

ADDENDUM-I

NEW INTERNET LEASE LINE FOR EDCIL HOUSE, NOIDA [TENDER REF NO.: EdCIL/IS/ILL/2016/01]

Sl.N O.	Tender Document Clause	Query	Clarifications to the Query
1	Clause No.8 (page no.17): The Bidder should have a fully functional customer service centre for call logging, monitoring and troubleshooting purpose in NCR with 24 hours operational.	Request this clause to accommodate all NOCs pan India and not limited to Delhi NCR. We have a centralised NOC monitoring all the circuits hosted in Pune.	Following addenda is issued: <i>The Bidder should have a fully functional customer service centre for call logging, monitoring and troubleshooting purpose in India with 24 hours operation</i>
2	Clause No.3 (page no.16): The Bidder firm must be a profit making company for the last three financial years as on 31.03.2015 and should have a positive net worth of Rs.15 Crores.	We have made certain investments under the name of the company due to which profitability is not there in one out of last three years; however positive net worth is there. Hence we request that positive net worth be the criteria and not profitability. This clause is skewed towards some operators. This clause has been removed from GAIL and UIDAI which earlier used put as qualification keeping in mind the competitive bidding guide lines of CVC.	Following addenda is issued: <i>The Bidder should have positive net worth of Rs.15 Crores for the last three financial years as on 31.03.2015</i>
3	Page No.4 of Tender Document (Key Detail): Last date for submission of bid	Extension for Bid Response till 5 th August 2016	Following addenda is issued: <i>Last date and time for submission of Tender Document has been extended till 1st August 2016 up to 15.00 hours.</i>

Note*: Addendum will be treated as the part of the tender document.