K Resolution or higher • Chipset: Qualcomm Snapdragon XR1 or higher • Memory: RAM 6 GB or higher, ROM 128 GB or higher • OS: Android 11 or higher • Tracking: 3 DOF. • Battery Capacity: 4000 mAh or above • Charge Connector: Micro USB for Device Charging Headset Battery: 3 hours of use on a single charge • Bluetooth Version: Bluetooth 4.2 • WLAN: WLAN 802.11 b/g/n/ac • USB: Micro USB • Audio: Built-in stereo speakers and microphone, 3.5mm audio jack • Warranty – 1 Year
3	<p>Standalone VR Headset with Controller Type III</p> <ul style="list-style-type: none"> • Display: Fast LCD Screen, 2.5 K Resolution or higher • Chipset: Qualcomm Snapdragon XR1 or higher • Memory: RAM 3 GB or higher, ROM 32 GB or higher with SD Card of 128 GB • OS: Android 11 or higher • Tracking: 3 DOF. • Battery Capacity: 4000 mAh or above • Charge Connector: Micro USB for Device Charging Headset Battery: 3 hours of use on a single charge • Bluetooth Version: Bluetooth 4.2 • WLAN: WLAN 802.11 b/g/n/ac • USB: Micro USB • Audio: Built-in stereo speakers and microphone, 3.5mm audio jack • Warranty – 1 Year
4	<p>3D Glasses – Anaglyphic</p> <ul style="list-style-type: none"> • Anaglyphic glasses • Suitable for watching Stereoscopic Content • Lightweight Design (weight less than 125 g) for comfortable extended use

	<ul style="list-style-type: none"> Warranty – 1 Year
5	<p>3D Glasses – Rechargeable</p> <ul style="list-style-type: none"> Micro USB rechargeable of at least 3V Lithium Battery 144Hz refresh rate Low-power design, can charge by USB. DLP link technology working mode Continuous working 45 hours Warranty – 1 Year
6	<p>Tablet Type I</p> <ul style="list-style-type: none"> RAM – 4 GB or higher ROM – 64 GB or higher Brightness – 500 Nits or more CPU – Intel Octa Core Display – 11 inches or higher, 90 Hz Battery – Li- Ion, 7000 mAh or higher Operating System – Android 13 or higher Camera – Rear 8 MP or higher, Front – 5 MP or higher Adapter for Charger and charging wire are to be provided Warranty – 1 Year Tablet Stand - It should support Tablets - Adjustable Height & Angle: The stand should offer customizable height and angle adjustments for optimal viewing and promoting productivity.
7	<p>Tablet Type II</p> <ul style="list-style-type: none"> RAM – 6 GB or higher ROM – 128 GB or higher Brightness – 500 Nits or more CPU – Octa Core Display – 11 inches or higher, 90 Hz Battery – Li- Ion, 7000 mAh or higher Operating System – Android 13 or higher Camera – Rear 8 MP or higher, Front – 5 MP or higher Adapter for Charger and charging wire are to be provided Warranty – 1 Year Tablet Stand - It should support Tablets - Adjustable Height & Angle: The stand should offer customizable height and angle adjustments for optimal viewing and promoting productivity.
8	<p>WiFi Router Type I</p> <ul style="list-style-type: none"> Protocols: Ipv4 and Ipv 6 Ethernet Ports - 1× Gigabit WAN Port + 3 × Gigabit LAN Ports USB Port - 1× USB 3.0 Port Frequency: - Dual Band Wireless: 1201 Mbps on 5 GHz + 300 Mbps on 2.4 GHz Frequency: 5 Ghz, 2.4 GHz Warranty – 1 year
9	<p>WiFi Router Type II</p> <ul style="list-style-type: none"> Protocols: Ipv4 and Ipv 6 Ethernet Ports - 1× Gigabit WAN Port + 4 × Gigabit LAN Ports USB Port - 1× USB 3.0 Port Frequency: - Dual Band Wireless: 4804 Mbps on 5 GHz + 574 Mbps on 2.4 GHz Frequency: 5 Ghz, 2.4 GHz

	<ul style="list-style-type: none"> Warranty – 1 year
10	<p>USB Charging Point for multiple devices</p> <ul style="list-style-type: none"> 10 USB Ports Wattage – 50 W Voltage – 240 V Weight less than 400 grams Hardware Interface – USB Warranty- 1 Year
11	<p>3D Projector with mounting kit, projector screen</p> <ul style="list-style-type: none"> Native Resolution - 1024 x 768 Brightness - 4500 ANSI Lumens Contrast Ratio - 28,000:1 Light Source Life – 6000 hours (Normal) Built In Speaker – 10 W Throw Ratio 1.96~2.15 <p>Projector Screen</p> <ul style="list-style-type: none"> 7 Feet(W) x 5 Feet(H) 100 Inches Diagonal 4:3 Aspect Ratio Supports 1080 P <p>Mounting Kit</p> <ul style="list-style-type: none"> Ceiling Mount Weight Capacity – 15 kg 360 degree Swivel Rotation and tilt +/- 15 degrees. Projector Ceiling Mounts ensure no visible wires around the room and no tripping over the cord of the projectors. <p>Warranty – 1 Year</p>
12	<p>Audio System</p> <ul style="list-style-type: none"> 4.1 channel System 60 W capacity Remote Control LED Display Bluetooth/USB Connectivity <p>Warranty – 1 Year</p>

B. INTERACTIVE COMPONENTS FOR VR LAB SOLUTION

S.No.	Items with Minimum Specifications
1	<p>Interactive VR Content</p> <ul style="list-style-type: none"> Software features: Teacher must have facility/control to manage the Student’s device on real time basis, Chapter Wise, MCQ available Application list: Teacher App Provision for role supported: Teacher Name of the educational board for which software is applicable: NCERT Contents Features of the software: Contents should be clearly represented, structured and accurate, Good and effective graphics, and animations based on imaginative analogies, Availability of different learning approaches, Virtual science lab-based learning, Game-based learning, Content should be arranged chapters and topic wise hierarchy, Activities based content to increase child attention for the topic. Content should be Interactive (not Video based) and should have features to drag, drop, dissect etc. It should enable and facilitate self-paced learning. Name of the subjects for which Content is applicable: Science includes Physics, Chemistry, Biology, Social Science (Geography & History) & Mathematics. Level (Class) for VR software offered: Class 3 to 12. The VR Interactive content should be available for each class. Minimum 500+ Interactive Virtual Reality modules covering Science, Mathematics and Social Science having on-screen text instructions and voice over, and offering learning interactions such as drag and drop, explore, assemble, dissect, identify, experiment, walk and assessments to enable

	<p>teachers see scores and track the student performance (individual and class report). Only Interactive content shall be counted and Video based content shall not be counted.</p> <ul style="list-style-type: none"> • Minimum 100 Interactive VR modules of each of the Maths, Science and Social Science. Only Interactive content shall be counted and Video based content shall not be counted. • Have the facility to update Onsite for patches and updates for software as well as content. • Allow Teacher to manage user registrations and profiles, define digital content access manage content. • Teachers should be able to monitor and manage all student devices in real time using teacher device. • Narration language & Educational content language: English, Hindi and Local Language. • Have a Student Centric learning approach by providing Learning Objectives, Audio, chapters with sub-topic, etc. • Lessons should be proper animations and illustrations, more illustrated 3D animations rather than 360-degree pictures with simulation Content should run in both offline (without internet) & online mode. • Maintain high visual standards and consistency with respect to fonts, colors, animations, designs etc. • The e-learning courseware contents must not use any materials, images, animations, pictures etc. from the internet. • Allow teacher to navigate from one courseware to another using a single user interface to select a particular module or courseware with simple Icon based navigation. • Teacher device should be able to connect with different numbers of VR headset • Learned under the observation of teacher, managed and monitored by a teacher in real time using teacher device • Content should be preloaded in VR Device, and it should run in student's VR device without using internet. • CMS should enable the teachers to create classes/groups of students and organize content and lesson plans. CMS should manage content through intuitive indexing, search, and retrieval features • The teacher should be able to govern the content of student's device • Content should have a well-organized index. • Application/solution should be operated by teacher. • The content should be a combination of Audio and Visual • Assessments should be inbuilt in the module. • The VR device, along with the operating system, should be capable of enabling student login on VR device in offline mode • Students centric learning Analytics to be provided. Data is to be captured when connected to internet. • Dashboard at School level and Headquarter level , i.e. Admin and Super Admin Panel , should be provided for monitoring of the program.
2	<p>Augmented Reality Content Coverage of Curriculum-Grade wise Science, Social Science & Mathematics. AR content in Physics, Chemistry, Biology, Geography, History, Mathematics aligned to NCERT/State Board for Grade 3 to Grade 10 in English and Hindi. At Least 200 educational AR topics pre-loaded in the tablet.</p>
3	<p>Interactive Physics AR Chart AR enabled Physics charts covering concepts of Physics topics relevant for grade 3-10 should be provided. The chart should allow 3 D interactions/animation through an AR App.</p>
4	<p>Interactive Chemistry AR Chart AR enabled Chemistry charts covering concepts of Chemistry topics relevant for grade 3-10 should be provided. The chart should allow 3 D interactions/animation through an AR App.</p>
5	<p>Interactive Biology AR Chart AR enabled Biology charts covering concepts of Biology topics relevant for grade 3-10 should be provided. The chart should allow 3 D interactions/animation through an AR App.</p>
6	<p>Interactive History AR Chart AR enabled History charts covering concepts of History topics relevant for grade 3-10 should be provided. The chart should allow 3 D interactions/animation through an AR App.</p>
7	<p>Interactive Geography AR Chart AR enabled Geography charts covering concepts of geography topics relevant for grade 3-10 should be provided. The chart should allow 3 D interactions/animation through an AR App.</p>
8	<p>Interactive Civics AR Chart AR enabled Civics charts covering concepts of civics topics relevant for grade 3-10 should be provided. The chart should allow 3 D interactions/animation through an AR App.</p>

9	<p>Student App Student App shall be installed in each Virtual Reality Headset. Student App should provide an easy interface for students to select Language, Grade, Subject, Learning Module. It should allow both Teacher's guide mode and Self-Study mode</p>
10	<p>Teacher App Teacher App shall be installed in the Tablet for the governance of the content. Teacher should be able to choose the subject and topic and can play, pause the content simultaneously for all the headsets together.</p>
11	<p>3D Stereoscopic Content</p> <ul style="list-style-type: none"> • Coverage of Curriculum-Grade wise Science, Social Science & Mathematics, aligned to CBSE/NCERT/State Board. • 3D (Stereoscopic) content in Physics, Chemistry, Biology, Mathematics, Geography, History, for Grade 3 to Grade 10 in English and Hindi language • Content should be Interactive, Immersive and gamified. • At least 100 modules should be covered. • Governance of content should be through an application providing easy and intuitive interface with clear segregation of concepts Grade wise, Subject wise. Users should have option to use language (Hindi or English)
12	<p>Environmental Education (ECO XR) Content</p> <ul style="list-style-type: none"> • Virtual Reality Content on Climate Change, Sustainability, Waste management, Environmental protection • The content should be suitable for Primary and Secondary Grades. • Content should be Interactive, Immersive and gamified. • Governance of content should be through an application providing easy and intuitive interface with clear segregation of concepts Grade wise, Subject wise. Users should have option to use language (Hindi and English)
13	<p>Financial Literacy VR Content</p> <ul style="list-style-type: none"> • Virtual Reality Content on Financial Literacy as prescribed by CBSE. • The content should be suitable for Secondary and Senior Secondary Grades. • Content should be Interactive, Immersive and gamified. • At least 20 modules should be covered. • Content should cover topics like Compounding, Budgeting, Risk Vs Return, Retirement Planning, Evolution of Money, Insurance Taxes etc. • Governance of content should be through an application providing easy and intuitive interface with clear segregation of concepts Grade wise, Subject wise.
14	<p>Vocational Skills VR Content</p> <ul style="list-style-type: none"> • Virtual Reality Content on vocational • The content should be suitable for Secondary and Senior Secondary Grades. • Content should be Interactive, Immersive, gamified, 6 DOF based • At least 50 modules should be provided. • Content should cover topics like Aerospace and Aviation, Agriculture, Automotive, Banking Finance and Insurance Services (BFSI), Beauty and Wellness, Construction, Electronics & Hardware, Healthcare, Information Technology / Information Technology Enabled Services (IT/ITeS), Food Industry, Plumbing, Power, Transportation Logistics & Warehousing, Welding, Semiconductor, Solar, Electrical Vehicles etc. • Governance of content should be through an application providing easy and intuitive interface with clear segregation of concepts Grade wise, Subject wise.

C. VR LAB Accessories

S.No.	Items with Minimum Specifications
1	<p>Table for Teacher</p> <ul style="list-style-type: none"> • Approximate table height 750mm+10%, Length 1200mm+10%, Depth 600mm+10%. • Table Top should be Approximate 25mm Pre laminated Engineered wood with 1.5mm or more Machine Edge banding. • Tables should preferably be made/assembled on-site, as per the site requirements. • Material of the Tables should be sturdy and long lasting – Board/Plywood or Pre laminated Engineered wood or Other long lasting material. • Warranty – 1 Year • Table should have cabinet of table's height and depth and length of 450 mm+10% which can be put

	inside the table and should have minimum three drawers with lock and key as per the requirement of client. The cabinet should have soft wheels/ castor wheels.
2	<p>Table for Tablet</p> <ul style="list-style-type: none"> • Approximate table height 600mm+10%, Length 3000mm+10%, Depth 600mm+10% based on the availability of the space at the site. • Table Top should be Approximate 25mm Pre laminated Engineered wood with 1.5mm or more Machine Edge banding. • Material of the Tables should be sturdy and long lasting – Board/Plywood or Pre laminated Engineered wood or Other long lasting material. • Warranty – 1 Year .
3	<p>Table with Drawer for Desktop PC/Laptop</p> <ul style="list-style-type: none"> • Approximate table height 750mm+10%, Length 1200mm+10%, Depth 600mm+10%. • Table Top should be Approximate 25mm Pre laminated Engineered wood with 1.5mm or more Machine Edge banding. • Drawer 18 mm Pre laminated Engineered wood • Tables should preferably be made/assembled on-site, as per the site requirements. • Provision of Drawers/Keyboard slide out etc. to be done • Material of the Tables should be sturdy and long lasting – Board/Plywood with Mica pasted on top and sides or Pre laminated Engineered wood or Other long lasting material. • Warranty – 1 Year • Table should have cabinet of table's height and depth and length of 450 mm+10% which can be put inside the table and should have minimum three drawers with lock and key as per the requirement of client.
4	<p>Chair with Arm for Teacher</p> <ul style="list-style-type: none"> • The seat is made up of 1.5 ± 0.1 cm thick hot - pressed plywood upholstered with fabric and moulded polyurethane foam. • SEAT ASSEMBLY: 47.00CM (W) X 45.70CM(D). • The Back is injection moulded in Glass filled Polypropylene which is upholstered with Mesh fabric. The back consist of adjustable lumbar support made of injection moulded Polypropylene having a nominal thickness of 0.3 ±0.02 cm. BACK SIZE: 48.00 cm(W) x 57.60 cm(H). • The polyurethane foam for seat is of density= 48 ± 3kg/m. The armrest is made of injection moulded Polypropylene which is connecting seat and back . The mechanism is designed with the following features: • 360° revolving type. Centre - Tilt. • Tilt with upright lock. The pneumatic height adjustment has a stroke of 10 ± 0.5cm. The pedestal is injection moulded Polyamide and fitted with 5 nos.twin wheel castors. The pedestal is 66.1 ±0.5 cm P.C.D. • The twin wheel castors are injection moulded in black Polyamide having 6.0± 0.1 cm wheel Diameter. • Warranty – 1 Year
5	<p>Chair with Arm for Students</p> <ul style="list-style-type: none"> • The seat is made up of 1.5 ± 0.1 cm thick hot - pressed plywood upholstered with fabric and moulded polyurethane foam. • SEAT ASSEMBLY: 47.00CM (W) X 45.70CM(D). • The Back is injection molded in Glass filled Polypropylene which is upholstered with Mesh fabric. • The back is connected to tabular frame structure. • BACK SIZE: 48.00 cm(W) x 57.60 cm(H). • The polyurethane foam for seat is of density= 48 ± 3kg/m. • The arm is made of injection molded in Glass filled Polypropylene which is connection to seat & back together. • Caps are provided to hide Armrest tubular frame joinery. • The armrest support is made of injection molded in Glass filled Polypropylene which is fixed to tubular frame. The powder coated (DFT 40-60 micron) tubular frame is cantilever type & made of Ø2.5±0.03 cm x 0.2±0.016 cm thk MS ERW tube. • The Shoe is made of injection molded in Glass filled Polypropylene, fixed on the tubular frame from bottom side. • Warranty – 1 Year
6	<p>Chair without Arm for Students</p> <ul style="list-style-type: none"> • The seat is made up of 1.5 ± 0.1 cm thick hot - pressed plywood upholstered with fabric and moulded

	<p>polyurethane foam.</p> <ul style="list-style-type: none"> • SEAT ASSEMBLY: 47.00CM (W) X 45.70CM(D). • The Back is injection molded in Glass filled Polypropylene which is upholstered with Mesh fabric. • The back is connected to tabular frame structure. • BACK SIZE: 48.00 cm(W) x 57.60 cm(H). • The polyurethane foam for seat is of density= $48 \pm 3\text{kg/m}$. • The arm is made of injection molded in Glass filled Polypropylene which is connection to seat & back together. • Caps are provided to hide Armrest tubular frame joinery. • The armrest support is made of injection molded in Glass filled Polypropylene which is fixed to tubular frame. The powder coated (DFT 40-60 micron) tubular frame is cantilever type & made of $\text{Ø}2.5 \pm 0.03\text{ cm} \times 0.2 \pm 0.016\text{ cm}$ thk MS ERW tube. • The Shoe is made of injection molded in Glass filled Polypropylene, fixed on the tubular frame from bottom side. • Warranty – 1Year
7	<p>Bean Bag with filled Beans</p> <ul style="list-style-type: none"> • Comfortable High Quality Bean Bag of XL or above size filled with beans. • Minimum Product Dimensions: Length-60 cm, Width- 60 cm, Height- 40 cm. • Material- Faux Leather or Leather or Leatherette. • Warranty – 1Year
8	<p>Storage Cum Charging Case for VR Type - I</p> <ul style="list-style-type: none"> • Body: Charging Cart body should be made up of Wooden Polymer (Heavy duty) (OR) Engineering Wood (OR) galvanic (GI) metal sheet of minimum 1.4mm thickness powder coated with proper chemical treatment from inside and outside. • Security: The main door should have lock and key facility. • Handle: One handle to pull/ move cart easily from one place to another. • Mobile: Charging Cart with mobile facility by adding heavy duty casters 360-degree movement. • Air Ventilation: Cart should have air ventilation from three sides including main doors • Switch and socket: Each and every VR should have individual connectivity through charging adaptor to switch and socket of 5amps or 6amp. • Charging cord: charging cord of 3 core cable of 1.5sqmm minimum 5mtr length with 16amps plug. • Power Supply: 230 V ac +/-6%, 50 Hz • Smooth surface is provided on the base of the Rack for easy travelling of the Device into docks / partitions during charging • Termite and Vermin Proof Enclosure in case of Wooden or Wooden Polymer Composite (OR) Engineering Wood • Storage: Cart should have the feature of vertical device storage, high security;. • Minimum capacity to charge the VR should be 20 UNITS • Warranty – 1 Year

9	<p>Storage Cum Charging Case for VR Type - II</p> <ul style="list-style-type: none"> • Body: Charging Cart body should be made up of Wooden Polymer (Heavy duty) (OR) Engineering Wood (OR) galvanic (GI) metal sheet of minimum 1.4mm thickness powder coated with proper chemical treatment from inside and outside. • Security: The main door should have lock and key facility. • Handle: One handle to pull/ move cart easily from one place to another. • Mobile: Charging Cart with mobile facility by adding heavy duty casters 360-degree movement. • Air Ventilation: Cart should have air ventilation from three sides including main doors • Switch and socket: Each and every VR should have individual connectivity through charging adaptor to switch and socket of 5amps or 6amp. • Charging cord: charging cord of 3 core cable of 1.5sqmm minimum 5mtr length with 16amps plug. • Power Supply: 230 V ac +/-6%, 50 Hz • Smooth surface is provided on the base of the Rack for easy travelling of the Device into docks / partitions during charging • Termite and Vermin Proof Enclosure in case of Wooden or Wooden Polymer Composite (OR) Engineering Wood • Storage: Cart should have the feature of vertical device storage, high security;. • Minimum capacity to charge the VR should be 15 UNITS • Warranty – 1 Year
10	<p>Storage Cum Charging Case for Tablet</p> <ul style="list-style-type: none"> • Body: Charging Cart body should be made up of Wooden Polymer (Heavy duty) (OR) Engineering Wood (OR) galvanic (GI) metal sheet of minimum 1.4mm thickness powder coated with proper chemical treatment from inside and outside. • Security: The main door should have lock and key facility. • Handle: One handle to pull/ move cart easily from one place to another. • Mobile: Charging Cart with mobile facility by adding heavy duty casters 360-degree movement. • Air Ventilation: Cart should have air ventilation from three sides including main doors. • Switch and socket: Each and every Tablet should have individual connectivity through charging adaptor to switch and socket of 5amps or 6amp. • Charging cord: charging cord of 3 core cable of 1.5sqmm minimum 5mtr length with 16amps plug. • Power Supply: 230 V ac +/-6%, 50 Hz • Smooth surface is provided on the base of the Rack for easy travelling of the Device into docks / partitions during charging • Termite and Vermin Proof Enclosure in case of Wooden or Wooden Polymer Composite (OR) Engineering Wood • Storage: Cart should have the feature of vertical device storage, high security;. • Minimum capacity to charge the Tablet should be 10 units. • Warranty : 1 Year
11	<p>Bench Desk</p> <ul style="list-style-type: none"> • Size: 1050W x 950D x 725H. Robust design. • Under structure is made from ERW Steel tube, Main frame Dia 32mm x 1.25thk, Seat back rest support tube heavy duty 50.8 x 25.4 x 1.25 thk, Other made from Dia 25.4. • Top writing desk, Seat, and back rest made from 18mm Engineered board (PLPB) with decorative laminate and 1.5mm edge band. Modesty made from Metal perforated steel sheet. Under structure is powder coated in fully Conveyorised powder coating plant after pre-treatment in 9 tank process for durability. 2 Side hooks provided to hang bags and metal Shelf is provided to keep books • Warranty – 1 Year

D. Site Preparation and Teacher Training	
S.No.	Items with Minimum Specifications
1	<p>Site Preparation</p> <ul style="list-style-type: none"> • Site survey & Electrification of the room for the necessary set up of Virtual Reality Lab. • Installation of necessary sockets for the charging of VR Headsets and Tablet, if required. •

2	<p>Teacher Training</p> <ul style="list-style-type: none"> • Provide hands-on training on the hardware, software application such that users are conversant with the functionalities, features and processes built in the solution. • Submit Attendance Record of the Trainers (in Hard copy). • Deploy adequate training resources. • Deployed trainers should be fluent in speaking Hindi and English. • Ensure training and handholding of the school teachers/headmaster so they can further train the other teachers accordingly. • Develop a training manual for each of the Labs activity for the teachers which should act as a ready reckoner for reference by the teachers at school level. • Ensure to train minimum 10 teachers at each school. • 1 day physical training of teachers on training components & hardware equipment's.
3	<p>Room Make Over</p> <ul style="list-style-type: none"> • Pasting High definition Wall Papers related with the VR Content on 3 walls of the room. • signage board of steel material having dimension of 3ft x 2ft at the entry of the VR Lab room • The room shall be decorated in the theme of VR Lab (Educational/ Inspirational/ Thematic). • Wallpapers should be pasted as per the design and layout of the room
4	<p>Transportation</p> <ul style="list-style-type: none"> • Transportation of the required items to actual project site

Annexure XX
TENDER CHECKLIST

S. No.	Description	Yes/No with Page No.
1.	BID SECURITY(EMD) Whether the bidder has attached the Bid Security as per format of the Bid Security form?	
2.	Amount of Bid Security (EMD) as per bid requirement or not?	
3.	Form in which Bid security (EMD) enclosed (Bank Guarantee/Demand Draft/NEFT or RTGS in EdCIL Account).	
4.	Date of issue of Demand Draft / NEFT or RTGS for EMD	
5.	Bid validity 180 days beyond the last date of tender opening or not?	
6.	Legal Status/ Constitution of firm (any document & partnership deed etc.)	
7.	Whether the bidder has quoted for all the items in the financial bid?	
8.	Whether price as per Financial Bid quoted or not?	
9.	Whether Project Timeline as per bid agreed or not?	
10.	Payment terms as per bid agreed or not?	
11.	Undertaking as per Annexure – IV or not?	
12.	A brief write-up, backed with adequate data, explaining his available capacity and experience (both technical and commercial) for the above said work is attached or not?	
13.	Letter of financial proposal signed and enclosed with the financial bid offer	
14.	Signed copy of Pre-contract integrity pact	
15.	Letter of Bid submission	
16.	Signed copy of the tender document submitted	
17.	Power of Attorney	
18.	Declaration Sheet with all the balance of required credentials	
19.	Valid registration certificate issued by NSIC/MSME or other appropriate government authorities (For MSMES and start-ups only)	

Annexure XXI
Pre-Bid Query Format

Queries should be submitted in .XLS format.

RFP Description				
RFP No.				
Organization				
Address				
Contact Person				
Contact No.				
Mail Id				
S.No.	Section No.	Page No.	Clause as per RFP	Clarification Sought

Annexure XXII
Land Border Declaration

(On Bidder's Letter head)

I have read the clause regarding restrictions on procurement from a bidder of a country which shares a land border with India; I certify that this bidder is not from such a country or, if from such a country, has been registered with the Competent Authority. I hereby certify that this bidder fulfils all requirements in this regard and is eligible to be considered. (Where applicable, evidence of valid registration by the Competent Authority shall be attached.)

Place: _____

Date: _____

Signature of Bidder: _____

Name of Signatory: _____

Annexure XXIII
MAF to be submitted

S. No	Items
1	Standalone VR Headset with controller Type I
2	Standalone VR Headset with controller Type II
3	Standalone VR Headset with controller Type III
4	3D Glasses – Anaglyphic
5	3D Glasses – Rechargeable
6	Interactive VR Content
7	Wi Fi Router Type I
8	Wi FI Router Type II
9	Tablet – Type I
10	Tablet – Type II
11	3D Projector with Mounting Kit

PART-II: FINANCIAL BID

Instructions to Bidders

1. Financial Bid shall be submitted with full price details.

Financial Bid shall contain only the prices duly filled in as per the format given in Schedule of Rates provided in the tender document. Price bid should not have any Commercial and/or Technical stipulation in addition to, what is already given in Part I – Technical bid.

Financial Bid Standard Form-1 shall be used for the preparation of the price quote according to the instructions provided.

2. The changes displayed in the corrigendum/addendum to the bid documents, particularly with the financial bid should be attached with the **Financial Bid Submission Form**, in the same packet, duly signed and stamped by the authorized signatory of the Bidder firm.
3. The financial bid form-1 along with financial bid submission form should be filled in all respect and uploaded in **.PDF** format (only) duly signed and sealed by the authorized representative. In case, the financial bid documents are not complete in all respect the same should be treated as incomplete at financial bid stage and shall be considered non-responsive.
4. In case, the Bidder/s does not quote for all the items, the Bid shall be treated as incomplete and shall be rejected summarily.
5. The bid shall be evaluated on total Price for each solution as shown in financial bid.
6. The prices must be quoted in the Performa given in Commercial Bid, failing which the Bid would be treated as unresponsive. Any discount or any other offers affecting the package price must be mentioned in Financial Bid only. Discount or any other offers affecting the Package price mentioned at any other place of the bid other than Financial Bid will not be considered.
7. Price quoted by the bidder is including all transportation and installation etc. cost (if any).
8. The bidder should quote for all components of the solution(s) in accordance to the pre-qualification and technical qualification criteria.

FINANCIAL BID SUBMISSION FORM

To:
**Chief General Manager (DES),
EdCIL (India) Limited,
EdCIL House, 18A, Sector- 16A,
NOIDA- 201 301 (U.P)**

Subject: Submission of the Financial bid for Selection of System Integrator for Entering into Rate Contract for design, supply & installation of Virtual Reality (VR) Lab solution

Dated: ____/____/2025

Dear Sir,

We, the undersigned, offer to provide services for “Rate Contract for design, supply & installation of Virtual Reality (VR) Lab solution” in accordance with your request for proposal dated __/__/2025.

All the prices mentioned in our bid are in accordance with the terms as specified in the RFP documents. All the prices and other terms and conditions of this Bid are valid for a period of 180 calendar days from the date of opening of the Bid.

All the taxes are quoted separately under relevant sections. Any miscalculation of taxes would be on our own account. Please note that all amounts shall be the same as in Form-1

Our Financial Bid shall be binding upon by us subject to the modifications resulting from Contract negotiations, if any, up to expiration of the validity period of the Proposal.

Yours sincerely,

Authorized Signature {In full and initials}:Name
and Title of Signatory:

In the capacity of:

Address:

E-mail:

SUMMARY OF FINANCIAL BID

Subject: Rate Contract for design, supply & installation of Virtual Reality (VR) Lab solution

FORM 1

Name of the Owner Individual/ Firm:

A. Virtual Reality Headsets, Glasses and Other Components							
S. No	Bill of Material	Qty (A)	UnitCost(B)	GST (%)	GST (in Rs.) (C)	Total Unit CostD=B+C	Total Cost =A*D (In Rs.)
1	Standalone VR Headset with controller Type I	1					
2	Standalone VR Headset with controller Type II	1					
3	Standalone VR Headset with controller Type II	1					
4	3D Glasses – Anaglyphic	1					
5	3D Glasses – Rechargeable	1					
6	Tablet –Type I	1					
7	Tablet – Type II	1					
8	WiFi Router Type I	1					
9	WiFi Router Type II	1					
10	USB Charging Point for multiple devices	1					
11	3D Projector with mounting kit, projector screen	1					
12	Audio System	1					
B. Interactive Component for VR Lab Solution							
1	Interactive VR Content	1					
2	Augmented Reality Content	1					
3	Interactive Physics AR Chart	1					
4	Interactive Chemistry AR Chart	1					
5	Interactive Biology AR Chart	1					
6	Interactive History AR Chart	1					
7	Interactive Geography AR Chart	1					
8	Interactive Civics AR Chart	1					
9	Student App	1					
10	Teacher App	1					
11	3 D Stereoscopic Content	1					
12	Environmental Education (ECO XR)	1					

	Content						
13	Financial Literacy VR Content	1					
14	Vocational Skills VR Content						
C. VR Lab Accessories							
1	Table for Teacher	1					
2	Table for Tablet	1					
3	Table with Drawer for Desktop PC/Laptop	1					
4	Chair with Arm for Teacher	1					
5	Chair with Arm for students	1					
6	Chair without arm for students	1					
7	Bean Bag with filled Beans	1					
8	Storage Cum Charging Case for VR Headset-Type I	1					
9	Storage Cum Charging Case for VR Headset-Type II	1					
10	Storage Cum Charging Case for Tablet	1					
11	Bench Desk	1					
D. Site Preparation and Teacher Training							
1	Site Preparation	1					
2	Teacher Training (Batch of 10 teachers for 1 day)	1					
3	Room Make Over	1					
4	Transportation	1					
E. AMC Charges per year beyond warranty period of each item							
1	Standalone VR Headset with controller Type I	1					
2	Standalone VR Headset with controller Type II	1					
3	Standalone VR Headset with controller Type III	1					
4	3D Glasses – Anaglyphic	1					
5	3D Glasses – Rechargeable	1					
6	Tablet – Type I	1					
7	Tablet – Type II	1					
8	WiFi Router Type I	1					
9	WiFi Router Type II	1					
10	USB Charging Point for multiple devices	1					
11	3D Projector with mounting kit, projector screen	1					
12	Audio System	1					
13	Interactive VR Content	1					
14	Augmented Reality Content	1					
15	Interactive Physics AR Charts	1					
16	Interactive Chemistry AR Charts	1					

17	Interactive Biology AR Charts	1						
18	Interactive History AR Charts	1						
19	Interactive Geography AR Charts	1						
20	Interactive Civics AR Charts	1						
21	Student App	1						
22	Teacher App	1						
23	3 D Stereoscopic Content	1						
24	Environmental Education (ECO XR) Content	1						
25	Financial Literacy VR Content	1						
26	Vocational Skills VR Content	1						
27	Table for Teacher	1						
28	Table for Tablet	1						
29	Table with Drawer for Desktop PC/Laptop	1						
30	Chair with Arm for Teacher	1						
31	Chair with Arm for students	1						
32	Chair without arm for students	1						
33	Bean Bag with filled Beans	1						
34	Storage Cum Charging Case for VR Headset-Type I	1						
35	Storage Cum Charging Case for VR Headset-Type II	1						
36	Storage Cum Charging Case for Tablet	1						
37	Bench Desk	1						
Total Cost for VR Labs Solution (Incl. taxes) (A+B+C+D+E)								

Total Cost for VR Labs Solution (incl. Taxes) (In Words) _____

Note:

- The above prices shall be inclusive of all taxes, delivery charges and installation charges at the school level including one year of onsite comprehensive warranty.
- Detailed School List will be provided to the Successful Bidder.
- Applicable deduction on payment will be made for TDS/GST.
- Validity of Offer: The offer should remain valid at least for a period of 180 days to be reckoned from the date of bid opening.
- All other incidental charges relating to transportation of equipments at the site are included in the above prices.
- No amount towards TA / DA and lodging, boarding or incidental to execution of the project shall be paid.

Place:

Date:

Signature and Stamp of the Bidder

Name:

Designation: