

E-TENDER DOCUMENT FOR EMPANELMENT OF IMPLEMENTING AGENCIES TO PROVIDE ANCILLARY SERVICES FOR VARIOUS CLIENTS OF EDCIL



EdCIL (India) Limited

Corporate Office:

A Govt. of India, Mini Ratna Category-I CPSE

EdCIL House, Plot No. 18A, Sector 16A,

Noida-201301 (U.P.) India

Tel: 0120 – 2512001-006, FAX: 0120-2515372

Registered Office:

Amber Deep Building, 7th Floor, 14 KG, Marg,

New Delhi-110001

NIT No- EdCIL/OTAS/ANCILLARY/2026/01

Dated: 04/02/2026

This document is serially numbered from page number 01 to 74



DISCLAIMER

The information contained in this Request for Proposal document (the "RFP") or subsequently provided to Bidder(s), whether verbally or in documentary or any other form by or on behalf of the EdCIL (India) Limited or any of its employees or advisors, is provided to Bidder(s) on the terms and conditions set out in this RFP and such other terms and conditions subject to which such information is provided.

This RFP is not an Agreement and is neither an offer nor invitation by EdCIL to the prospective Bidders or any other person. The purpose of this RFP is to provide interested parties with information that may be useful to them in making their financial offers (BIDs) pursuant to this RFP. This RFP includes statements, which reflect various assumptions and assessments arrived at by EdCIL in relation to the Project. Such assumptions, assessments and statements do not purport to contain all the information that each Bidder may require. This RFP may not be appropriate for all persons, and it is not possible for the EdCIL, its employees or advisors to consider the investment objectives, financial situation and particular needs of each party who reads or uses this RFP. The assumptions, assessments, statements and information contained in the Bidding Documents may not be complete, accurate, adequate or correct. Each Bidder should, therefore, conduct its own investigations and analysis and should check the accuracy, adequacy, correctness, reliability and completeness of the assumptions, assessments, statements and information contained in this RFP and obtain independent advice from appropriate sources.

Information provided in this RFP to the Bidder(s) is on a wide range of matters, some of which may depend upon interpretation of law. The information given is not intended to be an exhaustive account of statutory requirements and should not be regarded as a complete or authoritative statement of law. The EdCIL accepts no responsibility for the accuracy or otherwise for any interpretation or opinion on law expressed herein.

EdCIL, its employees and advisors make no representation or warranty and shall have no liability to any person, including any Bidder under any law, statute, rules or regulations or tort, principles of restitution or unjust enrichment or otherwise for any loss, damages, cost or expense which may arise from or be incurred or suffered on account of anything contained in this RFP or otherwise, including the accuracy, adequacy, correctness, completeness or reliability of the RFP and any assessment, assumption, statement or information contained therein or deemed to form part of this RFP or arising in any way for participation in this BID Stage.

EdCIL also accepts no liability of any nature whether resulting from negligence or otherwise howsoever caused arising from reliance of any Bidder upon the statements contained in this RFP. EdCIL may in its absolute discretion, but without being under any obligation to do so, update, amend or supplement the information, assessment or assumptions contained in this RFP. The issue of this RFP does not imply that EdCIL is



bound to select a Bidder or to appoint the Selected Bidder, as the case may be, for the Project and EdCIL reserves the right to reject all or any of the Bidders or BIDs without assigning any reason whatsoever.

The Bidder shall bear all its costs associated with or relating to the preparation and submission of its BID including but not limited to preparation, copying, postage, delivery fees, expenses associated with any demonstrations or presentations which may be required by EdCIL, site visits, investigations, studies or any other costs incurred in connection with or relating to its BID. All such costs and expenses will remain with the Bidder and EdCIL shall not be liable in any manner whatsoever for the same or for any other costs or other expenses incurred by a Bidder in preparation or submission of the BID, regardless of the conduct or outcome of the Bidding Process.

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**Notice Inviting Tender/ Request for Proposal
(e-Tendering mode)**

**EdCIL (INDIA) LIMITED
(A Govt. of India Mini Ratna Category-I CPSE)
SECTOR 16A, NOIDA**

Date:04/02/2026

N.I.T. No.: EdCIL/OTAS/ANCILLARY/2026/01

| | |
|--|--|
| Name of work | Empanelment of Implementing Agencies to Provide Ancillary Services. |
| Tender Type | Open Tender |
| The Currency in which payment shall be made | Indian Rupees (INR) |
| Date of Issue/e- | 04/02/2026 |
| Document Distribution Date | 04/02/2026 |
| Date for Pre-Bid Conference and Time | 11/02/2026, 15:30 Hrs |
| Bid queries should reach by | 10/02/2026, 18:00 Hrs Bid queries received later than the date and time mentioned above shall not be entertained. Pre-bid queries should be emailed to ugaikwad@edcil.co.in |
| Venue of Pre-Bid Conference | EdCIL House, 18 A, Sector-16 A, Noida, U.P. 201301 as well as online |
| Last Date and Time for receipts of Bids | 25/02/2026, 14:00 Hrs. In case a Holiday is declared on the day of the event, the same will be held on the next working day at the same time & venue. |
| Date and Time of Opening of Technical Bids | 25/02/2026, 15:30 Hrs |
| Date and Time for calling of Financial Bids | To be informed later |
| Tender Fee | Rs. 2000/- |

| | |
|---|---|
| Earnest Money Deposit | EMD amount NIL at this stage. However, the shortlisted companies shall be required to submit EMD at the stage of financial call for this tender. Bidders will submit an Earnest Money Deposit (EMD) via Bank Guarantee/Demand Draft or Direct Bank Transfer to the specified bank account. Financial Bids (to be submitted at later stage) without EMD will be rejected. |
| No. of Covers | 01 (Single Packet) |
| Bid Validity days | 180 days (From last date of opening of tender) |
| Performance Bank Guarantee (PBG) | 5% of the total work value from the successful bidder(s). PBG is required to be submitted within 7 days from the date of receipt of Letter of Acceptance/LOA as per Annexure-X. No interest shall be paid to the successful bidder on the Performance guarantee. |
| Purchaser and Place of delivery | Billing to be submitted to EdCIL (India) Ltd. Successful bidder shall be responsible for facilitating ancillary services in context of TBT/ CBT. |
| Email Address | ugaikwad@edcil.co.in |
| Corporate Office | EdCIL House, 18-A, Sector 16A, Film City, Noida, Uttar Pradesh 201301 All the correspondence should be made on the corporate office address. |
| Registered Office | Amba Deep Building, 7 th Floor, 14 KG, Marg, New Delhi-110001 |

1. This is an open tender/RFP.
2. Tender document shall be downloaded from electronic tender portal link available at www.tenderwizard.com/EDCIL Aspiring bidders who have not yet registered in online portal should get registered/enrolled before participating. Interested bidders are advised to go through instructions provided at "Instructions to Bidders for e-tendering."
3. No manual bids shall be accepted. Bid should be submitted in the online portal. However, all the credentials mentioned in **clause 1.1** should be submitted offline, along with submission of online bids.



4. Bidders are advised to visit the EdCIL Website/www.tenderwizard.com/EDCIL for getting themselves updated for information on this tender. Corrigendum and addendum may be issued on the changes required. Reply on pre-bid queries received by EdCIL shall be displayed on e-tendering website. Bidders are advised to visit the webpage regularly and update themselves. The Pre-Bid queries, Corrigendum/addendum are the part of tender document and Bidders are supposed to upload the same accordingly, duly signed as per the guidelines given in the tender document.

General Manager (OTAS)
EdCIL (India) Limited,
18 A, Sector-16A, Noida-201 301
Tel: 91-120-2512001 to 2512006



CHAPTER- I

OFFLINE AND ONLINE BID SUBMISSION DOCUMENTS

1.1 Offline Submissions:

The bidder is requested to submit the hardcopy of the below mentioned documents in a Sealed Envelope to the under mentioned address before the start of Public Online Tender Opening Event.

The envelope shall bear the project name, the tender number and the words 'DO NOT OPEN BEFORE' (due date & time).

Address:

EdCIL (India) Limited
18 A EdCIL House, Film City,
Sector 16A, Noida, Uttar Pradesh 201301

- I. Original copy of the power-of-attorney.
- II. Tender fee proof

Note: The Bidder should also upload the scanned copies of all the above-mentioned original documents as Bid-Annexure during Online Bid-Submission.

1.2 Online Submissions:

The Online bids (complete in all respect) must be uploaded online as explained below: -

| Envelope – 1 | | | |
|--|------------------|---|-------------------|
| (Following documents to be provided as PDF file) | | | |
| *file size shall be less than 5 MB each. | | | |
| SI. No. | Documents | Content | File Types |
| 1. | Technical Bid | Annual Average Turnover as per Annexure I | .PDF |
| 2. | | Organization Declaration Sheet as per Annexure-II | .PDF |
| 3. | | Letter of Undertaking as per Annexure-III | .PDF |
| 4. | | Undertaking of Non-Blacklisting as per Annexure-IV | .PDF |
| 5. | | Performa for declaration on proceedings under insolvency and bankruptcy code, 2016 as per | .PDF |



| | | | |
|-----|--|--|------|
| 6. | | Power of Attorney as per Annexure VII | .PDF |
| 7. | | Letter of Bid Submission as per Annexure VIII | .PDF |
| 8. | | Details of similar work executed Annexure IX | .PDF |
| 9. | | Proforma pre contract integrity pact Annexure XI | .PDF |
| 10. | | Solvency certificate for minimum value of Rs. 21 Crore; not more than 6 months old as per Annexure | |

CHAPTER-II

Term of Reference & Definitions

| Term | Definition |
|--|---|
| Supplier/Successful bidder/Selected bidder | “Supplier” means firm(s) that/ those stand(s) winner to the “Tender for Selection Of Implementing Agency To Provide Ancillary Services.” |
| Authorized Signatory | The bidder’s representative (explicitly, implicitly, or through conduct) with the powers to commit the authorizing organization to a binding agreement. Also called signing officer/authority having the Power of Attorney from the Competent authority of the respective Bidding firm. |
| Bid | “Bid” means the response to this document presented in single packet bid which are supplied with necessary documents and forms as given in Annexure, complete in all respect adhering to the instructions and spirit of this document. |
| Bidder | “Bidder” means any firm responding to Request for Proposal and who makes a Bid. |
| Contract | “The Contract” means the agreement entered into between EdCIL and the selected bidder(s) in terms of clauses mentioned. |
| Day | “Day” means a working day as per rules of EdCIL. |
| EMD | Earnest Money Deposit |
| D.D | Demand Draft |
| EdCIL | EdCIL (India) Limited, Noida (A Mini Ratna Category -I CPSE) |
| TC | Tender Committee |
| PBG | Performance Bank Guarantee |
| Services | “Services” means the services to be delivered by the successful bidder and as required to run the project successfully as per the Contract. |
| RFP/Tender | “RFP”/Tender means the Request for Proposals |
| Goods and Materials | “Goods and Materials” shall mean the articles, materials, equipment, IT/Electronics Equipment, supplier’s drawings, data and other property and all services-including design, delivery, installation, inspection and maintenance support specified or required to complete the order and incidental thereto. |
| Order | “Order” shall mean the Purchase Order/Work order and its attachments and exhibits. |
| Consignee | “Consignee” shall mean EdCIL (India) Limited. |
| EdCIL/ Purchaser | “EdCIL/ Purchaser” shall mean EdCIL (India) Limited. |



CHAPTER-III

INSTRUCTIONS FOR e-TENDERING

3.1 INSTRUCTIONS FOR ONLINE BID SUBMISSION:

- I. E-tendering is new technology for conducting public procurement in a transparent and secured manner. As per Government of India's directives, EdCIL (India) Limited has adopted E-tendering.
- II. For conducting electronic tendering, EdCIL (India) Limited has decided to use electronic tender portal link available with detailed information on e-tendering process. This portal built using electronic tender's software is referred to as <http://www.tenderwizard.com/EDCIL>.
- III. The bidders are required to submit soft copies of their bids electronically on <http://www.tenderwizard.com/EDCIL> e-tendering website, using valid Digital Signature Certificates. The instructions given below are meant to assist the bidders in registering on the Tender Wizard E-Tendering Portal, preparing their bids in accordance with the requirements and submitting their bids online on the Tender Wizard E-Tendering Portal.
- IV. The scope of work to be tendered is available in the complete bid documents which can be viewed /downloaded from Tender Wizard E-Tendering Portal of <http://www.tenderwizard.com/EDCIL>. Both Technical Bid and Financial Bid will be submitted concurrently duly digitally signed in the website <http://www.tenderwizard.com/EDCIL>. No claim shall be entertained on account of disruptions in internet service being used by the bidders. Bidders are advised to upload their bids well in advance to avoid last minute technical snags.
- V. All Corrigendum/Amendment/Corrections, if any, will be published on the website <http://www.tenderwizard.com/EDCIL> as well as on EdCIL's website.
- VI. It is mandatory for all the applicants to have class-III Digital Signature Certificate (in the name of person who will sign the bid document) from any of the licensed certifying agencies (Bidders can see the list of licensed Certifying Agencies from the link www.cca.gov.in) to participate in e-Procurement of EDCIL.
- VII. It is mandatory for the bidders to get their firm registered with e-procurement portal of EDCIL i.e. www.tenderwizard.com/EDCIL to have user ID & password by submitting non-refundable annual registration charges as follows:

| | | |
|---|---------------------------------|-------------|
| 1 | Registration charges for 1 year | Rs. 2,000/- |
|---|---------------------------------|-------------|

(exclusive of taxes, levies, etc.) which can be paid online using the e-payment gateway to KEONICS through the portal address mentioned above. The



registration so obtained by the prospective bidder shall be valid for one year from the date of its issue and shall be subsequently renewed.

- (i) Participant shall safely keep their User ID and password, which will be issued by the service provider i.e. KEONICS Ltd. upon registration, and which is necessary for e-tendering.
- (ii) Bidders are advised to change the password immediately on receipt of activation mail.
- (iii) Bidders shall not disclose their User ID as well as password and other material information relating to the e-tendering to anyone and safeguard their secrecy.

VIII. Submit your bids well in advance by relevant documents of tender before submission deadline on **Tender Wizard E-Tendering Portal** <http://www.tenderwizard.com/EDCIL>, as there could be last minute problems due to internet timeout, breakdown, etc.

IX. Bids should be submitted only through Tender Wizard E-Tendering Portal and obtain the Tender Acknowledgement copy as proof of successful submission.

X. Vendors are requested to contact Tender wizard Helpdesk for any information regarding E-tendering / training.

| EdCIL / Tender Wizard E-Tendering Portal Helpdesk |
|---|
| <p>Customer Support: 080-49352000 (Multiple Telephone lines) Emergency Mobile Numbers: 9686115318 / 8800496478 / 8800445981 (Please contact in case of emergency during non-working hours.)</p> |
| <p>To Tender Wizard ambasa@etenderwizard.com twhelpdesk963@gmail.com sandeep.g@etenderwizard.com & cc to: ugaikwad@edcil.co.in</p> |

3.2 PREPARATION OF BIDS

- I. **Bidders should take into account any corrigendum/addendum published on the portal before submitting their bids.**
- II. **Please go through the tender advertisement and the tender document carefully to understand the documents required to be submitted as part of the bid.** Please note the number of covers in which the bid documents have to be submitted, the number of documents (including the names and content of each of the documents) that need to be submitted. Any deviations from these may lead to rejection of the bid.
- III. Bidder, in advance, should get ready the bid documents to be submitted as



indicated in the tender document/ schedule and generally, these can be in PDF format. Bid documents may be scanned with 100dpi with black and white option.

3.3 SUBMISSION OF BIDS

- I. Bidders should log into the site well in advance for bid submission and complete all formalities of registration (at least two days in advance of the closing date) so that they upload the bid in time i.e. on or before the bid submission deadline. Bidders will be solely responsible for any delay in uploading of bid within the stipulated time.
- II. The bidder has to digitally sign and upload the required bid documents one by one as indicated in the tender document.
- III. Bidder has to pay EMD (at the time of financial bid submission) as applicable through demand draft/BG/Direct Bank Transfer as per tender condition in favour of “**EdCIL (India) Ltd**” payable at **Noida** and enter details of the instruments. Original demand draft/BG for EMD are required to be submitted.
- IV. The server time will be considered as the standard time for referencing the deadlines for submission of the bids by the bidders, opening of bids etc. The bidders should follow this time during bid submission.
- V. Upon the successful and timely submission of bids, the portal will give a successful bid submission message & a bid summary will be displayed with the bid number, date & time of submission of the bid and all other relevant details.

3.4 ASSISTANCE TO BIDDERS

Any queries relating to the tender document and the terms and conditions contained therein should be addressed to the Tender Inviting Authority. For any other tender related queries, bidders are requested to contact below given numbers/email.

| EdCIL / Tender Wizard E-Tendering Portal Helpdesk |
|---|
| Customer Support: 080-49352000 (Multiple Telephone lines) |
| Emergency Mobile Numbers: 9686115318 / 8800496478 / 8800445981 |
| (Please contact in case of emergency during non-working hours.) |

**To Tender Wizard**

ambasa@etenderwizard.com

twhelpdesk963@gmail.com

sandeep.g@etenderwizard.com

& cc to: ugaikwad@edcilm.co.in

3.5 OFFLINE SUBMISSIONS: (AS PER TENDER REQUIREMENT)

The bidder is requested to submit documents as mentioned in **Clause 1.1**

3.6 MINIMUM REQUIREMENTS AT BIDDER'S END

- Computer System having configuration with minimum Windows 7 or above, and Broadband connectivity.
- Digital Certificate(s)

CHAPTER-IV

INSTRUCTION TO BIDDERS

4.1 Due date: The tender has to be submitted on or before the due date and time. The offers received after the due date and time will not be considered.

4.2 Preparation of Bids: The offer/ bid shall be submitted in single bid-system. The bid shall consist of all technical details along with commercial terms and conditions.

4.3 Language of Proposal: The proposal prepared by the firm and all correspondence and documents relating to the RFP exchanged by the bidder and the Client, shall be written in the English language, provided that any printed literature furnished by the firm may be written in another language so long as accompanied by an English translation in which case, for purposes of interpretation of the bid, the English translation shall govern.

4.4 Cost of Bidding: The bidder shall bear all costs associated with the preparation and submission of its bid, including cost of presentation for the purposes of clarification of the bid, if so desired by the client, and the client will in no case be responsible or liable for those costs, regardless of the conduct or outcome of the bidding process.
 The firm is expected to carefully examine all instructions, forms, terms and specifications in the bid document. Failure to furnish all information required in the bid document or submission of a bid not substantially responsive to the bid document in every respect will be at the firm's own risk and may result in rejection of the bid.

4.5 Tender fees:

The bidder should enclose tender fees of Rs. 2000/- in the form of Bank Guarantee/ Demand Draft/ Direct Bank Transfer.

- In case of Direct Bank Transfer, NEFT/RTGS to the bank details for the transfer of funds is as below:
 Bank Name - BANK-SBI-DELHI 36830596465
 A/c No.- 36830596465
 Branch & IFSC Code - New Delhi & SBIN0000691
- In case of Demand Draft, The Bidder should submit fees through Demand Draft drawn in favour of "EdCIL (India) Limited" payable at Noida from any Scheduled Commercial Bank.



Note:

- The Bid sent without tender fees would be considered as **UNRESPONSIVE** and will not be considered.

4.6 Acceptance/ Rejection of bids:

EdCIL reserves the right to reject any or all offers without assigning any reason.

EdCIL, based on the requirement and without assigning any reason to the Bidders may split the work/Scope/Bid and/or offer in stages or in parts according to the need of work and/or for ease of execution of work.

4.7 Performance Security

1. The successful bidder(s) shall deposit Performance Bank Guarantee equivalent to 5% of contract value to EdCIL (India) Limited, Noida within 7 days from the date of receipt of Letter of Acceptance/LOA. The Performance Bank Guarantee (PBG) should be issued from a Scheduled Commercial Bank as mentioned in Annexure VI in favor of " EdCIL (India) Limited " and be valid for at least 90 days beyond the target date of completion of Contract and further as specified in the LOI.
2. This Performance Bank Guarantee will be retained throughout the currency of the contract and should be extended by the bidder from time to time, as required by EdCIL.
3. PBG shall be returned to the successful bidder only after 90 days of the successful completion of the Contract. In case of any shortfall of any activity/ specification/ other terms and conditions of the contract, EdCIL reserves the right to recover damages or loss from the due payment and or by the encashment of PBG.

4.8 Amendment in Tender Document:

At any time up to the last date for receipt of RFP, EdCIL may, for any reason, whether at its own initiative or in response to a clarification requested by a prospective firm, modify the Bid Document by amendment. **The amendment will be notified on E-tender wizard portal.**

4.9 Site Survey

Bidders are advised to inspect some examination sites and surroundings and satisfy themselves before submitting their bids as to the form and nature of the sites, the means of access to the site, the accommodation they may require



and in general shall themselves obtain all necessary information as to risks, contingencies and other circumstances which may influence or affect their tender. Bidders shall be deemed to have full knowledge of the procedure whether they inspect it or not and no extra charges consequent on any misunderstanding or otherwise shall be allowed.

Bidders should apprise itself of the procedure for engagement of agencies and shall collect any other information that may be required before submitting the bid.



CHAPTER-V

SCOPE OF WORK

To strengthen the examination process and mitigate the risk of malpractices, EdCIL is committed to integrating advanced technology into its examination framework. This section outlines the scope of work, including the requirements for the below mentioned ancillary services.

EdCIL intends to engage a service provider/ vendor for the below mentioned:

- i. CCTV Surveillance Service with live feed
- ii. Frisking of Candidates Through HHMD.
- iii. Attendance and Biometric Authentication (Facial Recognition/ Digital Fingerprint capturing/IRIS) using AADHAAR
- iv. SIP Enabled Phones at the Exam Centres.
- v. Centralized DFMD monitoring & management solution.

A. CCTV Surveillance Service with live feed

EdCIL intends to implement live and recorded CCTV surveillance to monitor examination activities.

Key Requirements:

EDCIL is keen to implement Live CCTV surveillance services to monitor various activities of the candidates and other persons deployed to conduct examinations at the exam venues spread all over India. Examination date and list of examination venues will be provided to the successful Bidder by the EDCIL, at least 02 weeks before the date of commencement of examination.

1. Installation of CCTV Color cameras must be installed at least two days before the examination and operational from the mock exam day till 01 hour after completion of exam.
2. Service Provider to organize and provide required manpower to install the CCTV devices at the Venues.
3. To control the redundancy, Service provider has to maintain the entire database and application server at two different seismic zones within India, making one site as DC (Data Centre-Cloud based) and other site as DR (Disaster recovery-Cloud based).
4. CCTV feed data should travel through secured VPN Tunnel/ Secured Channel and one copy should be maintained at Cloud based storage.
5. EdCIL has developed their own Integrated Command Control Centre (ICCC) at EdCIL Noida office. The Service provider need to provide CCTV live feed at ICCC during mock exam day and the entire exam duration.

6. The Service provider will have to provide internet connectivity & unlinking facility without interruption for live viewing of conduct of examination venues. Agency has to ensure that live CCTV feed of all cameras would be made available at EdCIL HQ at all times during the entire duration of examination.
7. In addition to this, Service provider has to arrange 30 minutes power backup at each exam venue for their CCTV infrastructure.
8. The hardware required for the job shall be procured and maintained by the Service provider and Training/ sensitization of staff deployed at the examination Venues shall be imparted by the Service provider.
9. CCTV surveillance is to be made in a way that all candidates are covered under the surveillance setup. i.e., at least 2 CCTV should be deployed for each 30 candidates for proper coverage of all candidates, but all candidates and the examination area must be covered under the surveillance. Each Candidate to be covered by preferably 3 angles and at least 2 angles. The sound recording feature to CCTVs to be installed within 1 year from the date of award of Contract.
10. The agency will have to install cameras of 2 megapixel or higher resolution IP based CCTV cameras in the Venue.
11. The Service provider to Install cameras in locations with adequate and uniform lighting and ensure the view is clear from any obstructions such as pillars, banners, trees, or reflections.
12. CCTV surveillance must be made functionally available in all examination venues.
13. One computer screen with one manpower at every examination venue should be provided for monitoring purpose at exam venue.
14. The Service provider will keep a repository of documents/ BGV/ contact details of all manpower deployed at exam venues and share the same with EdCIL as and when required.
15. The surveillance video shall be recorded on a system other than the 'Examination Servers' at the Examination Venue.
16. Service provider shall arrange to provide both live footage and recorded footage to EdCIL as per timeline finalized by EdCIL.
17. Streaming/ connectivity of CCTV footage shall be through a communication network other than the network used for exam servers and for downloading question sets prior to the examination at the exam venues.
18. Surveillance system shall also cover the following areas:
 - a. All entry/exit gates and points
 - b. Frisking points
 - c. Registration desk and area (Clear capturing frontal face of the candidate as well as the registration staff)
 - d. Server Room
 - e. Exam labs
 - f. Pathway to Washrooms, Drinking water facility etc.
 - g. Baggage area of candidates/ cloak room
 - h. Drinking water facility and other convenience facilities, UPS/ DGroom etc.

- i. The cabin/ room of the venue manager/ other exam functionaries (if any).
- j. The front, back, side area of the Examination venue.
- k. Any points specifically indicated by the EdCIL for comprehensive surveillance coverage of the Examination venue.
- 19. CCTV surveillance shall cover the complete movement of candidates from their entry into the examination venue till their exit from venue.
- 20. CCTV Coverage shall have no blind spots.
- 21. Service provider will give Live demo one day before examination at the selected venues.
- 22. CCTV coverage has to be clear for monitoring/ post examination verification. The picture quality shall be clear enough under zooming also.
- 23. CCTV cameras must capture examination venue activities from opening of the venue of examination to closing after the completion of examination.
- 24. Service Provider will be required to provide secure cloud based access for sharing of all captured CCTV camera footage of entire examination with necessary meta data to EdCIL within 15 days from completion of exam along with a certificate that the CCTV footages are complete and no tampering has been done. However, Service provider shall arrange to provide specific footage as demanded by EdCIL from time to time/ during examination within 48 hours of request made.
- 25. Layout diagrams of cameras deployed at exam venue to be provided. Showcasing the location where cameras are deployed and mentioning the nodes covered in the CCTV cameras. This to be provided to EdCIL on mock exam day.
- 26. Service provider to provide valid camera credentials (username/password) and provide cameras API/SDK access in form of RTSP streams or equivalent to EdCIL and its authorized agencies for the purpose of AI based CCTV analytics.
- 27. The Service Provider shall ensure that the watermark label of CCTV camera (appearing on live stream) shall match with the location or nomenclature of the room/ lab etc. CCTV footage timing shall match with screen time.
- 28. A detailed report shall be submitted after each exam by the Service provider to EdCIL, mentioning number of CCTV cameras deployed, status of online and offline cameras.
- 29. Service provider to provide a dashboard for giving live updates on how many cameras deployed venue wise, state wise, city wise and Status of venues/cameras online and offline on exam days etc. The Dashboard to be shown on EdCIL HQ from Mock day.

B. Frisking of Candidates Through HHMD:

- 1. The Service Provider is responsible for frisking candidates and staff using Handheld Metal Detectors (HHMD) and crowd control at frisking areas as per norms and guidelines provided by EdCIL.
- 2. The Service Provider should have adequate infrastructure for providing services



for Handheld Metal Detectors (HHMD) and manpower to make available at all the Examination venues.

3. The Service Provider shall ensure frisking in a secure manner through both Handheld Metal Detector (HHMD) and Hand Pat at the examination venues.
4. The Service Provider is responsible for installation of HHMD, Frisking Enclosure at each & every Examination venue during entire examination period, conducted by EdCIL.
5. The Service Provider to frisk the Candidates/ staff at the entry point of the examination venue by employing separate trained manpower for male and female candidates along with HHMD.
6. The Metal Detector provided for Frisking should be able to detect any prohibited metallic ornaments/electronic devices at examination venues on the day of examination except (pen & admit card).
7. Separate frisking enclosures for male and female candidates from the start of entry of staff to end of examination. Only female staff will frisk the female candidates.
8. Deployment norms:
 - 2 male frisking personnel per 100 male candidates (minimum 2 per venue) and
 - 1 female frisking personnel per 100 female candidates (minimum 1 per venue).
 - Additional one male and one female staff for every 100 candidates
 - The Service provider will keep a repository of documents/ BGV/ contact details of all manpower deployed at exam venues and share the same with EdCIL as and when required.
9. Separate frisking facilities will be provided for female candidates. The Service Provider to check admit cards/ Govt ID proof of candidates while frisking and allow entry to candidates post frisking only.
10. No person to be allowed entry without frisking and valid Govt. ID proof checking including candidates, staff, flying Squad for inspection, any other stakeholders involved at the examination venue.
11. Frisking staff shall not be involved in any other exam duty like invigilation, support staff, housekeeping, etc.
12. The Service Provider shall be responsible for pre-exam, exam-day, and post-exam HHMD compliances including risk assessment, contingency planning, emergency response, and incident reporting.
13. The Service Provider shall be responsible for taking all clearances, certificates, and licenses and should comply with all statutory obligations required for undertaking/providing services.
14. The Service Provider shall maintain strict secrecy and confidentiality and will not divulge any information relating to assignment or examination to any third party, person or individual.
15. EdCIL will provide examination dates and venue lists at least 2 weeks prior examination to the selected Service Provider.



16. The Service Provider is advised to visit all the venues well in advance of the examination date to get acquainted with the available facilities at the venue.
17. The Service Provider has to submit report for all dates and shifts for all venues and submit work completion certificate along with the details of the venue to EdCIL.

C. Attendance and Biometric Authentication (Facial Recognition/ Digital Fingerprint capturing/IRIS) using AADHAAR:

1. EdCIL intends to engage a Service Provider to implement a robust Aadhar based biometric authentication system for all candidates (including Digital Fingerprint verification using Aadhar data/ Facial Recognition/ Digital Fingerprint capturing, IRIS capturing, etc.) to enhance examination integrity across all the examination venues in India.
2. The solution must verify candidate identity in real time and monitor candidate verification at examination venues using following mechanisms:
 - a. Digital Fingerprint verification using Aadhar data
 - b. Facial recognition of candidate by verifying the candidate present at venue with application photograph
 - c. Digital fingerprint capturing
 - d. Touchless IRIS scanning
3. EdCIL will provide examination dates and examination venue lists at least 2 weeks prior to commencement of the examination to the selected Service Provider.
4. EdCIL will provide venue-wise data (Roll numbers, Photos, Name, Exam date/shift etc.) of all registered candidates to the Service Provider for enabling mechanisms for biometric authentication of candidates.
5. The Service Provider shall deploy QR code/ Bar Code scanner, integrated hand-held devices capable of:
 - a. Facial recognition
 - b. Touchless IRIS/Fingerprint capturing
 - c. Aadhar based digital fingerprint verification
6. Provide trained adequate manpower at every examination venue during the exam. The Service provider will keep a repository of documents/ BGV/ contact details of all manpower deployed at exam venues and share the same with EdCIL as and when required.
7. Device-to-candidate ratio: At least one hand-held device per manpower per 50 candidates at every stage scheduled by EdCIL. Also, additional/ buffer devices must be available at each venue for contingencies, as decided by EdCIL. And reserve manpower should also be available in each examination city to handle emergent situation.
8. Biometric authentication workflow:
 - a. Admit Card Processing:
 - i. Scan QR/Bar code on the admit card to auto-fetch candidate details



from application database viz. Candidate roll number or unique identifier (provided by EdCIL).

- ii. If QR/Bar code is missing on the admit card, perform manual roll number entry and fetch candidate details.
- b. Fingerprint verification using Aadhar data (UIDAI):
 - i. Perform biometric verification using fingerprints via Aadhaar.
 - ii. On failure, perform face authentication or IRIS or scanning thumbprint.
 - iii. If thumb cannot be scanned, the scanning of the fingers shall be done in the sequence: Index → Middle → Ring → Little.
 - iv. Record UIDAI authentication status (acceptance/verification).
 - v. The solution shall ensure that Aadhaar Authentication is performed in real time with complete end-to-end encryption.
 - vi. The solution shall support secure transmission of Aadhaar Number or Aadhaar Token strictly in accordance with UIDAI security and compliance requirements.
 - vii. The solution shall comply with all Registered Device requirements, encryption standards, audit controls, and authentication norms prescribed by UIDAI.
 - viii. The solution shall provide configurable workflows to support Aadhaar-based authentication as required by EDCIL.
- c. Photo Verification using facial recognition:
 - i. Capture candidates photograph at examination venue.
 - ii. Perform physical photo verification using facial recognition against the photograph from application database (EdCIL-provided).
 - iii. Facial recognition must support a stateless transaction comparison using two images: One image from online application and other captured on the exam day.
 - iv. Match/ Mismatch Report: Provide a match/ mismatch report comparing the two images
- d. Fingerprint and IRIS Capture:
 - i. Perform Fingerprint/ touchless IRIS scanning for all candidates present at the exam venue.
 - ii. Capture fingerprint/ IRIS of all candidates present at the exam venue.

9. All activities are to be completed half hour before the start of the examination. If exams are conducted in multiple shifts at a venue/day, the Service provider would ensure to perform full biometric workflow separately for each shift.
10. The Service Provider to ensure that the all the devices must be functional and has captured Fingerprint/ IRIS & Photographs of each and every candidate who have appeared in the examination at each venue.
11. The Service Provider shall provide real-time attendance monitoring via a secure



web server; monitoring dashboard to be installed by the Service Provider at EdCIL HQ or dashboard to be integrated with ICCC at EdCIL HQ. The data shall be real time data generated from each Exam venue during the examination.

12. At the end of the exam, transfer/ export of candidates Biometric authentication data (including photo, thumbprint, etc.) and audit trails shall be done by the Service Provider on secured channel from local server to Central server of the Service Provider within 2 Hour from close of exam shift and before start of next exam shift, from each exam venue.
13. The system shall generate and maintain all required audit logs without storing any Aadhaar or biometric data.
14. The Service Provider to handover entire captured data on secure cloud based access with proper nomenclature (Exam Name, TC Code, Date, Shift) along with exam day report and forwarding letter, duly signed by the Service provider on the day of examination.
15. Service Provider to submit a self-attested venue-wise work completion certificate to EdCIL after work completion.
16. Service Provider to provide report on results/outputs of verification within 2 weeks of exam completion.
17. The Service Provider should deploy de-duplication algorithm across the database to avoid the duplicity of enrollment records.
18. EDCIL will arrange for AUA/ASA/Sub-AUA License to enable Aadhar verification.
19. The Service Provider is advised to visit all the venues well in advance to get acquainted with the available facilities at the venue.
20. Device Requirements:
 - a. STQC approved hand-held touchless scanner only
 - b. Not laptop/PC-based
 - c. Weight \leq 1 kg
 - d. CPU: Intel SkyLake generation or later (for face recognition)
 - e. Image formats for face recognition: GIF, PNG, JPEG, TIFF (RGB 24 bpp)
 - f. Image quality for face recognition: At least 60 pixels between eyes; sharp image
21. Data Security:
 - a. Maintain the entire database and application server at two different seismic zones within India, making one site as DC (Data centre) and other site as DR (Disaster recovery).
 - b. Uphold data confidentiality and security to the highest standards.
 - c. The Service provider shall not be allowed to take away any data either in hard copy or soft copy and the work is to be carried out in the designated exam venues.
 - d. The Service provider shall comply with UIDAI data protection, security, audit, and encryption requirements



- e. No Aadhaar number, Aadhaar token, biometric image, or authentication record shall be stored locally on the device, within the application, or on intermediate servers.
- f. All Aadhaar numbers, Aadhaar tokens, facial images, and authentication data shall be encrypted using AES-256 or higher during transmission.
- g. All transactions shall be executed over UIDAI-approved secure channels.

D. SIP Enabled Phones at the Exam Venues:

- 1. Service Provider shall ensure installation of one SIP enabled Phone at least one day in advance from the scheduled date of examination and/or in such a way that SIP enabled Phone is functional for one hour before the scheduled commencement of the examination and 01 hour after the completion of the examination.
- 2. Service Provider to arrange required connectivity for SIP enabled phone and to ensure that SIP enabled IP Phone is in working condition during the examination.
- 3. Power arrangement for SIP enabled Phone would come under the scope of EdCIL.
- 4. Connectivity:
 - o The Service Provider has to ensure that all calls from exam venue made through SIP enabled Phone are routed to designated SIP address at Control Room and vice versa.
 - o The Service Provider has to ensure that all calls are routed through SIP PBX over internet securely.

E. Centralized DFMD Monitoring & Management Solution

EdCIL seeks to implement a centralized monitoring and management solution for Door-Framed Metal Detectors (DFMD) integrated with sensing devices and mounted cameras across multiple examination venues. The solution must ensure centralized configuration, real-time monitoring of candidate entry and exit, body checkpoint alerts, and suspicious object detection.

- 1. The Bidder shall deploy a centralized platform for configuration and management of DFMD units integrated with sensing devices and mounted cameras at all designated examination venues.
- 2. At least one DFMD unit (integrated with sensing devices and mounted cameras, along with necessary accessories) shall be deployed for every 200 candidates at each examination venue, ensuring complete coverage as per EdCIL's deployment plan.
- 3. One trained manpower at every examination venue should be provided for monitoring of DFMD unit at each exam venue. The Service provider will keep a



repository of documents/ BGV/ contact details of all manpower deployed at exam venues and share the same with EdCIL as and when required.

4. The platform shall enable real-time monitoring of candidate entry and exit at DFMD checkpoints across all venues.
5. SERVICE PROVIDER to ensure that each DFMD unit shall have two mounted cameras:
 - a. Entry-side camera: Captures candidate movement approaching the DFMD.
 - b. Exit-side camera: Captures candidate movement after passing through the DFMD.
6. Sensing & Alerts:
 - a. The integrated sensing device shall highlight body checkpoints where metallic or suspicious objects are detected.
 - b. Alerts shall be displayed in real time on the centralized platform.
 - c. The system shall generate timestamped event records for audit and monitoring.
7. The solution shall include a Venue Management Module providing an overview and management of DFMD units, sensing devices, and DFMD mounted cameras for each venue.
8. Service provider to ensure that the system supports real-time video feeds of DFMD passage.
9. The solution shall include an HMS to display real-time device health status, including battery level, power source, and connectivity of all DFMD units.
10. Service provider to ensure that the command interface allows sending, tracking, and auditing configuration or diagnostic commands to DFMD units (individually or in bulk).
11. Service provider shall provide a User and Role Management module for managing users, assigning roles, and controlling access to system features.
12. The solution shall maintain immutable and searchable audit logs of all user actions for compliance and forensic purposes.
13. Service provider to ensure that all system communications, video feeds, alerts, and logs are encrypted and secured during transmission and storage.
14. After completion of examination activities, Service provider shall submit venue-wise summary reports covering:
 - a) DFMD usage
 - b) Body checkpoint alerts
 - c) Frisking activities
 - d) Device health logs
 - e) Overall system performance

5.1 Indemnity

- I. By virtue of this tender document, selected bidder hereby agrees to EdCIL for a Deed of Indemnity in favor of "EdCIL", indemnifying EdCIL from and against any costs, loss, damages, expense, claims including those from third parties or



liabilities of any kind howsoever suffered, arising or incurred inter alia during and after the contract period out of:

- a) Any negligence or wrongful act or omission by the selected Bidder or the selected Bidder's Team in connection with or incidental to this contract or
- b) A breach of any of the terms of selected Bidder Bid as agreed in the RFP by the Bidder or the selected Bidder's Team.

II. The indemnity shall be to the extent of 100% in favor of EdCIL.

5.2 Service Level Agreement

1. The purpose of this Service Level Agreement (hereinafter referred to as SLA) is to clearly define the levels of service which shall be provided by the Selected Bidder to EdCIL for the duration of this Agreement. The selected Bidder shall regularly review the performance of the services being provided by the Selected Bidder and the effectiveness of this SLA.
2. Definitions:

For purposes of this Service Level Agreement, the definitions and terms as specified in the Contract along with the following terms shall have the meanings set forth below:

- a. "Resolution Time" shall mean the time taken (after the incident has been reported, in resolving (diagnosing, troubleshooting and fixing) the issue.

3. Category of SLAs

This document provides for minimum level of services required as per contractual obligations based on performance indicators and measurements thereof. The Bidder shall ensure provisioning of all required services while monitoring the performance of the same to effectively comply with the performance levels. The services provided by the Bidder shall be reviewed by EdCIL as the following:

| S.No. | Service Level | Penalty |
|-------|---|--|
| 1 | Availability of Biometric verification devices as per RFP | A penalty of Rs. 1,000/- for each less number of machine per venue per shift. It will be irrespective of the fact that the agency has captured thumb impression, face, IRIS, etc. of all candidates present in examination at the venue. |

| | | |
|---|--|---|
| 2 | Deficiency in biometric scanning and capture (thumb, photo, IRIS, etc.) | A penalty equal to 3 times of per candidates cost* no. of affected candidates. |
| 3 | Deficiency in installation of CCTV cameras as specified in the tender document or as required by the EdCIL for any examination venue | A penalty equivalent to 100% of the payment attributable to that particular examination venue. |
| 4 | Delays, malfunction, or poor-quality installation | A penalty of 20 % of the bill amount of that particular venue. |
| 5 | Deficiency in CCTV surveillance and its recordings made available to EdCIL. | If deficiency is observed in CCTV recording on random check, then a penalty of Rs. 10,000/- per defaulting venue per shift. |
| 6 | Any instance of candidate malpractice or use of unfair means that could have been prevented through proper frisking by HHMD and DFMD | Rs. 25,000/- per case |
| 7 | Availability of requisite manpower in each shift of the examination at Examination Venue as per RFP. | A penalty of Rs. 5,000/- per venue/shift in case of non-availability of manpower as per RFP (Frisking Staff, CCTV Monitoring Staff, Biometric verification staff, DFMD monitoring staff). |
| 8 | Availability of SIP enabled phones at exam venue as per RFP | A penalty of 100% amount of SIP Enabled Phone for that specific Exam venue (Number of estimated Exam Venue x Per Exam Venue Per Shift rate) |
| 9 | Failure to detect Impersonation in the examination by the Service Provider. | Rs. 25,000/- per case |
| <p>Note: Maximum penalty will be capped at 10% of the total work order value.</p> <p>SLA Penalties shall be applicable only for reasons that are directly attributable to the Service Provider.</p> | | |

**The manpower requirement, technical requirement, timelines, SLAs including timeline delay & penalty amount and any other important SLA criteria shall be finalized based on discussion with EdCIL.*



*** GST shall be charged extra over and above the penalty amount for delay in delivery schedule and penalty for breach of SLA.**

Point of Contacts

Successful bidder should assign a point of contact Manager for EdCIL.

Manager will be responsible for following:

- Ensuring on timely rectification and/or replacement of ICT components.
- Arranging Standby Hardware, whenever possible.
- Tracking Complaint status and periodic update to customer.
- Provide regular updates to customer contact.

CHAPTER-VI

ELIGIBILITY AND BID EVALUATION

6. Bid Evaluation

6.1 Bid Evaluation Process

The bid evaluation shall consist of the following phases:

- 1) Phase I— Evaluation of Technical bid in accordance to the Pre-Qualification criteria and other tender compliances. The purpose of this tender is to provide interested parties with information that may be useful to them in making their financial offers subsequent to this tender.

Note: - It is mandatory for the bidder to qualify all the Pre – qualification stages to be eligible for further evaluation. Only technically qualified bidders shall be called for further Financial Bids and evaluation thereof.

Bidder has to upload all documentary evidences in support of the following mentioned Eligibility Criteria. In the absence of such supporting documents, as mentioned against each criterion, the bid will be rejected summarily. **The financial offers will be called out only from those bidders who qualify in this technical bid.**

6.2 Pre-Qualification/Eligibility Criteria

The minimum pre-qualification criteria for the bidders to be eligible for this RFP process are specified below. Responses not meeting the minimum pre-qualification criteria will be rejected as soon as such proposals are received and will not be considered for Technical evaluation.

| S. No. | Pre-qualification Criteria | Supporting Compliance document |
|--------|---|--|
| 1. | <p>The bidder shall be a Private Limited or Limited Company or PSUs, registered under the Indian Companies Act 1956 or 2013 of GOI and should be into existence in India for last 5 years as on date of bid publication.</p> <p>Consortium / Joint venture bid not allowed.</p> <p>Proprietorship / Partnership firms are not</p> | <p>Copy of below:</p> <ol style="list-style-type: none"> Certificate of Incorporation GST Registration certificate PAN card |

| allowed to participate | | |
|-------------------------------|---|---|
| 2. | The Bidder should have an average annual turnover of INR 50 Crores during the last three financial years i.e., FY 2022-23, 2023-24 and 2024-25. | Audited balance sheets and Profit and loss statements and Turnover Certificates certified by Chartered Accountant (CA) with valid UDIN No. |
| 3. | Bidder should have positive Net Worth of INR 50 crores as on 31st March 2025. | Certificate from Chartered Accountant (CA) with valid UDIN No. |
| 4. | The Bidder should have any two of the certifications below issued before date of bid publication: <ul style="list-style-type: none"> • ISO 9001 • ISO 27001 • CMMI Level 3 or above | Copy of valid certificates must be enclosed. Note: CMMI certificate should be verifiable on CMMI website https://cmmiinstitute.com/pars |
| 5. | The bidder should have executed examination project(s) for the provision of one or more security ancillary service(s) similar to those defined in this RFP, directly for a Government Department, during the last five (5) years up to the date of bid publication with value of not less than INR 5 Crore. | Copies of Work Orders and successful work completion certificate need to be enclosed. |
| 6. | The bidder should have executed examination project for providing the services of CCTV Surveillance of candidates directly for any Government Department during the last five (5) years as on date of bid publication, covering more than 1,00,000 candidates in a single examination assignment. | Copies of Work Orders need to be enclosed for the provision of Live CCTV Surveillance of candidates in Examination based projects. |
| 7. | The Bidder should have executed examination project for providing the services of biometric based Impersonation control of candidates directly for any Government Department during the last five (5) years as on date of bid publication, covering more than 1,00,000 candidates in a single examination assignment. | Copies of Work Order need to be enclosed for the provision of Impersonation control and candidate authentication (Aadhar Based/ Fingerprint/IRIS/FR) into Examination based projects. |
| 8. | The bidder should not stand blacklisted by any Govt. Organization/ Board/ Council/ University/ Commission and any other Government/ PSU / Government undertaking organization as on date of bid publication. | Undertaking to be submitted on Notary affidavit of INR 100 as per Annexure IV. |

| | | |
|-----|---|---|
| 9. | The bidder or any of its promoters or directors should not be admitted for notice or proceedings before the National Company Law Tribunal (NCLT) or any other authority under the Insolvency and Bankruptcy Code, 2016 during the last 5 years as on date of bid publication. | Undertaking to be submitted on Notary affidavit of INR 100. |
| 10. | The bidder must have at least 100 full-time employees on its payroll for the last three years before the last date of submission of RFP. | Employees Provident Fund (EPF) registration and any Provident Fund challan(s) from the past year as on date of bid publication. |

- Technical bids will also be reviewed for compliance with the necessary Instructions, terms and conditions, scope of work, formats etc. as outlined in this tender.
- Notwithstanding anything stated above, the EdCIL reserves the right to assess bidder's capability and capacity to perform the contract, should circumstances warrant such an assessment in the overall interest of the EdCIL.

Note: To maintain the transparency and independence of the examination process, EDCIL shall not consider bids from any bidder who have been engaged for the end-to-end CBT examination conduction activities by any State/Central Govt. Bodies or PSU's or any other Government Undertaking during the last 5 years as on date of bid publication.

The financial offers will be called only from those bidders who qualify in this technical bid.

6.3 Evaluation/ Scoring criteria:

The Evaluation/ Scoring criteria is mentioned below:

| S. No. | Technical Evaluation Criteria | Maximum Marks |
|--------|--|---------------|
| 1 | Average annual turnover of INR 50 Crores from during the last three financial years i.e., FY 2022-23, 2023-24 and 2024-25. Average Turnover \geq INR 50-75 Crores: 5 Marks Average Turnover \geq INR 75-100 Crores: 7 Marks Average Turnover $>$ INR 100 Crores: 10 Marks | 10 Marks |
| 2 | Valid certifications issued before date of bid publication: ISO 9001 + ISO 27001+ CMMI Level 3: 5 Marks ISO 9001 + ISO 27001+ CMMI Level 5: 10 Marks Note: CMMI certificate should be verifiable on CMMI website | 10 Marks |

| | | |
|---|---|----------|
| | https://cmmiinstitute.com/pars) | |
| 3 | <p>The bidder should have executed examination project for the provision of one or more security ancillary service(s) similar to those defined in this RFP, directly for any Govt./Semi-Govt. Department/ PSUs/Government Undertaking during the last five (5) years as on date of bid publication,</p> <p>Examination Project of one or more security ancillary service(s) with value \geq INR 5-8 Crores: 5 Marks</p> <p>Examination Project of one or more security ancillary service(s) with value \geq INR 8-12 Crores: 7 Marks</p> <p>Examination Project of one or more security ancillary service(s) with value $>$ 12 Crores: 10 Marks</p> | 10 Marks |
| 4 | <p>The bidder should have executed examination project for providing the services of CCTV Surveillance of candidates directly for any Govt./Semi-Govt. Department/PSUs/Government Undertaking during the last five (5) years as on date of bid publication, with</p> <p>No. of Candidates in single shift \geq 1,00,000 and $<$ 3,00,000: 5 Marks</p> <p>No. of Candidates in single shift \geq 3,00,000 and $<$ 5,00,000: 7 Marks</p> <p>No. of Candidates in single shift \geq 5,00,000: 10 Marks</p> | 10 Marks |
| 5 | <p>The bidder should have executed examination project for providing the services of biometric based Impersonation control of candidates directly for any Govt./Semi-Govt. Department/ PSUs/Government Undertaking during the last five (5) years as on date of bid publication, with</p> <p>No. of Candidates in single shift \geq 1,00,000 and $<$ 3,00,000: 5 Marks</p> <p>No. of Candidates in single shift \geq 3,00,000 and $<$ 5,00,000: 7 Marks</p> <p>No. of Candidates in single shift \geq 5,00,000: 10 Marks</p> | 10 Marks |
| 6 | <p>The bidder should have executed examination project for providing the services of Frisking (through HHMD) of candidates directly for any Govt./Semi-Govt. Department/PSUs/Government Undertaking during the last five (5) years as on date of bid publication, with:</p> <p>No. of Candidates in single shift \geq 1,00,000 and $<$ 3,00,000: 5 Marks</p> <p>No. of Candidates in single shift \geq 3,00,000 and $<$ 5,00,000: 7 Marks</p> <p>No. of Candidates in single shift \geq 5,00,000: 10 Marks</p> | 10 Marks |
| 7 | The bidder should have work experience for Installation & configuration of at least 300 SIP Enabled Phones at Exam | 5 Marks |

| | | |
|----|---|----------|
| | Centers in a single examination for any Govt./Semi-Govt. Department/ PSUs/Government Undertaking during the last five (5) years as on date of bid publication. | |
| 8 | The bidder should have work experience for installation of minimum one DFMD per 100 candidates Door-Framed Metal Detectors (DFMD) integrated with sensing devices and mounted cameras in a single examination for any Govt./Semi-Govt. Department/ PSUs/Government Undertaking during the last five (5) years as on date of bid publication. | 5 Marks |
| 9 | <p>The Bidders shall have minimum manpower strength of 50 persons on its rolls at least for 3 years before the last date of submission of RFP.</p> <p>minimum manpower strength marking:</p> <p>>=50 persons and <80 persons = 5 Marks</p> <p>>=80 persons and <=100 persons =8 Marks</p> <p>>100 persons = 10 Marks</p> <p>Proof of PF/ESI Documents along with declaration and An Undertaking to be submitted by designated authority (Company Secretary/Statutory Auditor/CA) of the organization for the past three years.</p> | 10 Marks |
| 10 | <p>Technical Presentation - Expert Committee for the Technical Presentation will evaluate.</p> <p>i) Value addition to current system</p> <p>ii) Resource Planning: the Bidder's capability and service quality (Project Team deployment plan, System Configurability and Up gradation, Quality Previous project implementation timelines (From Project kick-off time to project execution time)</p> <p>iii) Technical Expertise: technology and other suitability related aspects. However, this list is not the final list and the committee may modify it at any later stage.</p> <p>Note-The Technical Presentation will be held at Ed CIL office, Noida and Bidder will have to make all the arrangements to attend the same according to the notified date and time at their own.</p> | 20 Marks |
| | Total Marks | 100 |

Note: Minimum 70 Marks are required for successfully clearing the technical evaluation criteria and empanelment.

- I. Notwithstanding anything stated above, EdCIL reserves the right to assess bidder's capability and capacity to perform the contract, should circumstances warrant such an assessment in the overall interest of EdCIL.
- II. Technical bids will also be reviewed for compliance with the necessary



instructions, terms and conditions, scope of work, formats etc. as outlined in this tender.

III. EdCIL reserves the right to physically verify the office or any document provided by the bidder in the way EdCIL desires.

6.4. Allocation of work:

6.4.1 The empanelment shall be initially for a period of 2 (two) years from the date of signing of contract by the empanelled agencies. It can be extended for a further period of two years on yearly basis through an extension of empanelment letter based on periodic reviews to assess the performance during the specified duration of empanelment at the same terms and conditions. EdCIL shall be free to curtail the empanelment at any time during the period of empanelment, without assigning any reason.

6.4.2 EdCIL will invite financial proposal from the empanelled agencies for specific assignments quarterly on need basis. EdCIL reserves the right to award the work to any of the empanelled agencies, based on the financial quote for a particular assignment. The selection of work will be done on L-1 (Lowest Cost) basis for that particular assignment. The evaluation committee will be the final authority for selection of the agency.

6.4.3 The selected agency shall not sublet/assign the project to any other agency, in whole or in part, to perform its obligations under the agreement.

6.4.4 Mere empanelment with EdCIL does not guarantee allocation of work.

6.4.5 In case, EdCIL does not find the work of the agency upto its satisfaction, EdCIL reserves the right to get it done from other empanelled agency/agencies for which the agency hereby gives its written consent and undertakes not to raise any dispute in this context, at any point of time.

6.4.6 In case of any exigency, the job may be entrusted to any of the empanelled agencies which EdCIL deems fit to meet the requirements of the EdCIL's end client.

6.5 Information security and data privacy:

The successful bidder is expected to adhere to Information Security Management procedures as per acceptable standards with best practices. The vendor shall have to maintain strict privacy and confidentiality of all the data it gets access to.



CHAPTER-VII

TIMELINE & TERMS

7.1 Performance Security/Performance Bank Guarantee:

The successful bidder(s) shall be required to deposit Performance Bank Guarantee equivalent to 5% of contract value to EdCIL (India) Limited within 7 days from the date of receipt of Letter of Acceptance/LOA. The Performance Bank Guarantee shall be issued from a Scheduled Commercial Bank as mentioned in Annexure VI in favour of " EdCIL (India) Limited " and be valid for at least 90 days beyond the target date of completion of Contract and further as specified in the LOI. This Performance Bank Guarantee should be retained throughout the currency of the contract and shall be extended by the bidder from time to time, as required by EdCIL.

CHAPTER-VIII

KEY CONTRACT TERMS

8.1 Force Majeure

The selected bidder shall not be liable for forfeiture of its performance security, liquidated damages or termination for default if, and to the extent applicable, its delay(s) in performance or other failure(s) to perform its obligations under the Contract is/are the result of Force Majeure.

- I. For purposes of this Clause, "Force Majeure" means an event beyond the control of the selected bidder and not involving the selected bidder's fault or negligence and not foreseeable. Such events shall include, but are not limited to, acts of the EdCIL either in its sovereign or contractual capacity, wars or revolutions, fires, floods, epidemics, quarantine restrictions and freight embargoes.
- II. If a Force Majeure situation arises, the selected bidder should promptly notify EdCIL in writing of such conditions and the cause thereof. Unless otherwise directed by EdCIL in writing, the selected bidder shall continue to perform its obligations under the Contract as far as is reasonably practical and should seek all reasonable alternative means for performance not prevented by the Force Majeure event.

8.2 Notices:

For the purpose of all notices, the following should be the address:

General Manager (OTAS)
 EdCIL (India) Limited,
 18 A, Sector-16A,
 Noida-201301, Uttar Pradesh
 Tel: 91-120-2512001 to 2512006

8.3 Governing Language

The contract should be written in English language. English language version of the Contract should govern its interpretation. All correspondence and other documents pertaining to the Contract, which are exchanged by the parties, shall be written in the same language.

8.5 Applicable Law

The Contract shall be interpreted in accordance with the laws of the Union of India



and all disputes shall be subject to place of jurisdiction. The place of jurisdiction would be New Delhi (Delhi) INDIA.

8.6 Taxes

Selected Bidder shall be entirely responsible for all taxes, duties, road permits, etc., incurred until delivery of the contracted Goods/Services. EdCIL shall only make payment towards the GST Charged in the invoice other than that no other taxes/ duties/ Charges will be paid.

8.7 Termination for Default

The EdCIL should, without prejudice to any other remedy for breach of contract, by written notice of default sent to the Supplier, terminate the Contract in whole or part:

- I. If the Supplier fails to complete the work within the period(s)specified in the order, or within any extension thereof granted by the EdCIL; or
- II. If the Supplier fails to perform any other obligation(s) under the Contract/ abandons the work/ fails to adhere to the agreed program; or
- III. If the Supplier, in the judgment of the EdCIL, has engaged in corrupt or fraudulent practices in competing for or in executing the Contract; or
- IV. If the supplier becomes bankrupt insolvent or goes into liquidation (other than a voluntary liquidation for the purpose of amalgamation or reconstruction, in the case of a Company) or is ordered to be wound up or has a receiver appointed on its assets or execution or distress is levied upon all or substantially all of his/their assets; or
- V. If the supplier assigns or sublets the work in whole or in part thereof without prior written consent of EdCIL; or Performance is not satisfactory; or
- VI. The above shall be without prejudice to EdCIL's other rights under the law.

VII. For the purpose of this Clause:

- **“Corrupt practice”** means the offering, giving, receiving or soliciting of anything of value to influence the action of a public official in the procurement process or in contract execution.
- **“Fraudulent practice”** means a misrepresentation of facts in order to influence a procurement process or the execution of a contract to the detriment of the Borrower and includes collusive practice among Bidders (prior to or after bid submission) designed to establish bid prices at artificial non-competitive levels and to deprive the Borrower of the benefits of free and open competition.



- In the event EdCIL terminates the Contract in whole or in part, EdCIL reserves the right to get work completed at the risk and cost of the Service Provider and to recover from the Service Provider any amount by which the cost of completing the work by any other agency shall exceed the value of the contract without prejudice to any other remedies/rights/claims etc. that may be available to EdCIL. Performance Bank Guarantee Bond/Security in any form submitted by the Service Provider shall stand forfeited.
- The Service Provider shall have no claim to compensation for any loss sustained by him by reason of having entered into any commitment or made any advances on account of or with a view to the execution of works or on account of loss of expected profits.
- All the dues payable to the Service Provider for the work executed by him before and up to termination shall only be released after making adjustments for the expenses, charges, demands, expected losses etc. incurred by EdCIL as a consequence of termination of the contract.
- In case supplier fails to submit PBG within stipulated time, EdCIL reserves the right to terminate the contract without any further notice
- EdCIL shall also have right to recover any consequential loss caused due to delayed/ non completion of work by service provider within stipulated timelines.

8.8 Termination for convenience

EdCIL reserves the right to terminate the contract at any time without assigning any reason thereof.

8.9 Disputes and Jurisdiction:

- **General:** If any dispute arises between the Service Provider and EdCIL during the execution of contract that should be amicably settled by mutual discussions. However, if the dispute is not settled by mutual discussions, a written representation will be obtained from the Service Provider on the points of dispute. The representation so received shall be examined by EdCIL. The Service Provider will also be given an opportunity of being heard and the decision on the representation will be conveyed in writing.
- **Legal Jurisdiction:** All disputes pertaining to the tender shall fall within the jurisdiction of Delhi only. The General Manager (OTAS) of EDCIL shall be the official by whose designation the EDCIL may sue or be sued.

8.10 Price Information

Price information shall not be there in Technical Bid.

8.11 Arbitration

- a. Any dispute arising out of or in connection with this contract, including any question regarding its existence, validity or termination, shall be referred to and finally resolved by arbitration administered by the India International Arbitration Centre ("IIAC") in accordance with the India International Arbitration Centre (Conduct of Arbitration) Regulations ("IIAC Regulations") for the time being in force, which regulations are deemed to be incorporated by reference in this clause.
- b. The place/seat of the arbitration shall be New Delhi, India.
- c. The Tribunal shall consist of one arbitrator.
- d. The law governing the arbitration agreement shall be Indian Law.
- e. The language of the arbitration shall be English.
- f. The governing law of the Contract shall be Indian Law.
- g. Arbitration cost to be borne by the Supplier.
- h. Each of the parties agree that notwithstanding that the matter may be referred to Arbitrator as provided herein, the parties shall nevertheless pending the resolution of the controversy or disagreement continue to fulfil their obligation under this Agreement so far they are reasonably able to do so.

8.12 Non-Disclosure

The firm and their personnel shall not, either during the term or after expiration of this contract, disclose any proprietary or confidential information relating to the services, contract, terms, prices or details of the client's business or operations without the prior written consent of the client.

8.13 Supplier Integrity

The selected bidder is responsible for and obliged to conduct all contracted activities in accordance with the Contract using state of the art methods and economic principles and exercising all means available to achieve the performance specified in the contract.

8.14 Acceptance Rest

- I. The successful bidder in presence of the EdCIL authorized officials will conduct acceptance test at the site. The test will involve installation and commissioning and successful operation of the hardware, software, communication equipment



etc. No additional charges shall be payable by the EdCIL for carrying out these acceptance tests.

II. If after delivery, acceptance and installation and within the Examination period, the operation or use of the goods proves to be unsatisfactory, EdCIL (India) Limited should have the right to continue to operate or use such goods until rectifications of defects, errors or omissions by repair or by partial or complete replacement is made without interfering with EdCIL (India) Limited's operations.

8.15 Compensation

EdCIL India Limited shall be entitled to deduct from applicable payments to successful BIDDER, any tax on successful BIDDER' income deductible at source at the rates applicable as per the provisions of Income Tax Act 1961. TDS as per GST law or any other applicable statutory deduction also can be made at the time of payment to the successful bidder and provide successful BIDDER with evidence or certificate of payment of such tax to the taxing authorities. Successful BIDDER shall submit invoices to EdCIL India Limited in accordance with the payment schedule in Commercial of this document.

8.16 Confidential Information

Each Party (the "Receiving Party") acknowledges and agrees to maintain the confidentiality of Confidential Information (as hereafter defined) provided by the other Party (the "Disclosing Party") hereunder. The Receiving Party shall not disclose or disseminate the Disclosing Party's Confidential Information to any person other than those employees, agents, contractors, subcontractors and licensees of the Receiving Party, or its affiliates, who have a need to know it in order to assist the Receiving Party in performing its obligations, or to permit the Receiving Party to exercise its rights under this Agreement. In addition, the Receiving Party (i) shall take all such steps to prevent unauthorized access to the Disclosing Party's Confidential Information, as it takes to protect its own confidential or proprietary information of a similar nature, which steps shall in no event be less than a reasonable standard of care, (ii) shall not use the Disclosing Party's Confidential Information, or authorize other persons or entities to use the Disclosing Party's Confidential Information, for any purposes other than in connection with performing its obligations or exercising its rights hereunder, and (iii) shall require all persons and entities who are provided access to the Disclosing Party's Confidential Information, to execute confidentiality or non-disclosure agreements containing provisions substantially similar to those set forth in this Clause. The provisions of this Clause respecting Confidential Information shall not apply to the extent, but only to the extent, that such Confidential Information is: (a) already known to the Receiving Party free of any restriction at the time it is obtained from the Disclosing Party, (b) subsequently learned from an independent third party free of any restriction and without breach of this provision; (c) is or becomes publicly available through no wrongful act of the Receiving Party or any third party;



(d) is independently developed by the Receiving Party without reference to or use of any Confidential Information of the Disclosing Party; or (e) is required to be disclosed pursuant to an applicable law, rule, regulation, government requirement or court order, or the rules of any stock exchange. Upon the Disclosing Party's written request at any time, or following the completion or termination of this Agreement, the Receiving Party shall promptly return to the Disclosing Party, or destroy, all Confidential Information of the Disclosing Party provided under or in connection with this Agreement, including all copies, portions and summaries thereof.

8.17 Fall Clause

The Bidder undertakes that the rates quoted by him in the due financial bid/ offer (that shall be invited from the successful bidders who score marks more than the minimum technical criteria of this tender) will not be higher than the rate offered by him for similar work to any other PSU/ Educational Department/ Govt. Educational Department. In case, if the price charged by bidder is more, EdCIL will have the right to recover the excess charged amount from the subsequent/unpaid bill of the supplier, provided all conditions of the work including time, scope, logistics, specifications and country are same.

8.18 Tender Conditions with Implementation of Insolvency and Bankruptcy Code, 2016 (IBC)

- a) It shall be the responsibility of all bidders to inform EdCIL within 15 days from the date of order of insolvency resolution process or liquidation or bankruptcy proceeding passed by the Adjudicating Authority namely, National Company Law Tribunal (NCLT) or Debt Recovery Tribunal (DRT) under the Code.
- b) If a bidder refuses or fails to share the information regarding their status of insolvency resolution process or liquidation or bankruptcy proceeding in their bid or at any later stage, their offer is liable to be rejected by EdCIL.
- c) EdCIL reserves the right to cancel/terminate the contract without any liability on the part of EdCIL immediately on the commencement of insolvency resolution process or liquidation or bankruptcy proceeding of any party under the contract.
- d) EdCIL reserves its right to evaluate and finalize the bid without considering the bid of any party undergoing insolvency resolution process or liquidation or bankruptcy proceeding under the Code regardless of the stage of tendering.
- e) A declaration / undertaking shall be submitted by bidders in the Format (as per ANNEXURE V) along with their techno commercial bids.



Guidelines for Evaluation & Short closure:

- a) After opening of price bid but before award, if a bidder(s) is(are) rejected due to initiation of insolvency resolution process or liquidation or bankruptcy proceeding under Insolvency and Bankruptcy Code, 2016 (Code), tender will be finalized ignoring such bid(s).
- b) During execution of contract, if insolvency resolution process or liquidation or bankruptcy proceeding under Insolvency and Bankruptcy Code, 2016 (Code) are initiated against the successful bidder, EdCIL shall have the right to short close the contract.

8.19 Special Terms and Conditions

- Duration of the Contract: Initially the contract will be for Two years 02 years (extendable to 02 more years on yearly basis i.e. 2+1+1 Years) at the discretion of competent authority based on performance of Service Provider and internal requirement of EdCIL. EdCIL shall be free to curtail the empanelment at any time during the contract period, without assigning any reason.
- Any court case arising out of bidder's mistake will be defended by the bidder with no cost to EdCIL and any legal liability arising out due to negligence of bidder will be borne by the bidder.

ANNEXURE-I**ANNUAL AVERAGE TURNOVER**

| SI. No. | Financial Year | | | |
|----------------|-----------------------|--|--|--|
| 1. | 2022-23 | | | |
| 2. | 2023-24 | | | |
| 3. | 2024-25 | | | |
| Total | | | | |
| Average | | | | |

Note: Certificate from Statutory Auditors / Chartered Accountant certifying above information for all three years to be enclosed.

Signature with Seal of the Chartered Accountant

Signature with Seal of the Bidder

ANNEXURE-II

<< Organization Letter Head >>

DECLARATION SHEET

We _____ hereby certify that all the information and data furnished by our organization with regard to these tender specifications are true and complete to the best of our knowledge. I have gone through the specifications, conditions and stipulations in detail and agree to comply with the requirements and intent of specification.

We further certify that our organization meets all the conditions of eligibility criteria laid down in this tender document.

| | |
|---|---|
| We further specifically certify that our organization has not been Blacklisted/ De Listed or put to any Holiday by any Institutional Agency/ Govt. Department/ Public Sector Undertaking in the last three years. | NAME & ADDRESS of the VENDOR/ MANUFACTURER/ AGENT |
| 1 Phone | |
| 2 Fax | |
| 3 E-mail | |
| 4 Contact Person Name | |
| 5 Mobile Number | |
| 6 TIN Number | |
| 7 PAN Number | |
| 8 Kindly provide bank details of the bidder in the following format: a) Name of the Bank | |
| b) Account Number | |

(Signature of the Bidder)

Name: _____

Seal of the Firm

ANNEXURE-III

Letter of undertaking

(ON THE LETTER HEAD OF THE BIDDER)

To,

**General Manager (OTAS)
EdCIL (India) Limited (EdCIL)
EdCIL House, 18 A, Sector-16 A,
NOIDA – 201301 (U.P.)**

Sir,

SUBJECT- Selection of implementing agencies to provide Ancillary Services.

This bears reference to EdCIL Bid No. **EdCIL/OTAS/ANCILLARY/2026/01** Dated
We hereby, accept all the terms and conditions for submitting bid as mentioned in this Bid Document.

We hereby certify that no terms and conditions have been stipulated by us in the Bid.

We warrant that the services do not violate or infringe upon any patent, copyright, trade secret or other property right of any other person or other entity. We agree that we shall not prevent EdCIL from any claim or demand, action or proceeding, directly or indirectly resulting from or arising out of any breach or alleged breach of any of the terms & conditions of bid document and contract.

The above document is executed on at (place) _____ and we accept that if anything out of the information provided by us is found wrong, our bid/ work order shall be liable for rejection.

Thanking you,

Yours faithfully,

Signature of Bidder: _____

Name of the Bidder _____

Designation _____

Seal of the Organization _____

Date:

Place:

ANNEXURE-IV

SELF-DECLARATION – NON-BLACKLISTING

To,

**General Manager (OTAS)
EdCIL (India) Limited
EdCIL House, 18 A, Sector-16 A
NOIDA – 201301 (U.P.), India**

Sir,

In response to the Tender _____ dated _____ for **Selection of implementing agencies to provide Ancillary Services**, I/We hereby declare that presently our Firm/Service provider M/s _____ is having unblemished record and is not blacklisted for corrupt or fraudulent practices or non-performance either indefinitely or for a particular period of time by any State/ Central Government/PSU/Autonomous Body on the date of bid submission.

If this declaration is found to be incorrect then without prejudice to any other action that may be taken, my/ our EMD (to be submitted with financial bid) may be forfeited in full and the tender if any, to the extent accepted be cancelled.

Thanking you,
Yours faithfully,

Signature of Bidder
Name of the Bidder:

Designation:

Seal of the Organization:

Date:
Place:

Note: The undertaking regarding the non-blacklisting of firm is to be submitted on a non-judicial stamp paper of Rs. 100/- (Rupees Hundred only).

**PERFORMA FOR DECLARATION ON PROCEEDINGS UNDER INSOLVENCY
AND BANKRUPTCY CODE, 2016**

Tender No. :

Name of Work :

Bidder's Name :

I/ We, M/s. _____ declare that:-

- a) I /We am / are not undergoing insolvency resolution Process or liquidation or bankruptcy proceeding as on date.
- b) I /We am / are undergoing insolvency resolution process or liquidation or bankruptcy proceeding as on date as per Details mentioned below.
(Attached detail with technical bid)

Note: Strike out one of above which is not applicable.

It is understood that if this declaration is found to be false, EdCIL (India) Ltd. shall have the right to reject my / our bid, and forfeit the EMD (to be submitted with financial bid), if the bid has resulted in a contract, the contract will be liable for termination without prejudice to any other rights or remedies (including holiday listing) available to EdCIL (India) Ltd.

Place:

Date:

Signature of Bidder

Name of Signatory

LIST OF AUTHORISED BANKS FOR BG

Following banks are permissible for accepting Bank Guarantees:

SCHEDULED PUBLIC SECTOR BANKS

| Sr. No | Name of the Bank |
|---------------|-------------------------|
| 1 | Bank of Baroda |
| 2 | Bank of India |
| 3 | Bank of Maharashtra |
| 4 | Canara Bank |
| 5 | Central Bank of India |
| 6 | Indian Bank |
| 7 | Indian Overseas Bank |
| 8 | Punjab & Sind Bank |
| 9 | Punjab National Bank |
| 10 | State Bank of India |
| 11 | UCO Bank |
| 12 | Union Bank of India |

SCHEDULED PRIVATE SECTOR BANKS

| Sr. No | Name of the Bank |
|---------------|-------------------------|
| 1 | HDFC Bank Ltd |
| 2 | ICICI Bank Ltd |
| 3 | Axis Bank Ltd |
| 4 | Kotak Mahindra Bank Ltd |
| 5 | IndusInd Bank Ltd |

Power of Attorney

Know all men by these presents, we..... (name of firm and address of the registered office) do hereby constitute, nominate, `appoint and authorize Mr./Ms..... son/daughter/wife of and presently residing at....., who is presently employed with /retained by us and holding position of.....as our true and lawful attorney.

(hereinafter referred to as the “Authorized Representative”) to do in our name and on our behalf, all such acts, deeds and things are as necessary or required in connection with or incidental to submission of our proposal for and selection as the <project title> for the <name of the client> (EdCIL).....project, proposed to be developed by the..... (the “client” (EdCIL)) including but not limited to signing and submission of all applications, proposals and other documents and writings, participating in pre bid and other conferences and providing information /responses to the client, representing us in all matters before the Client (EdCIL), signing and execution of all contracts and undertakings consequent to acceptance of our proposal and generally dealing with the client (EdCIL) in all matter in connection with or relating to or arising out of our Proposal for the said project /or upon award thereof to us till the entering into of the Agreement with the client (EdCIL).

AND, we do hereby agree to ratify and confirm all acts, deeds and things lawful done or caused to be done by our said Authorized Representative pursuant to and in exercise of the powers conferred by this power and Attorney and that all acts, and things done by our said Authorized Representative in exercise of the powers hereby conferred shall and shall always be deemed to have been done by us.

[IN WITNESS WHEREOF WE.....THE ABOVE-NAMED PRINCIPAL HAVE EXECUTED THIS POWER OF ATTORNEY ON

THIS DAY OF2026.

For (Name and registered address of client (EdCIL))

(Signature, name, designation, and address)

Witness:

1. (Signature, name and address)



2. (Signature, name and address)

Notarized

Accepted

.....
(Signature, name, designation, and address of the attorney)

Notes:

1. The mode of the execution of the power of Attorney shall be in accordance with the procedure, if any, lay down by the applicable law and the charter documents of the executants (s) and when it is so required the same should be under seal affixed in accordance with the required procedure.
2. Wherever required, the applicant should be submitted for verification the extract of the charter documents and other documents such as a resolution/Power of Attorney in favor of the person executing this Power of Attorney for delegation of power hereunder on behalf of the applicant.

LETTER OF BID SUBMISSION

To,

**General Manager (OTAS),
EdCIL (India) Limited,
EdCIL House, 18A, Sector- 16A,
NOIDA- 201 301 (U.P)**

SUBJECT- Selection of implementing agencies to provide Ancillary Services

-Submission of Bid -

Sir,

Having examined the details given in Press Notice, Notice Inviting Bid & Bid Document for the above work, I/we hereby submit the relevant information.

1. I/We hereby certify that all the statements made, and information supplied in the enclosed form _____ and accompanying statements are true and correct.
2. I / we certify that we have not changed/ altered any word/ sentence or any figure in number/s or words appearing the original tender document uploaded by EdCIL on the designated web page for e-tendering. In case, if a fraudulent activity is found at any stage between tender submission to final closure of the tender/contract, our candidature/bid/contract shall be immediately cancelled and EMD/Performance security along with the due amount towards the work executed or advance shall be forfeited. EdCIL will not entertain any claim or entertain any reason for this intentional act. EdCIL may go for legal action against the bidder for recovering any one or all damages caused to EdCIL or its client on this account.
3. I/We have furnished all information and details necessary for eligibility and have no further pertinent information to supply.
4. I/We submit the requisite **certified solvency certificate** and authorize the EdCIL to approach the Bank issuing the solvency certificate to confirm the correctness thereof. I/We also authorize EdCIL to approach individuals, employers, firms and corporations to verify our competency and general reputation.
5. I/We submit the following **certificates** in support of our suitability, technical knowledge and capability for having successfully completed the following works:



| S.No. | Name of Work | Certificate From |
|-------|--------------|------------------|
| | | |
| | | |

6. Earnest Money Deposit amounting to Rs. ----- in the form of DD/Pay Order No. ----- dated ----- issued by ----- Bank is submitted.
7. Demand Draft of Rs. ----- towards Bid document cost.: If applicable.
8. We confirm that each page of our submission including all supporting documents bears signature with date, name of the signatory, designation of the signatory and firm seal.

Enclosures:

Date of Submission :

Signature of Bidder

Name of the Bidder:

Designation:

Seal of the Organization:

Date:

Place:

ANNEXURE-IX

DETAILS OF SIMILAR WORK EXECUTED

| S N O | Name of work/ Project & Location | Owner/ Sponsor/ ng organization | Total No. of Candidates Handled | Total No. of Shifts taken for completion | Start Date of CBT | End Date of CBT | Litigation/ Arbitration pending in progress with details | Name, Designation and address/ telephone number of officer to whom reference may be made | Remarks |
|-------|----------------------------------|---------------------------------|---------------------------------|--|-------------------|-----------------|--|--|---------|
| 1 | 2 | 3 | 4 | 5 | 6 | 7 | 8 | 9 | 10 |
| | | | | | | | | | |

Name of the Bank: _____

To,

GM (OTAS)
EdCIL (India) Limited

Performance Bank Guarantee Format

In consideration of the **GM (OTAS)**, EdCIL (India) Limited acting through _____ (Designation & address of Contract Signing Authority), (hereinafter called "EdCIL") having agreed under the terms and conditions of agreement/ Contract Acceptance letter No. _____

Dt : _____ Made between _____ (Designation & address of contract signing Authority) and _____ (here in after called "the said Agency" for the work _____ (here in after called "the said agreement") having agreed for submission of an irrevocable Bank Guarantee Bond for ₹ _____ (₹ _____ only) as a performance security Guarantee from the Agency for compliance of his obligations in accordance with the terms & conditions in the said agreement.

1. We _____ (Indicate the name of the Bank) hereinafter referred to as the Bank, undertake to pay to the EdCIL an amount not exceeding ₹ _____ (₹ _____ only) on demand by the EdCIL.
2. We _____ (Indicate the name of the bank, further agree that (and promise) to pay the amounts due and payable under this guarantee without any demur merely on a demand from the EdCIL through the **GM (OTAS)**, EdCIL or _____ (Designation & Address of contract signing authority), stating that the amount claimed is due by way of loss or damage caused to or would be caused or suffered by the EdCIL by reason of any breach by the said Agency of any of the terms of conditions contained in the said agreement or by reason of the Agency failure to perform the said agreement. Any such demand made on the Bank shall be conclusive as regards the amount due and payable by the Bank under this guarantee. However, our liability under this guarantee shall be restricted to an amount not exceeding ₹ _____ (₹ _____ Only).
3. (A) We _____ (indicate the name of Bank) further undertake to pay to the EdCIL any money so demanded notwithstanding any dispute or dispute raised by the Agency in any suite or proceeding pending before any court or Tribunal relating to liability under this present being absolute and unequivocal.
- (B) The payment so made by us under this Performance Guarantee shall be a



valid discharge of our liability for payment there under and the Agency shall have no claim against us for making such payment.

4. We _____ (Indicate the name of bank) to further agree that the guarantee herein contained shall remain in full force and effect during the period that would be taken for the performance of the said agreement and that it shall continue to be enforceable till all the dues of the EdCIL under or by virtue of the said agreement have been fully paid and its claims satisfied or discharged by _____

(Designation & Address of contract signing authority) on behalf of the EdCIL, certify that the terms and conditions of the said agreement have been fully and properly carried out by the said Agency and accordingly discharges this guarantee.

5. (a) Not notwithstanding anything to the contrary contained herein the liability of the bank under this guarantee will remain in force and effect until such time as this guarantee is discharged in writing by the EdCIL or until (date of validity/ extended validity) whichever is earlier and no claim shall be valid under this guarantee unless notice in writing thereof is given by the EdCIL within validity/ extended period of validity of guarantee from the date aforesaid.

(b) Provided always that we _____ (indicate the name of the Bank) unconditionally undertakes to renew this guarantee or to extend the period of guarantee from year to year before the expiry of the period or the extended period of the guarantee, as the case shall be on being called upon to do so by the EdCIL. If the guarantee is not renewed or the period extended on demand, we _____ (indicate the name of the Bank) shall pay the EdCIL the full amount of guarantee on demand and without demur.

6. We _____ (indicate the name of Bank) further agree with the EdCIL that the EdCIL shall have the fullest liberty without our consent and without effecting in any manner out of obligations hereunder to vary any of the terms and conditions of the said contract from time to time or to postpone for any time or from time to time any to the powers exercisable by the EdCIL against the said Agency and to forbear or enforce any of the terms and conditions of the said agreement and we shall not be relieved from our liability by reason of any such variation, or extension being granted to the said Agency or any forbearance act or omission on the part of the EdCIL or any indulgence by the EdCIL to the said Agency or any other matter or thing whatsoever which under the law relating to sureties would but for the said provision would relieve us from the liability.

7. This guarantee will not be discharged by any change in the constitution of the Bank or the Agency.

8. We, _____ (indicate the name of the Bank) lastly undertake not to revoke this guarantee except with the previous consent of the EdCIL in writing.



9. This guarantee shall be valid up to (Date of Completion plus 90 Days). Unless extended on demand by EdCIL. Notwithstanding anything to the contrary contained hereinbefore, our liability under this guarantee is restricted to Rs..... (Rs.....only) unless a demand under this guarantee is made on us in writing on or before..... We shall be discharged from our liabilities under this guarantee thereafter.

| | | | |
|---------|-----|--|-----|
| Dated: | The | Day of | For |
| | | | |
| | | (indicate the name of bank) | |
| | | Signature of Banks Authorized official | |
| Witness | | (Name) _____ | |
| | | Designation with Code No. ----- | |
| 1 | | Full Address----- | |
| 2. | | | |

PROFORMA PRE CONTRACT INTEGRITY PACT

GENERAL

This pre-bid pre-contract Agreement (hereinafter called the Integrity Pact) is made on _____ day of the month of 2026, between, on one hand, acting through Shri/Smt. _____, Designation, EdCIL (India) Limited (hereinafter called the "BUYER"/ "EdCIL" interchangeably, which expression shall mean and include, unless the context otherwise requires, his successors in office and assigns) of the First Part

AND

M/s _____ represented by Shri _____, Chief Executive Officer (hereinafter called the "BIDDER/Seller" which expression shall mean and include, unless the context otherwise requires, his successors and permitted assigns) of the Second Part.

WHEREAS the EdCIL proposes to procure services towards "**Selection of implementing agencies to provide Ancillary Services**".

For its clients and BIDDER/Seller is willing to offer the said services and related items as referred to in the Bid document No. **EdCIL/OTAS/ANCILLARY/2026/01** Dated 2026.

WHEREAS the BIDDER is a private firm /public firm / Government undertaking / partnership / registered expert agency, constituted in accordance with the relevant law in the matter and the EdCIL is a Public Sector Undertaking under Ministry of Education performing its functions.

NOW, THEREFORE,

To avoid all forms of corruption by following a system that is fair, transparent and free from any influence / prejudiced dealings prior to, during and subsequent to the currency of the contract to be entered into with a view to:

Enabling the EdCIL to obtain the desired services as referred to in the Bid document No. **EdCIL/OTAS/ANCILLARY/2026/01** dated2026 at a competitive price in conformity with the defined specifications by avoiding the high cost and the distortionary impact of corruption on public procurement and Enabling BIDDERs to abstain from bribing or indulging in any corrupt practice in order to secure the contract by providing assurance to them that their competitors will also abstain from bribing and other corrupt practices and the EdCIL will commit to prevent corruption, in any form, by its officials by following transparent procedures.



The parties hereto hereby agree to enter into this Integrity Pact and agree as follows:

1. Commitments of the EdCIL

- 1.1 The EdCIL undertakes that no official of the EdCIL, connected directly or indirectly with the contract, will demand, take a promise for or accept, directly or through intermediaries, any bribe, consideration, gift, reward, favour or any material or immaterial benefit or any other advantage from the BIDDER, either for themselves or for any person, organization or third party related to the contract in exchange for an advantage in the bidding process, bid evaluation, contracting or implementation process related to the contract.
- 1.2 The BUYER will, during the pre-contract stage, treat all BIDDERs alike, and will provide to all BIDDERs the same information and will not provide any such information to any particular BIDDER which could afford an advantage to that particular BIDDER in comparison to other BIDDERs.
- 1.3 All the officials of the EdCIL will report to the appropriate Government office any attempted or completed breaches of the above commitments as well as any substantial suspicion of such a breach.

2. In case any such preceding misconduct on the part of such official(s) is reported by the BIDDER to the EdCIL with full and verifiable facts and the same is *prima facie* found to be correct by the EdCIL, necessary disciplinary proceedings, or any other action as deemed fit, including criminal proceedings shall be initiated by the EdCIL and such a person shall be debarred from further dealings related to the contract process. In such a case while an enquiry is being conducted by the EdCIL the proceedings under the contract would not be stalled.

3. Commitments of Bidders

The BIDDER commits itself to take all measures necessary to prevent corrupt practices, unfair means and illegal activities during any stage of its bid or during any pre-contract or post-contract stage in order to secure the contract or in furtherance to secure it and in particular commit itself to the following:

- 3.1 The BIDDER will not offer, directly or through intermediaries, any bribe, gift, consideration, reward, favour, any material or immaterial benefit or other advantage, commission, fees, brokerage or inducement to any official of the EdCIL, connected directly or indirectly with the bidding process, or to any person, organization or third party related to the contract in exchange for any advantage in the bidding, evaluation, contracting and implementation of the contract.

3.2 The BIDDER further undertakes that it has not given, offered or promised to give, directly or indirectly any bribe, gift, consideration, reward, favour, any material or immaterial benefit or other advantage, commission, fees, brokerage or inducement to any official of the EdCIL or otherwise in procuring the Contract or forbearing to do or having done any act in relation to the obtaining or execution of the contract or any other contract with the Government for showing or forbearing to show favour or disfavour to any person in relation to the contract or any other contract with the Government.

3.3 Bidders shall disclose the name and address of agents and representatives, and Indian BIDDERs shall disclose their foreign principals or associates.

3.4 BIDDERS shall disclose the payments to be made by them to agents/brokers or any other intermediary, in connection with this bid/contract.

3.5 The BIDDER further confirms and declares to the EdCIL that the BIDDER is the original manufacturer/integrator/authorized government sponsored export entity and has not engaged any individual or firm whether Indian or foreign to intercede, facilitate or in any way to recommend to the EdCIL or any of its functionaries, whether officially or unofficially to the award to the contract to the BIDDER, nor has any amount been paid, promised or intended to be paid to any such individual or firm in respect of any such intercession, facilitation or recommendation, as the case shall be for satisfactory performance of the proposed terms of Bidder.

3.6 The BIDDER, either while presenting the bid or during pre-contract negotiations or before signing the contract, shall disclose any payments he has made, is committed to or intends to make to officials of the EdCIL or their family members, agents, brokers or any other intermediaries in connection with the contract and the details of services agreed upon for such payments.

3.7 The BIDDER will not collude with other parties interested in the contract to impair the transparency, fairness and progress of the bidding process, bid evaluation, contracting and implementation of the contract.

3.8 The BIDDER will not accept any advantage in exchange for any corrupt practice, unfair means and illegal activities.

3.9 The BIDDER shall not use improperly, for purposes of competition or personal gain, or pass on to others, any information provided by the EdCIL as part of the business relationship, regarding plans, technical proposals and business details, including information contained in any electronic data carrier. The BIDDER also undertakes to exercise due and adequate care lest any such information is divulged.



3.10 The BIDDER commits to refrain from giving any complaint directly or through any other manner without supporting it with full and verifiable facts.

3.11 The BIDDER shall not instigate or cause to instigate any third person to commit any of the actions mentioned above.

3.12 If the BIDDER or any employee of the BIDDER or any person acting on behalf of the BIDDER, either directly or indirectly, is a relative of any of the officers of the EdCIL, or alternatively, if any relative of an officer of the EdCIL has financial interest / stake in the BIDDER's firm, the same shall be disclosed by the BIDDER at the time of filing of Bid.

3.13 The BIDDER shall not lend to or borrow any money from or enter into any monetary dealings or transactions, directly or indirectly, with any employee of EdCIL.

4. PREVIOUS TRANSGRESSION

4.1 The BIDDER declares that no previous transgression occurred in the last three years immediately before signing of this integrity pact, with any other firm in any country in respect of any corrupt practices envisaged hereunder or with any Public Sector Enterprise in India or any Government Department in India that could justify BIDDER's exclusion from the bid process.

4.2 The BIDDER agrees that if it makes incorrect statement on this subject. BIDDER can be disqualified from the Bid process or the contract, if already awarded, can be terminated for such reason.

5. SANCTIONS FOR VIOLATIONS

5.1 Any breach of the aforesaid provisions by the BIDDER or anyone employed by it or acting on its behalf (whether with or without the knowledge of the BIDDER) shall entitle the EdCIL to take all or any one of the following actions, wherever required:

- i. To immediately call off the pre-contract negotiations without assigning any reason or giving any compensation to the BIDDER. However, the proceedings with the other BIDDER(s) would continue.
- ii. The Earnest Money Deposit (in pre-contract stage) /Performance Bond (Bank Guarantee) (after the contract is signed) shall stand forfeited either fully or partially, as decided by the EdCIL and the BUYER (EdCIL) shall not be required to assign any reason therefore.



- iii. To immediately cancel the contract, if already signed, without giving any compensation to the BIDDER.
- iv. To encash the advance bank guarantee and performance bond/warranty bond, if furnished by the BIDDER, in order to recover the payments, already made by the EdCIL, along with interest.
- v. To cancel all or any other Contracts with the BIDDER. The BIDDER shall be liable to pay compensation for any loss or damage to the EdCIL resulting from such cancellation/rescission and the EdCIL shall be entitled to deduct the amount so payable from the money(s) due to the BIDDER.
- vi. To debar the BIDDER from participating in future bidding processes of the Government of India for a minimum period of five years, which shall be further extended at the discretion of the EdCIL.
- vii. To recover all sums paid in violation of this Pact by BIDDER(s) to any middleman or agent or broker with a view to securing the contract.
- viii. In cases where irrevocable Letters of Credit have been received in respect of any contract signed by EdCIL with the BIDDER, the same shall not be opened.
- ix. Forfeiture by way of encashment of Performance Bond in case of a decision by the EdCIL to forfeit the same without assigning any reason for imposing sanction for violation of this Pact.

5.2 The EdCIL will be entitled to take all or any of the actions mentioned at Para 6.1(i) to (ix) of this Pact also on the Commission by the BIDDER or any one employed by it or acting on its behalf (whether with or without the knowledge of the BIDDER), of any offence as defined in Chapter IX of the Indian Penal code, 1860 or Prevention of Corruption Act, 1988 or any other statute enacted for prevention of corruption.

5.3 The decision of the EdCIL to the effect that a breach of the provisions of this Pact has been committed by the BIDDER shall be final and conclusive on the BIDDER. However, an Independent Monitor(s) shall be appointed by EdCIL, in case of breach of the provisions of the pact.

6. FACILITATION OF INVESTIGATION

In case of any allegation of violation of any provisions of this Pact or payment of commission, the EdCIL or its agencies shall be entitled to examine all the documents



including the Books of Accounts of the BIDDER and the BIDDER shall provide necessary information and documents in English and shall extend all possible help for the purpose of such examination.

7. OTHER LEGAL ACTIONS

The actions stipulated in this Integrity Pact are without prejudice to any other legal action that shall follow in accordance with the provisions of the extant law in force relating to any civil or criminal proceedings.

8. VALIDITY

8.1 The validity of this Integrity Pact shall be governed by the terms of the Bid No. **EdCIL/OTAS/ANCILLARY/2026/01** towards complete execution of the contract to the satisfaction of both the EdCIL and the BIDDER/Seller, including O&M period, whichever is later. In case BIDDER is unsuccessful, this Integrity Pact shall expire after six months from the date of the signing of the contract awarding the Bidder to the successful bidder.

8.2 Shall one or several provisions of this Pact turn out to be invalid; the remainder of this Pact shall remain valid. In this case, the parties will strive to come to an agreement to their original intentions.

9. The parties hereby sign this Integrity Pact at _____ on _____.

EdCIL (India) Limited

BIDDER

Name of the Officer :

CHIEF EXECUTIVE OFFICER

Designation:

Witness:

Witness:

1. _____

1. _____

2. _____

2. _____

(The Pre Contract Integrity Pact shall be modified based in line with the conditions of the Bid Documents).

Solvency Certificate

Dated:

To,
EdCIL India Limited
EdCIL House
18A, Sector-16A
Noida-201301
U.P (India)

This is to certify that M/S..... having their office at..... is a regular customer of our bank. They are solvent to an extent of Rs.....

Seal & Signature for the
Bank

NOTE: Banker's certificate should be on letter head of the Bank.

Contract Form

THIS AGREEMENT made the day of 2026 between EdCIL (Hereinafter called "the Purchaser") of the one part and (Name & address of Supplier) (Hereinafter called "the Supplier") of the other part:

WHEREAS the Purchase is desirous that certain Goods and ancillary services viz. (Brief Description of Goods and Services) and has accepted a bid by the Supplier for the supply of those goods and services in the sum of (Contract Prize in words and Figures) (Hereinafter called "the Contract Price")

NOW THIS AGREEMENT WITNESSETH AS FOLLOWS:

1. In this Agreement words and expressions shall have the same meanings as are respectively assigned to them in the Conditions of Contract referred to.
2. The following documents shall be deemed to form and be read and construed as part of this Agreement, viz.,
 - a. The Price Schedule submitted by the Bidder;
 - b. The Schedule of Requirements;
 - c. The Terms & Conditions
 - d. The EdCIL's Notification of Award/ Work Order
3. In consideration of the payments to be made by the EdCIL to the Supplier as hereinafter mentioned, the Supplier hereby covenants with the EdCIL to provide the goods and services and to remedy defects herein in conformity in all respects with the provisions of the Contract.
4. The EdCIL hereby covenants to pay the Supplier in consideration of the provision of the goods and services and the remedying of defects therein, the Contact prices or such other sum as shall become payable under the provisions of the Contract at the times and in the manner prescribed by the Contract.

Brief particulars of the goods and services, which shall be supplied/ provided by the Supplier, are as under:

| S. No. | Brief Description of Goods & Services | Quantity to be supplied | Unit Price | Total Price | Delivery Terms |
|--------|---------------------------------------|-------------------------|------------|-------------|----------------|
| | | | | | |

TOTAL VALUE:

DELIVERY SCHEDULE:



IN WITNESS where of the parties hereto have caused this Agreement to be executed in accordance with their respective laws the day and year first above written.

Signed, Sealed and Delivered by the
said (For the EdCIL)

in the presence of

Signed, Sealed and Delivered by the
said (For the Supplier)

in the presence of

Pre-Bid Query Format

Pre-bid queries should be submitted in .XLS format.

| RFP Description | | | | |
|-----------------|-------------|----------|-------------------|----------------------|
| RFP No. | | | | |
| Organization | | | | |
| Address | | | | |
| Contact Person | | | | |
| Contact No. | | | | |
| Mail Id | | | | |
| S.No. | Chapter No. | Page No. | Clause as per RFP | Clarification Sought |
| | | | | |
| | | | | |
| | | | | |
| | | | | |

Table-1: State wise List of Prime Cities in India.

*Note: Attached duly authentication, state/ city wise list of centres for requirement of ancillary services. However, the requirement is not confined to the cities mentioned in the list only. State and place of ancillary service requirement could be anywhere across India.

| STATE | CITY |
|---------------------------|----------------|
| ANDAMAN & NICOBAR ISLANDS | PORT BLAIR |
| ANDHRA PRADESH | ANANTAPUR |
| | BAPATLA |
| | BHEEMAVARAM |
| | CHIRALA |
| | CHITTOOR |
| | ELURU |
| | GUNTUR |
| | KADAPA |
| | KAKINADA |
| | KURNOOL |
| | NELLORE |
| | ONGOLE |
| | RAJAMUNDRY |
| | SRIKAKULAM |
| | TADEPALLIGUDEM |
| | TIRUPATI |
| | VIJAYAWADA |
| | VISAKHAPATNAM |
| | VIZIANAGARAM |
| ARUNACHAL PRADESH | ITANAGAR |
| | NAHARLAGUN |
| ASSAM | DIBRUGARH |
| | GUWAHATI |
| | JORHAT |
| | SILCHAR |
| | TEZPURs |
| BIHAR | ARRAH |
| | AURANGABAD |
| | BHAGALPUR |
| | BIHAR SHARIF |
| | DARBHANGA |

| | |
|----------------------|----------------------|
| | GAYA |
| | MUZAFFARPUR |
| | PATNA |
| | PURNIA |
| CHANDIGARH | CHANDIGARH |
| CHHATTISGARH | BILASPUR |
| | DURG/BHILAI |
| | RAIPUR |
| DADRA & NAGAR HAVELI | DADRA & NAGAR HAVELI |
| DAMAN & DIU | DAMAN |
| DELHI/NEW DELHI | DELHI (CENTRAL) |
| | DELHI (EAST) |
| | DELHI (NORTH) |
| | DELHI (SOUTH) |
| | DELHI (WEST) |
| GOA | PANAJI/MADGAON |
| GUJARAT | AHMEDABAD |
| | ANAND |
| | BHAVNAGAR |
| | GANDHINAGAR |
| | GODHRA |
| | JAMNAGAR |
| | JUNAGADH |
| | MEHSANA |
| | PATAN |
| | RAJKOT |
| | SURAT |
| | VADODARA |
| | VALSAD |
| HARYANA | AMBALA |
| | BAHADURGARH |
| | FARIDABAD |
| | GURUGRAM |
| | HISSAR |
| | KARNAL |
| | KURUKSHETRA |
| | MURTHAL/SONEPAT |
| | PANCHKULA |
| | PANIPAT |
| HIMACHAL PRADESH | BILASPUR |
| | DHARAMSHALA |
| | HAMIRPUR |

| | |
|-----------------|-----------------|
| | KANGRA |
| | PALAMPUR |
| | SHIMLA |
| | SOLAN |
| JAMMU & KASHMIR | BARAMULLA |
| | JAMMU |
| | SAMBA |
| | SRINAGAR |
| | UDHAMPUR |
| JHARKHAND | BOKARO |
| | DHANBAD |
| | HAZARIBAGH |
| | JAMSHEDPUR |
| | RANCHI |
| KARNATAKA | BAGALKOT |
| | BELGAUM |
| | BELLARY |
| | BENGALURU |
| | BIDAR |
| | DAVANGERE |
| | DHARWAD |
| | GULBARGA |
| | HASSAN |
| | HUBLI |
| | KOLAR |
| | MANGALURU |
| | MANIPAL |
| | mysuru |
| | SHIVAMOGGA |
| | TUMAKURU |
| | UDUPI |
| KERALA | ALAPPUZHA |
| | ANGAMALY |
| | CHENGANUR |
| | ERNAKULAM/KOCHI |
| | IDUKKI |
| | KANJIRAPPALLY |
| | KANNUR |
| | KASARAGOD |
| | KOLLAM |
| | KOTHAMANGALAM |
| | KOTTAYAM |
| | KOZHIKODE |

| | |
|----------------|--------------------|
| | MALAPPURAM |
| | MOOVATTUPUZHA |
| | PALAKKAD |
| | PATHANAMTHITTA |
| | THIRUVANANTHAPURAM |
| | THRISSUR |
| LAKSHADWEEP | KAVARATTI |
| MADHYA PRADESH | BALAGHAT |
| | BETUL |
| | BHOPAL |
| | CHHATARPUR |
| | CHHINDWARA |
| | GWALIOR |
| | INDORE |
| | JABALPUR |
| | KHARGONE |
| | MANDSAUR |
| | REWA |
| | SAGAR |
| | SATNA |
| | SHAHDOL |
| | UJJAIN |
| | VIDISHA |
| MAHARASHTRA | AHMEDNAGAR |
| | AKOLA |
| | AMRAVATI |
| | AURANGABAD |
| | BEED |
| | BHANDARA |
| | BHUSAWAL |
| | BULDHANA |
| | CHANDRAPUR |
| | DHULE |
| | GADCHIROLI |
| | GONDIA |
| | JALGAON |
| | KOLHAPUR |
| | LATUR |
| | MUMBAI SUBURBAN |
| | MUMBAI |
| | NAGPUR |
| | NANDED |
| | NASHIK |

| | |
|------------|-----------------|
| | NAVI MUMBAI |
| | PARBHANI |
| | PUNE |
| | RAIGAD/ALIBAUG |
| | RATNAGIRI |
| | SANGLI |
| | SATARA |
| | SOLAPUR |
| | THANE |
| | WARDHA |
| | WASHIM |
| | YAVATMAL |
| MANIPUR | IMPHAL |
| MEGHALAYA | SHILLONG |
| MIZORAM | AIZAWL |
| NAGALAND | DIMAPUR |
| | KOHIMA |
| ODISHA | ANGUL |
| | BALASORE |
| | BEHRAMPUR |
| | BHUBANESHWAR |
| | CUTTACK |
| | DHENKANAL |
| | JEYPORE |
| | ROURKELA |
| | SAMBALPUR |
| PUDUCHERRY | PUDUCHERRY |
| PUNJAB | AMRITSAR |
| | BHATINDA |
| | FATEHGARH SAHIB |
| | FIROZPUR |
| | JALANDHAR |
| | LUDHIANA |
| | MOHALI |
| | PATHANKOT |
| | PATIALA |
| | PHAGWARA |
| | ROPAR |
| | SANGRUR |
| RAJASTHAN | AJMER |
| | ALWAR |
| | BHARATPUR |
| | BHILWARA |

| | |
|---------------|-----------------|
| | BIKANER |
| | JAIPUR |
| | JODHPUR |
| | KOTA |
| | SIKAR |
| | SRIGANGANAGAR |
| | UDAIPUR |
| SIKKIM | GANGTOK |
| TAMIL NADU | CHENNAI |
| | COIMBATORE |
| | CUDDALORE |
| | DINDIGUL |
| | KANCHIPURAM |
| | KANYAKUMARI |
| | KARUR |
| | MADURAI |
| | NAGARCOIL |
| | NAMAKKAL |
| | SALEM |
| | THANJAVUR |
| | THOOTHUKUDI |
| | TIRUCHIRAPPALLI |
| | TIRUNELVELI |
| | TIRUVALLUR |
| | TIRUVANNAMALAI |
| | VELLORE |
| | VILUPPURAM |
| | VIRUDHUNAGAR |
| TELANGANA | HYDERABAD |
| | KARIMNAGAR |
| | KHAMMAM |
| | MAHBUBNAGAR |
| | NALGONDA |
| | RANGA REDDY |
| | WARANGAL |
| TRIPURA | AGARTALA |
| UTTAR PRADESH | AGRA |
| | ALIGARH |
| | ALLAHABAD |
| | BAREILLY |
| | BULANDSHAHAR |
| | FAIZABAD |
| | GAZIABAD |

| | |
|-------------|---------------------|
| | GORAKHPUR |
| | JHANSI |
| | KANPUR |
| | LUCKNOW |
| | MATHURA |
| | MEERUT |
| | MORADABAD |
| | MUZAFFARNAGAR |
| | NOIDA/GREATER NOIDA |
| | RAEBARELI |
| | SAHARANPUR |
| | SITAPUR |
| | VARANASI |
| UTTARAKHAND | DEHRADUN |
| | HALDWANI |
| | HARIDWAR |
| | NAINITAL |
| | PANTNAGAR |
| | ROORKEE |
| | SRINAGAR |
| WEST BENGAL | ASANSOL |
| | BURDWAN |
| | DARJEELING |
| | DURGAPUR |
| | HALDIA |
| | HOOGHLY |
| | HOWRAH |
| | KALYANI |
| | KHARAGPUR |
| | KOLKATA |
| | NORTH 24 PARGANAS |
| | SILIGURI |